

T143

Part 5

101. The event planner determined that Tuesday's forum will require ----- chairs.

- (A) addition
- (B) additions
- (C) additional
- (D) additionally

102. Ms. Hu will check the storage closet before she ---- more office supplies.

- (A) contains
- (B) orders
- (C) writes
- (D) copies

103. All sales staff are asked to acknowledge their ----- in Monday's workshop.

- (A) participate
- (B) participates
- (C) participated
- (D) participation

104. The commercial for Zhou's Café was ----- Sunn Agency's best advertisement of the year.

- (A) easy
- (B) ease
- (C) easiest
- (D) easily

105. Use coupon code SAVE20 to purchase _____ perfume or cologne for 20 percent off.

- (A) any
- (B) few
- (C) single
- (D) many

106. Talk-Talk Cell Phone Company will soon be merging with its main -----

- (A) competitor
- (B) competing
- (C) competitive
- (D) competitively

107. Ms. Ellis designed one of the most _____ marketing campaigns the department had seen.

- (A) create
- (B) creation

- (C) creative
- (D) creatively

108. Last month we received numerous _____ comments from customers on our blog.

- (A) eventual
- (B) probable
- (C) close
- (D) positive

109. Beginning on August 1 patients will be asked to complete a short survey _____ each visit.

- (A) inside
- (B) after
- (C) where
- (D) whenever

110. Viewing the beautiful landscape outside her door ----- inspires Elia Colao to paint.

- (A) continually
- (B) continue
- (C) continual
- (D) continued

111. Although the parts are made in China, the _____ of Jamy bicycles is done in Canada.

- (A) vision
- (B) meeting
- (C) approach
- (D) assembly

112. Many businesses promote carpooling ----- traffic congestion.

- (A) is prevented
- (B) prevent
- (C) to prevent
- (D) prevented

113. ----- the repairs are complete, only essential personnel are allowed in the building.

- (A) Despite
- (B) Finally
- (C) Until
- (D) During

114. We apologize for having used the wrong colors on the Slarott Architecture brochures and will deliver ----- on Friday.

- (A) replacing
- (B) replaces
- (C) replaced
- (D) replacements

115. Employees must store all tools ---- at the end of the shift.

- (A) properly
- (B) restfully
- (C) truly
- (D) finely

116. An ----- to renovate the old factory was submitted to the city council.

- (A) application
- (B) establishment
- (C) experience
- (D) accomplishment

117. Customers ----- wish to return a defective item may do so within twenty days of the date of purchase.

- (A) whose
- (B) who
- (C) which
- (D) whichever

118. The Golubovich House will be open ----- a special living-history program on Sunday.

- (A) from
- (B) around
- (C) for
- (D) by

119. Mr. Wijaya is reviewing the résumés to select the candidate best ----- for the position.

- (A) qualify
- (B) qualifications
- (C) qualifying
- (D) qualified

120. Tourists praise Navala City's world-class beaches ----- its historical attractions.

- (A) as well as
- (B) yet
- (C) so that
- (D) when

121. Mr. Chandling will cover any time-sensitive work ---- Mr. Tan is on vacation.

- (A) along
- (B) besides
- (C) while
- (D) then

122. Laura Gless promotes faculty-led study programs in ----- such as France and Italy.

- (A) destinations
- (B) ambitions
- (C) purposes
- (D) intentions

123. Mr. Stafford e-mailed the clients to ask ----- there is a train station near their office.

- (A) so
- (B) about
- (C) whether
- (D) of

124. Last year, the city ----- nearly 500 building permits to small business owners.

- (A) regarded
- (B) issued
- (C) performed
- (D) constructed

125. Local merchants are hopeful that if this new business succeeds, ---- will also benefit.

- (A) theirs
- (B) them
- (C) their
- (D) themselves

126. Following the retirement of Mr. Whalen, the company ---- a search for a new CEO.

- (A) connected
- (B) launched
- (C) persuaded
- (D) treated

127. Ms. Travaglini filed the paperwork with the facilities department - a week ago.

- (A) beyond
- (B) over
- (C) past
- (D) through

128. After the lease -----, customers have the option of purchasing the car or returning it

to their local dealer.

- (A) expired
- (B) is expiring
- (C) will be expiring
- (D) expires

129. The *Jones News Hour* is broadcast ----- on radio and television.

- (A) instinctively
- (B) simultaneously
- (C) collectively
- (D) mutually

130. Ms. Choi would have been at the keynote address if her train ----- on time.

- (A) arrives
- (B) will arrive
- (C) had arrived
- (D) arriving

Part 6

Questions 131-134 refer to the following advertisement.

