

READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

PART 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. We are going to be requesting verification of identification from each passenger, including a copy of _____ passport.
(A) you
(B) your
(C) yours
(D) yourself
102. Tranwestern _____ the rumors concerning the closing of the North American call center that was reported in the newspaper.
(A) transferred
(B) bothered
(C) speculated
(D) confirmed
103. Had the _____ equipment been prepared in advance, the meeting would not have run so late.
(A) required
(B) doubted
(C) spoken
(D) contacted
104. Kevin Gardner at the conference center assured me that the resources of the entire staff would be put at my _____ during the three-day seminar.
(A) disposition
(B) dispose
(C) disposing
(D) disposal
105. When evaluating mutual funds, I discovered that many growth funds compared _____ to riskier international ones.
(A) favor
(B) favorite
(C) favoring
(D) favorably
106. Improvements have been _____ as a result of outsourcing to a firm that specializes in distribution.
(A) negligent
(B) exponential
(C) distracted
(D) frequented
107. Please see our website for _____ with installation issues and error messages.
(A) calculations
(B) help
(C) preparedness
(D) cost
108. Marge Frist of Novabuns _____ by both the management and staff of the company.
(A) is respecting
(B) has respected
(C) to be respected
(D) was respected

109. While nobody present at the meeting disputed the _____ of the acquisition, there was some question as to the cost of integration.
- (A) valuable
 - (B) value
 - (C) valueless
 - (D) valued
110. There are concrete reasons to be optimistic, including new retail outlets _____ with franchising opportunities.
- (A) along
 - (B) not
 - (C) will be
 - (D) additionally
111. One of the factors that resulted in the efficiency _____ over the past quarter included the retraining of our assembly line workers.
- (A) improving
 - (B) improve
 - (C) improvements
 - (D) improves
112. The technique was developed early last century, but the practical _____ was not proposed until 50 years later.
- (A) obligation
 - (B) application
 - (C) indication
 - (D) evacuation
113. Makley Sportswear forgoes more traditional marketing methods in favor of _____ high-profile athletes in extreme sports.
- (A) sponsor
 - (B) sponsored
 - (C) sponsoring
 - (D) sponsors
114. Investors hoping for superior _____ should avoid day trading and focus on buying small, up-and-coming companies in developing industries.
- (A) return
 - (B) returning
 - (C) returns
 - (D) will return
115. Brochures were printed _____ the items that were featured in the spring catalog.
- (A) supplementation
 - (B) were supplemental
 - (C) supplement
 - (D) to supplement
116. The security guard at the facility _____ witnessed the thief come over the fence insisted that the intruder was acting alone.
- (A) who
 - (B) which
 - (C) where
 - (D) how
117. There were several entry-level _____ available as late as last week, though they may have been filled by now.
- (A) open
 - (B) opens
 - (C) openings
 - (D) opened
118. Due to the stressful nature of the position, employees in the command center _____ on a monthly basis.
- (A) will be rotated
 - (B) rotation
 - (C) rotating
 - (D) rotates

119. _____ anyone had asked, the spokesperson was prepared to provide actual sales figures to support the claims of management.
(A) If
(B) Only
(C) How
(D) Even
120. With the additional branches opening over the course of the past year, Greg has tried to divide his time _____ among all of them.
(A) presently
(B) numerously
(C) primarily
(D) evenly
121. Before Bertha Gibson was promoted to her current position of vice-president of sales, she _____ an expert in marketing and advertising.
(A) is becoming
(B) had become
(C) becoming
(D) becomes
122. While not _____ guilt, Phil Abram's spokesperson seemed to be hiding something at the press conference.
(A) admission
(B) admitting
(C) admitted
(D) to admit
123. They paid for the _____ to the rented car after being involved in an accident.
(A) damage
(B) damaging
(C) damaged
(D) damages
124. It was impossible to follow the logic of the sales manager _____ the vague description he gave of the prototype development process.
(A) for
(B) as
(C) because
(D) given
125. That all employees are required to sign a non-disclosure agreement when hired is _____ in this competitive environment.
(A) expectation
(B) expecting
(C) expected
(D) being expected
126. The name of the product is trademarked and they are looking into _____ the entire manufacturing protocol.
(A) patent
(B) patents
(C) patented
(D) patenting
127. Jack Lombard and Rita Morales had _____ opportunity to discuss the specifics of the deal because of the busy agenda set for the conference.
(A) little
(B) few
(C) hardly
(D) rarely
128. After spending millions of dollars in consultants fees, the firm has still not seen the type of improvement that _____.
(A) predicted
(B) had predicted
(C) will be predicted
(D) had been predicted