Philadelphia's PH11-TV invites you to download our new traffic app for your mobile device. The app --131. -- the station's traffic coverage. Use it to get traffic news if you are away from your television and are unable to watch our traffic reports. -- 132.--. Plus, you can program your daily commute into the app to receive personalized alerts --133.-- on your mobile device when any traffic-related event occurs along your route. Avoid traffic delays by downloading the PH11-TV traffic app today, -- 134.-- tune in to our live broadcast beginning at 5:00 A.M. and 4:00 P.M. daily.

131. (A) displaces
(B) observes
(C) commands
(D) supplements

133.
(A) direction
(B) directly
(C) directing
(D) directs

132.

- (A) Our city is substantial in size.
- (B) Text messages are subject to service fees.
- (C) We send our newscasters to all areas of the city.
- (D) The app features frequent updates.

134. (A) or
(B) well
(C) quick
(D) only

Questions 135-138 refer to the following Web page.

<http://www.midwestartisanalcheeseguild.org>

The Midwest Artisanal Cheese Guild (MACG) organizes trade shows and conducts educational seminars -- 132.-- the cheese-crafting trade within the midwestern United States. Cheeses from this region are recognized internationally. Many of -- 136.-- cheeses are used by chefs at restaurants around the world.

The MACG puts on the region's largest cheese-maker exposition, held each year in April. The prestigious Wizard of Cheese contest is held at this event. -- 137.-- Dan Travella was last year's --138.--. His aged cheddar cheese received a winning score of 98.7 out of 100.

135. (A) is advancing
(B) to advance
(C) has advanced
(D) will advance
136. (A) these
(B) each
(C) when
(D) instead
137. (A) Local firm Bromatel demonstrates the latest in cheese-making technology.
(B) Next year some new conference activities are planned.
(C) Cheese makers from around the country compete.
(D) Hotel reservations can be made on our Web site.
138. (A) speaker
(B) expert
(C) judge
(D) champion

Questions 139-142 refer to the following information.

Most of the --139.-- to *Zien Travel Quarterly* are professional writers with whom we have an ongoing relationship. --140.--, we always like to encourage and support new talent. We try to include at least one article per issue from a new writer, but with just four issues a year, the opportunities for publication are quite limited.

Before submitting an idea for publication, please read the guidelines at www.zientravel.com/writers, as they outline our specific areas of interest in detail --141.--.

Note that we aim to respond to all correspondence in a timely manner, but there may be times when we are slow to respond. For this reason, we ask that you please be --142.--.

139. (A) contributes
(B) contribution
(C) contributing
(D) contributors

140

- (A) With that said/That (being) said/Having said that
(B) For instance
(C) In other words
(D) In that case

141. (A) There are dozens of ways to improve one's writing skills.
(B) That is why an editorial calendar is so important to our publication.
(C) This will increase the likelihood of your proposal being accepted.
(D) While this story is excellent, it does not meet our needs at this time.

142. (A) patient
(B) secondary
(C) cautious
(D) precise

Questions 143-146 refer to the following e-mail.

To: bgosnell@bvb.org
From: sluu@luumarketing.com
Subject: Online marketing research
Date: April 3

Dear Mr. Gosnell

Below are some preliminary conclusions and recommendations based on our analysis of the design of the Brookside Visitors Bureau Web site.

First, the site is not as --143.-- as it should be. We recommend updating its appearance and adding information that meets the demands of today's tourists. Note also that your organization's logo is not used consistently -- 144.-- your Web site.

You should also consider supplementing the imagery used to promote the city. --145.-- We therefore recommend uploading some professionally made videos featuring the various attractions Brookside has to offer. --146.--, we suggest adding a page to the Web site that allows residents and visitors to upload their own photos and videos of city attractions.

Please contact me at your earliest convenience to discuss the next steps.

Best regards,

Shelly Luu
Luu Marketing

- 143. (A) effectiveness
- (B) effectively
- (C) effective
- (D) effecting

- 144. (A) upon
- (B) toward
- (C) among
- (D) throughout

- 145. (A) No photos can be used without my written authorization.
- (B) A display of photos is not enough to attract prospective visitors.
- (C) A systematic way of filing photos is essential for easy retrieval.
- (D) Photos that were not in the proper format have been rejected.

- 146. (A) So that
- (B) In addition
- (C) To clarify
- (D) After all

Part 7

Questions 147-148 refer to the following ticket.

<p>Bellevue Transport</p> <p>Adult off-peak value ticket*</p> <p>The bearer of this ticket is entitled to unlimited round-trip passage between destinations on the date of issue.</p> <p>Please retain this ticket until completing your travel, as it may be inspected by crew members on the ferry.</p> <p>*Off-peak value tickets are valid for travel Monday to Thursday, 9:00 A.M. to 4:00 P.M. only. Passengers who wish to travel at other times may upgrade to a regular fare ticket for \$5.00.</p>	<p>Between Bellevue Beach and Kipsky Island</p> <hr/> <p>Between Bellevue Beach and Port Canary</p>
--	---

- 147. What is true about the ticket?
- (A) It was purchased for \$5.00.
- (B) It can be returned for a cash refund.
- (C) It is valid for more than one journey.
- (D) It is good for 24 hours.

- 148. For what mode of transportation is the ticket?
- (A) A bus
- (B) A boat
- (C) A train
- (D) A taxi

Questions 149-150 refer to the following advertisement.

Graphic Design Associate Needed

The Zachary Township Floral Garden (ZTFG) is seeking a creative and career-oriented person to join our dynamic team. Duties include helping to design, publicize, and market ZTFG activities to schools and media outlets in the surrounding community. Qualifications include **proficiency in office and design software** and previous experience in a graphic design firm. Flexible work schedule. To apply, e-mail a cover letter, résumé, and two professional references to jobs@ztf.org by May 5. To learn more, **stop by any morning Monday through Friday for a tour of the garden**

149. What is a requirement of the job?

- (A) Prior employment with a nonprofit organization
- (B) Knowledge of organic gardening principles
- (C) The ability to identify some garden flowers
- (D) Competency with graphic design software**

150. How can job applicants get more information?

- (A) By viewing a video
- (B) By taking a class
- (C) By visiting the garden**
- (D) By contacting some references

Questions 151-152 refer to the following memo.

MEMO

To: All Employees

From: Don Wunder, Director of Facilities

Subject: Chanti Workspaces

Date: February 11

In a special partnership with Chanti Workspaces, five standing desks will be available to employees on a trial basis from February 20 to March 15. Standing desks allow you to stand comfortably while working. We will use the new Chanti B45 model, which is adjustable, so you can alternate between sitting and standing at the perfect height for you. Research suggests that standing desks can negate some of the harmful physical effects of sitting too much. They may also improve mood and overall health. Those wishing to take advantage of this opportunity should contact me. If we have more interest than desks, the recipients will be those who contact me first. Those using the desks will be asked to take a survey about their experience to help us determine whether we should make standing desks available to all employees.

151. What is the purpose of the memo?

- (A) To ask for help in assembling some furniture
- (B) To offer staff a chance to try a new type of furniture**
- (C) To encourage employees to take exercise classes
- (D) To survey worker preferences about office equipment

152. What is indicated about the Chanti B45 model?

- (A) It can be difficult to get used to.
- (B) It will increase worker productivity
- (C) It can be adjusted to different heights**
- (D) It is the most expensive standing desk

Questions 153-154 refer to the following text-message chain.

Qing Zhang (3:45 P.M.)

Hi Amari. Novella Lee can't find her phone. Did she leave it upstairs in your office?

Amari Cruzado (3:46 P.M.)

Is it in a blue plastic case with an emblem of an elephant on it?

Qing Zhang (3:47 P.M.)

Yes, that's it. **She's on her way back up to get it.**

Amari Cruzado (3:48 P.M.)

Her keys are here too. She must be distracted today.

Qing Zhang (3:49 P.M.)

Are you sure they're hers?

Amari Cruzado (3:50 P.M.)

I'm guessing. They're lying on top of the phone.

153. What will Ms. Lee most likely do next?

- (A) Retrieve some things from upstairs
- (B) Order some accessories for her phone
- (C) E-mail Mr. Cruzado's assistant
- (D) Borrow Ms. Zhang's phone

154. At 3:50 P.M., what does Mr. Cruzado mean when he writes, "I'm guessing"?

- (A) He believes that Ms. Lee is often forgetful.
- (B) He thinks that Ms. Zhang spoke incorrectly.
- (C) He assumes that the keys belong to Ms. Lee.
- (D) He wonders if the keys belong to Ms. Zhang

Questions 155-157 refer to the following property listing.

Ideal for a new business! This **recently constructed** property contains nearly 2,000 square metres of office space, with an additional 1,000 square metres of storage space and a **3,000-square-metre car garage**. --[1]-- Easily accessible from downtown Cloverdale, the property is within 500 metres of several **restaurants** and a brand-new **shopping centre**. --[2] -- The sleek, modern design features floor-to-ceiling windows that **provide an abundance of natural light**. -- [3] — The standard lease is for twelve months with monthly payments and a security deposit. --[4] --. For a lease application or to view the property in person, call Danna Pulley at (519) 555-0139.