129. All you really ought to do is _____ all correspondence, including email, just in case you are ever called upon to justify your decision
- (A) retaining
 - (B) retained
 - (C) retain
 - (D) retention

130. _____ have we seen the type of economic environment that has plagued all of Asia over the past ten months.
- (A) Usually
 - (B) Easily
 - (C) Rarely
 - (D) Annually

PART 6

Directions: Read the texts below. A word or phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 131-134 refer to the following notice.

To: All employees
From: Human Resources
Subject: Help us Recruit!

Fructobuns is opening two new manufacturing facilities over the _____ 131 _____ two month and we need to hire some reliable workers. What a better place to start our _____ 132 _____ than with you, the best employees in the industry?

Do you know someone looking for a change in career? Do you have friends in the Altamont or Georgetown metro areas? Let them _____ 133 _____ that we'll be in their areas for open houses in May (May 16 in Altamont and 23 in Georgetown). _____ 134 _____.

131. (A) next
(B) soon
(C) down
(D) recent

133. (A) know
(B) known
(C) knowing
(D) knowledge

132. (A) notice
(B) search
(C) beginning
(D) trip

134. (A) Have them come in for an interview.
(B) Thank you for joining us.
(C) There will be more job fairs next year.
(D) Please do not miss out on all the best bargains.

Questions 135-138 refer to the following article.

Prepare For Quantum Computers

The next revolution in computing is likely to be quantum computing. _____ 135 _____.

The size of memory and the speed of calculations are limited by the physical _____ 136 _____ of the silicon chips.

Compared with the silicon based computing, quantum computing _____ 137 _____ the ability to compute on beams of light, which can calculate at speeds faster than any supercomputer currently available.

In a word, the memory capacity for a quantum computer _____ 138 _____, literally, limitless.

135. (A) Why? Because quantum computing is one of the most cutting-edge scientific discoveries.
(B) Actually, quantum descriptions are radically different from the familiar classical ones.
(C) As most people know, the computers available now in the market store and process information using electrical circuits.
(D) Based on the principles of quantum mechanics, quantum computer is a very advanced and powerful type of computer.

136. (A) examination
(B) responsibility
(C) properties
(D) policy

137. (A) promise
(B) promises
(C) promised
(D) promising

138. (A) would be
(B) would have been
(C) would have to be
(D) would have had been

Questions 139-142 refer to the following message.

Dear Franklin,

I'm sorry I can't be there in _____ 139 _____ to tell you, but I'm afraid I'm not going to be able to make it to our lunch date today. Jill Temis called in sick and I had to go out on a sales call with Chuck Zimmerman. We probably won't be back much before 3:00.

_____ 140 _____. But I was unable to get through.

I know that this is the third date in a row that I _____ to cancel. You're probably thinking that I'm avoiding you. However, please believe me that's not true. Anyway, when I get back, I'll swing by the personnel department to say hi. Again, I'm really sorry about this. How about I make it _____ to you with dinner after

139. (A) person

(B) case

(C) total

(D) retrospect

141. (A) having

(B) have been

(C) have had

(D) having been

140. (A) I tried to reach you several times on your phone.

(B) I managed to reach you by email.

(C) I'd like to have face-to-face contact with you.

(D) I have stayed in touch with you since we met.

142. (A) worthy

(B) up

(C) best

(D) be

Questions 143-146 refer to the following article.

Union Negotiators Announce Progress

Negotiators for the Restaurant Workers Union announced progress in their talks with fast food giant Burger Queen. Deadlocked for weeks, the breakthrough in negotiations came about as a result of management softening their stance on retirement benefits. "We hope this marks a change in the attitude _____ 143 _____ the high level executives who have been stalling the negotiations," said Carol Fortrang, union negotiator for Local #2254.

At issue have been the retirement benefits _____ 144 _____ by the union for the many part-time workers employed at Burger Queen. One manager, who asked to remain anonymous, was quoted as saying, "Those are high school kids. They can't _____ 145 _____ spell retirement. The whole issue is a non-issue."