155. How large is the parking area?

- (A) 500 square meters
- (B) 1,000 square meters
- (C) 2,000 square meters
- (D) 3,000 square meters**

156. What is NOT mentioned as an advantage of the property?

- (A) It is close to **restaurants and stores**.
- (B) It is a short drive from the airport.**
- (C) It allows for plenty of sunlight.
- (D) It is a relatively **new** building.

157. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"Longer terms can be negotiated, depending on the needs of the applicant."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]**

Questions 158-160 refer to the following e-mail.

To: Rafael Vargas
From: Bon-Hwa Oh
Subject: Information
Date: 1 October

Dear Rafael:

The opening at the new airport office here is now **set** for Monday, 3 November, because of a delay caused by some unexpected construction in Terminal A. I will e-mail you more details later this week, along with a request that you join us here. It would be great to have someone attend from the corporate office.

As I have planned, we will celebrate our relocation with a month of special deals on all car rentals. I have also arranged for us to partner with Moonray Airways for special flight and **car travel packages**. Although we expect many of our customers will continue to be business travelers, we hope to attract tourists, too.

I hope to see you next month.

Bon-Hwa Oh

158. The word "set" in paragraph 1, line 1, is closest in meaning to
(A) scheduled
(B) attached
(C) trained
(D) raised

159. What does Mr. Oh suggest in his e-mail?

- (A) He has corrected a mistake.
- (B) He has visited the corporate office.
- (C) He is a newly hired employee.
- (D) He is responsible for an office relocation.**

160. What is expected to open on November 3?

- (A) An airport terminal
- (B) A car rental business**
- (C) A tourist agency
- (D) A construction company

Questions 161-163 refer to the following letter.

Saunderson Medical Group • 46 Manuka Road • Karori, Wellington 6012

12 September

Dear Saunderson Medical Group Patient:

Saunderson Medical Group (SMG) thanks you for choosing us as your health care provider. Throughout our 35-year history, we have successfully treated thousands of patients in Karori. Given the rapid changes in the health care market, we have looked for the best way to continue to provide the best experience for our patients. **Toward that end, we are pleased to announce that SMG will join with Keefe Health effective 1 October**

What does this mean for you? Only our name will change; beginning next month we will become Keefe Health Karori. Your physician will remain the same, and you may continue to see your doctor at our Karori location. However, **we will now have available all of the talented doctors and specialists from the Keefe Health network to offer you a broader range of diagnostic services and treatments.** Keefe Health is consistently ranked at the top of all medical providers in the larger metropolitan area for expertise and patient outcomes.

To learn more about Keefe Health, visit its Web site at www.keefehealth.co.nz. If you wish to schedule an appointment, **please use our existing phone number.**

We look forward to continuing to care for you.

Sincerely,

Saunderson Medical Group

161. What is the purpose of the letter?

- (A) To thank patients for their patronage
- (B) To advise patients about a business merger**
- (C) To introduce a new doctor on staff
- (D) To announce the opening of a branch office

162. What is suggested about Keefe Health?

- (A) It offers medical options that SMG does not offer.**
- (B) Its location is inconvenient for Karori residents.
- (C) Its patients will soon receive the letter.
- (D) It has been in business for 35 years.

163. According to the letter, what should recipients do to schedule an appointment?

- (A) Visit Keefe Health's Web page
- (B) Go to Keefe Health's main office
- (C) Send an e-mail request to the SMG receptionist
- (D) Call the same phone number as in the past**

Questions 164-167 refer to the following online chat discussion.

- Will Frankel (4:32 P.M.):** Are the instructors that are being sent over to our company ready to begin the safety training sessions on Monday?
- Donna Davis (4:33 P.M.):** Yes. **They'll arrive there a ZRC Tech at 2:30 on Monday afternoon.** Someone will meet them at the security desk and show them where they'll be teaching, right?
- Will Frankel (4:34 P.M.):** My assistant can help with that.
- Donna Davis (4:35 P.M.):** Will the rooms be set up with computers and whiteboards?
- Violet Menja (4:35 P.M.):** **As Will stated, I'll meet the instructors at the security desk** and get them visitor passes.
- Will Frankel (4:37 P.M.):** We'll be using two large conference rooms that will have everything the instructors need.
- Violet Menja (4:38 P.M.):** **The lab technicians will finish up their shifts just before 3:00, so they can go straight to their sessions.** I'll be around to help get everyone settled.
- Donna Davis (4:41 P.M.):** Excellent. The sessions end at 5:00. Will either of you be there? Do the instructors need to lock up?
- Will Frankel (4:42 P.M.):** I'll be there to lock up the rooms when they finish.
- Donna Davis (4:43 P.M.):** Good. **That's it, then.**
- Will Frankel (4:44 P.M.):** I'm here until 5:30 if you need anything else this afternoon.

164. Why did Mr. Frankel contact Ms. Davis'?

- (A) To propose a change to a schedule
- (B) To request a security form
- (C) To order laboratory supplies
- (D) To confirm special arrangements**

165. When will Ms. Menja be at the security desk?

- (A) At 2:30 P.M.**
- (B) At 3:00 P.M.
- (C) At 5:00 P.M.
- (D) At 5:30 P.M.

166. What is indicated about the lab technicians?

- (A) They have recently been hired.
- (B) They will attend training sessions after work.**
- (C) They will have a break in the afternoon.
- (D) They have previously met Ms. Davis.

167. At 4:43 P.M., what does Ms. Davis mean when she writes, "That's it, then"?

- (A) She does not have any more questions.**
- (B) She does not think the doors should be locked.
- (C) She believes that Mr. Frankel has a good idea.
- (D) She has finished closing up the rooms.

Questions 168-171 refer to the following e-mail.

*Email

From: Kira Takamatsu

To: Erie Sutherland

Subject: Meeting follow-up

Date: March 8

Dear Eric,

Thank you for sharing your concerns about your workload. - [1]-. We do our best to distribute projects so that employees can complete them during the regular workweek. - [2]-. Since we recently added **book-cover design** to **your already full list of responsibilities**, we have decided to assign an assistant to you, a new team member named Hugo Rynkowski. - [3]-. You will oversee his work including all poster, logo, **and catalog layout projects**.

When Mr. Rynkowski arrives next Monday, you will need to share with him all of your clients information, including general descriptions and specific requirements. **You will be responsible for instructing him** on our **design software** as well as all other systems that you are using.

If you have any other concerns, please do not hesitate to share them with me. - [4]-.

Kind regards,

Kira Takamatsu

168. Who most likely is Mr. Sutherland?

- (A) A computer programmer
- (B) A graphic designer**
- (C) A company manager
- (D) A writer

169. What problem did Mr. Sutherland report?

- (A) Inconvenient scheduling
- (B) Outdated software
- (C) Long commutes
- (D) Too much work**

170. What is Mr. Sutherland asked to do next week?

- (A) Prepare a report
- (B) Meet a potential client
- (C) Train a new employee**
- (D) Create a job description

171. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong? "This new hire will support you in most of your tasks."

- (A) [1]
- (B) [2]
- (C) [3]**
- (D) [4]

Questions 172-175 refer to the following article.

Perth Daily Tribune

Beneath the Bright Blue Sea

(2 November)— If you are looking for Sara Nannup, start by checking under the sea. That's where she has captured all the images in her latest book of photography, *Beneath the Bright Blue Sea*.

Ms. Nannup began taking pictures when her father gave her an easy-to-use instant camera for her fifth birthday. When she went to university, however, she put the camera down to pursue a career in print journalism

After she graduated, Ms. Nannup was hired as a staff writer by the Perth Daily Tribune and had little time for taking pictures. That changed when she attended an underwater photography workshop while on vacation in Bali, Indonesia. There her interest in photography was renewed, and she eventually left her job at the newspaper to devote herself to photography full-time.

Although she started with a child's instant camera, Ms. Nannup now works with

advanced underwater cameras. To deal with wear and tear, she updates her equipment every few years. "Salt water and sand pose challenges for underwater photography equipment beyond those that an everyday camera would face," she said.

After years now of diving and taking pictures, she has yet to tire of her profession. "I still love being able to show people images of creatures and places that they have never seen," says Ms. Nannup.

Most of Ms. Nannup's work, including her latest release, focuses on the ocean around Australia. In May, however, she will travel to Greece to photograph underwater ruins in the Mediterranean for her next book.

Visit www.saranannup.com.au for more information on Ms. Nannup and her work.

172. What is the purpose of the article?

- (A) To profile a former newspaper employee
- (B) To offer photography advice
- (C) To promote an online newspaper column
- (D) To advertise a photography exhibition

173. What inspired Ms. Nannup to take underwater photographs?

- (A) Advice from her father
- (B) A job in Indonesia
- (C) A special workshop
- (D) A journalism class

174. The word "pose" in paragraph 4, line 6, is closest in meaning to

- (A) model
- (B) check
- (C) ask
- (D) present

175. What is indicated about Ms. Nannup?

- (A) She is an experienced diver.
- (B) She will soon publish her first book.
- (C) She has taken photographs in Greece.
- (D) She has used the same camera for many years.

Questions 176-180 refer to the following brochure and article.

WESTWOOD PROPERTIES, INC.

Residential Communities

Westwood Properties, Inc. (WPI), has two residential apartment communities in the city of **Kentville**.

HILLSIDE MANOR

222 Jackson Rd.

Features:

- 2- and 3-bedroom units with washer and dryer
- Swimming pool plus basketball and tennis courts
- Children's park nearby
- Top-rated schools in the area
- **Five minutes from the business district**
- Pet-friendly environment

LAKEVIEW OAKS

119 E. Corfu St.

Features:

- 1-bedroom units with large kitchens and baths
- **Hardwood** floors
- Community **laundry** room on each floor
- **Fitness center and outdoor swimming pool**
- **Ten minutes from business district**
- Access to multiple bus lines right outside your door
- Pet-friendly environment

Visit our Web site at www.westwoodproperties.com to view floor plans or to schedule a personal tour.

Sales agents are available at our offices to answer your questions Monday through Friday from 9:00 AM to 5:00 PM, and on Saturday and Sunday from 12:00 noon to 5:00 PM.

WPI Announces Expansion

KENTVILLE (March 16)—Westwood Properties, Inc. (WPI), in partnership with the Kentville city government, will be constructing its third residential development in Kentville. The new development, **Green Valley Court**, will consist of 150 freestanding homes.

Work will begin in April and is expected to be completed in **eighteen months**. WPI will bear 60 percent of the costs, **while the remainder will be borne by the city government**.

WPI has built a reputation for providing

comfortable living at affordable prices. Its current residential developments, **Hillside Manor and Lakeview Oaks**, were built five years ago and are **much in demand, with long waiting lists**.

According to Helen Hart, a marketing executive for WPI, Green Valley Court will **be located twenty minutes from the business district**. Ms. Hart went on to say that "Green Valley Court will be ideal for retirees and those longing for some rest and relaxation after a hard day's work."

176. What is stated about Westwood Properties, Inc.?

- (A) Its offices are open daily.
- (B) It lists available units online.
- (C) It offers hourly personal tours.
- (D) Its headquarters are located in Kentville.

177. What is NOT listed as a feature of the units at Lakeview Oaks?

- (A) Recreational facilities
- (B) Laundry facilities
- (C) Covered parking
- (D) Hardwood flooring

178. What does the article suggest about the units at Hillside Manor and Lakeview Oaks?

- (A) They were built in eighteen months.
- (B) They were completed in April.
- (C) Many people find them expensive.
- (D) Many people want to live in them.

179. What does the article mention about Green Valley Court?

- (A) It will contain two apartment buildings.
- (B) It will be managed by Ms. Hart.
- (C) Its construction costs will be partly paid for by the government.
- (D) It is restricted to people who have retired.

180. How will Green Valley Court differ from the other two developments?

- (A) It will allow residents to have pets.
- (B) It will be farther from the business district.
- (C) It will include special features for elderly residents.
- (D) It will allow people to buy homes as well as rent them.

Questions 181-185 refer to the following e-mails.

To: Dennis Maki
From: Nigella Smith
Date: Thursday, November 8. 2:15 P.M.
Subject: Update

Dennis:

The heads of accounting and sales have chosen the finalists for the job openings in their departments here at Plumsted Aynes. Susan Tsai would like to invite Marco Garcia and Danielle Jenkins to return for second interviews for the accounting position, and Rajesh Kapoor wants to invite Melanie Yu for a second interview for the medical sales position.

I would like you to call the finalists, schedule interviews with them, and then make lunch arrangements accordingly. Keep in mind that Susan will be out of the office next week for a conference,

Thank you for your assistance with this search so far. I'm especially grateful that you were able to work on a short deadline when I asked you to set up the initial interviews.

Regards,

Nigella Smith
Human Resources Director

To: Nigella Smith
From: Dennis Maki
Date: Thursday, November 8, 3:52 P.M.
Subject: RE: Update

Nigella:

I called the three finalists. As it turns out, this afternoon Melanie Yu accepted a job offer with another pharmaceutical firm-our competitor Granquist. I informed Rajesh about this development and he said he hopes to find a suitable replacement.

I have confirmed an interview for Mr. Garcia on Tuesday, November 20. I also made arrangements with our regular catering company for lunch here. Unfortunately, Ms. Jenkins was recently hospitalized, so I'm leaving any further decision about her interview with you.

Dennis Maki

Administrative Associate

181. What is one purpose of the first e-mail?

- (A) To announce a job opening
- (B) To make an offer to a job applicant
- (C) To request that applicants be contacted**
- (D) To check a job candidate's references

182. What type of company most likely is Plumsted Aynes?

- (A) An accounting firm
- (B) A medical clinic
- (C) A caterer
- (D) A pharmaceutical company**

183. What is suggested about Ms. Jenkins?

- (A) She has visited Plumsted Aynes before.**
- (B) She will be interviewed by Ms. Smith.
- (C) She previously worked for Granquist.
- (D) She is interested in a sales position.

184. What will Mr. Kapoor most likely do?

- (A) Meet with Mr. Garcia
- (B) Attend a conference
- (C) Make reservations at a restaurant
- (D) Select a new candidate to interview**

185. What was Mr. Maki NOT able to do?

- (A) Order food to be delivered
- (B) Schedule all the appointments within a given time frame**
- (C) Have a conversation with Ms. Yu
- (D) Assist Ms. Smith with setting up the initial interviews

Questions 186-190 refer to the following article, Web page, and online order form.

KELOWNA (2 June)—A new enterprise is revolutionizing mealtime in Kelowna. Fine Fresh Foods is a meal-delivery service that was founded one year ago by Kathryn Mishra. The service allows users to go online and browse hundreds of recipes. They select the recipes they like and have the ingredients, with cooking instructions, shipped to them on a weekly basis.

Ms. Mishra first thought of the idea when she observed her friends' hectic lives. "My friends were too busy to plan, shop, and cook for themselves," she explained. "Most nights they would go to a restaurant and get takeout food. Some wanted to cook at home

in their kitchens but didn't feel confident in their abilities."

Ms. Mishra has found a way to streamline the whole process. Fine Fresh Foods works with local suppliers—often small farms—that are required to be organic. The focus on working with local partners, as well as the convenience and reasonable price of the service, has made the business extremely popular. At the moment, Fine Fresh Foods delivers only within Kelowna, but expansion to other areas is planned in the coming year.

<http://www.penningtonfarm.ca>

Home

Produce

News

Contact

Pennington Farm is teaming up with Fine Fresh Foods! Since our founding over 30 years ago, we have always produced high-quality fruits and vegetables. We look forward to helping Fine Fresh Foods in its mission to provide delicious culinary creations sourced from local farms like ours.

Pennington Farm's fruits and vegetables can also be purchased at our farm stand seven days a week from 9:00 A.M. until 2:00 P.M. In addition, we sell our produce at the Hardy Street Farmers Market each Saturday morning and at Russell's Grocery Store throughout the week.

<http://www.finefreshfoods.ca/orderform>

Fine Fresh Foods

Order Form

Name: Darren Soun
E-mail: dsoun@email.ca
Phone: 250-555-0193
Selected Recipes: #11-Stir-fried chicken and vegetables (serves four)
#32-Pork tenderloin with asparagus (serves four)
#56 Vegetable barley soup (serves two)
Total: \$50.00 (Charged to credit card ending in 4873)
Delivery Day and Time: Tuesday, 13 June, at 6:00 P.M.

186. What is the article mainly about?

- (A) How a food-service company got started
- (B) What recipes a cooking class will cover
- (C) Why a local restaurant is popular
- (D) Where to buy inexpensive kitchen equipment

187. According to the article, what is one reason customers like Fine Fresh Foods?

- (A) Its hours are convenient.
- (B) Its prices are affordable.
- (C) It has several locations.
- (D) It offers free delivery.

188. What is announced on the Pennington Farm Web page?

- (A) A job opportunity
- (B) An upcoming sale
- (C) A business partnership
- (D) An anniversary celebration

189. What most likely is true about Pennington Farm?

- (A) It is a family-run business.
- (B) It recently opened a second farm stand.
- (C) It sells exclusively to Russell's Grocery Store.
- (D) It is an organic farm.

190. What is suggested about Mr. Soun?

- (A) He does not eat meat.
- (B) He lives in Kelowna.
- (C) He is having a dinner party on June 12.
- (D) He is one of Ms. Mishra's friends.

Questions 191-195 refer to the following e-mails and chart.

"E-mail

To: Kate Millerson
From: Daniel Friedman
Date: January 25
Subject: Upcoming focus group

Hi, Kate,

The next focus group to test the new fruit-flavored beverage ideas will be held on February 1 in the Greenville office. Mari Kobayashi will be leading it.

Please design a questionnaire to collect the group's feedback using the one you created last month as a template and send it over to Mari. After the focus group takes place, please tally the results in the form of a chart. I need to incorporate this information into my monthly report to the chief marketing officer.

Thanks,

Daniel

***Email**

To: Daniel Friedman
From: Kate Millerson
Date: February 3
Subject: Results of Greenville focus group
Attachment: Greenville Results

Hi, Daniel,

According to Mari Kobayashi, 25 of the 30 registered participants for Greenville took the taste test and completed the questionnaire. The results are mostly in line with the results from last month's focus group. However, Mari did note that the Greenville group's most popular flavor was unexpected.

Per your request, the tabulated results are attached. Please let me know if you will need additional information for your report to Ms. Acosta or if she wants to see the comments on the questionnaires.

Kate

GREENVILLE Focus GROUP

February 1

(Numbers indicate how many participants preferred each option.)

Type of drink:	Carbonated (8)		Noncarbonated (17)	
Highest price willing to pay:	\$1.25 (5)	\$1.50 (12)	\$2.00 (5)	\$2.50 (3)
Flavor:	Cherry Lemon (2)	Lemon (7)	Lime (13)	Orange (3)

191. In the first e-mail, what is indicated about Ms. Millerson?

- (A) She has designed questionnaires before.
- (B) She will lead a focus group on February 1.
- (C) She will interview Ms. Kobayashi.
- (D) She has been transferred to the Greenville office.

192. What does Mr. Friedman say he will do with Ms. Millerson's data?

- (A) Distribute it to his staff
- (B) Show it to a new client
- (C) Include it in a report
- (D) Write an article based on it

193. Who most likely is Ms. Acosta?

- (A) The director of Human Resources
- (B) The chief marketing officer
- (C) A focus group leader
- (D) An information technology expert

194. What does Ms. Millerson suggest about the Greenville focus group?

- (A) Some people arrived late.
- (B) The group will meet again soon.
- (C) Each attendee received a payment.
- (D) There were fewer participants than expected.

195. Which flavor preference surprised Ms.

Kobayashi?

- (A) Cherry
- (B) Lemon
- (C) Lime
- (D) Orange

Questions 196-200 refer to the following Web site, online review, and booking confirmation.

<http://www.zabokahaiti.ht>

French | English

Zaboka Guesthouse

99 rue Hibbert, Pétion-Ville, Haiti

The Zaboka Guesthouse, situated in the hills above Haiti's capital city of Port-au-Prince, occupies the top four floors of a gorgeous building in a historic district. Our guesthouse is centrally located and just a short walk to markets, restaurants, art galleries, and nightclubs.

Details:

- Amenities include wireless Internet, kitchen facilities, and luggage storage.
- All guests are also entitled to a free Haitian-style breakfast including locally grown coffee.
- The room rate is \$45 per night per guest (\$15 is charged up front to secure each reservation; the remainder must be paid upon arrival).
- Check-in starts at 1:00 P.M.; checkout is no later than 11:30 AM.
- A minimum stay of two nights is required.
- Parties arriving after 7:00 AM. will be charged a late-night check-in fee of \$5.00 per reservation.

<http://www.travelfair.com>

Pétion-Ville, Haiti: Zaboka Guesthouse

Posted by Wilford Gaines on October 7

I stayed at the Zaboka Guesthouse for three nights in April. There are several other hotels in the area, but in my view, this is certainly the nicest option within the price range. The lively courtyard and huge communal kitchen both present a great environment for meeting other guests. That was without a doubt my favorite aspect. If you plan to arrive in the evening, make sure you get the code to enter into the electronic keypad at the door, as the street level entrance is locked after 7 P.M. This isn't something I was made aware of, so I had to wait a short while to be let in. Other than that, I really enjoyed my stay!

<http://www.zabokahaiti.ht/receipt/167642>

Thank you for your reservation! Please print a copy of these details for your records.

Guest Name: Melinda Le

Number of Guests: 1

Booking Reference Number: 167642

Date and Time of Check-in: 2 June at 8:00 P.M.

Date and Time of Checkout: 3 June at 11:00 AM

Amount Paid: \$15.00 deposit
+ \$5.00 late-night check-in fee
= \$20.00 total paid via card ending in -8990

Amount Due on Arrival: \$30.00

Total: \$50.00

Send a message to reception @zabokahaiti.ht or call + 509 2555 0161 if you have any questions prior to your arrival. We look forward to hosting you!

196. Where is the Zaboka Guesthouse located?

- (A) Next to a history museum
- (B) Near an urban transit center
- (C) In an old area of the town**
- (D) In a new residential area

197. What does the Web site mention about the Zaboka Guesthouse?

- (A) It provides a complimentary breakfast.**
- (B) It can be reserved for special evening events.
- (C) It offers tours to local attractions.
- (D) It requires full payment in advance.

198. What did Mr. Gaines like most about the Zaboka Guesthouse?

- (A) Its friendly staff
- (B) Its spacious rooms
- (C) Its social atmosphere**
- (D) Its attractive architecture

199. How did the Zaboka Guesthouse make an exception for Ms. Le?

- (A) By extending her checkout time
- (B) By waiving a nighttime check-in fee
- (C) By charging a lower price for her room
- (D) By allowing her to stay only one night**

200. What is suggested about Ms. Le?

- (A) She made her reservation over the phone.
- (B) She will need a code to enter the guesthouse.**
- (C) She will be traveling with extra luggage.
- (D) She requested a room that overlooks the courtyard.