Negotiations will continue on Monday. _____ 146 _____.

- 143.(A) despite
(B) on
(C) of
(D) at

- 145.(A) as usual
(B) frequently
(C) even
(D) by

- 144.(A) sight
(B) sighting
(C) sought
(D) were sought

- 146.(A) However, that figure just paints a misleadingly rosy picture.
(B) Indications are that a strike will be avoided.
(C) Both parties have already reached an agreement.
(D) Supporters of the Union staged a demonstration outside the restaurant.

Part 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following brochure.

Tubbiebutts Exercise Center

Tubbiebutts, The Gym for the US Normal People®, is **opening exercise classes in your area!** Don't settle for an unhealthy, unpleasant appearance. Be less than you can be! Let our instructors help you melt the pounds away.

| | |
|--|---|
| Aerobics Mon-Fri 9 am-10 am 1 pm-2 pm | No registration required. The morning class is led by Helen Major and the afternoon class is led by Mike Gomez. |
| Jazzercise Mon, Wed, Fri 11 am-12 pm | Please register in advance, as space is limited. Led by Yoko Tamaguchi |
| Belly Dancing Sat, Sun | Please register in advance. Led by TBA |

147. What does the brochure offer?

- (A) Dance lessons
- (B) Health care
- (C) Exercise classes
- (D) Insurance settlements

148. What can be inferred from the brochure?

- (A) The Jazzercise class is more difficult than aerobics.
- (B) Membership at the center is nearly full.
- (C) Not all classes are available in all areas.
- (D) The belly dancing instructor is unknown.

Questions 149-151 refer to the following e-mail.

From: hjeffords@nnaa.com
To: Music Stream Customer Service<mstreamcustserv@mstream.com>
Subject: Problem with my downloads

Hi,

I've been having problems with my music downloads and I'm hoping you can help me out.

I'm able to download my songs with no problem. Also, I'm able to play the songs on my computer. However, I am unable to get my songs off of my hard drive.

When I try to transfer my songs to my mp3 player, I get the following message:

"This music is digitally protected. Error gh8876"

If I try to burn the songs onto a disk, my software says that the files are not valid music files.

I also cannot transfer the songs from the original PC to my laptop. I keep getting the following message: "Music is not licensed for this computer."

Is there something I am doing wrong? Or am I limited to listening to my downloads on my PC only?

I hope that is not the case. I want to play these songs on my portable player while I exercise.

Please respond to me at this address.

149. What is the purpose of the e-mail?

- (A) To request a refund
- (B) To ask for assistance
- (C) To transfer an account
- (D) To inquire about purchasing a portable music player

151. What can be inferred from the e-mail?

- (A) The writer's PC is damaged.
- (B) Use of the song files is limited.
- (C) The downloads were illegal.
- (D) The writer needs a new password.

150. Which of the following is NOT a problem?

- (A) Transferring songs to another computer
- (B) Downloading some songs
- (C) Making a CD
- (D) Listening to music on a portable player

Questions 152-154 refer to the following information.

From the Office of the Mayor: Janice Quentin

Art in the Park

Garden City's Annual Art and Drama Festival

June 12th-14th

Garden City Park

Another Event in the **Community Lifestyle Improvement Series**

This year, we are pleased to announce that we have over 40 artists who will be displaying their works in the park. Everything from oil paintings to sculpture, to blown glass, you can see it all at Art in the Park. In addition to the artists' booths, this year's festival will also feature several interesting and educational programs on our center stage:

Friday, June 12th

7 pm

Shakespeare in the 21st Century

Come and hear a lecture by Remy Lofton, a visiting scholar at Garden City Community College. She will be discussing how **Shakespeare is still relevant** today. She will also be performing several soliloquies from well-known plays.

Saturday, June 13th

1 pm

Trash to Treasure

Local artist Deanna Vinton explains how she **turns garbage into art**. Ms. Vinton has won numerous awards and has had pieces displayed in the Metropolitan Museum and even at Clackingham Gallery in London. Her speech will be followed by a 1-hour hands-on tutorial guiding you through the trash to treasure process. (Advance registration necessary for tutorial. Space is limited.)

Sunday, June 14th

1 pm

Digital Drama

Jason Woodbridge will describe ways to **get kids interested** in acting and drama by using the immediacy of digital video. **Learn fun techniques** and interesting projects that you can do at home with your own kids to get them interested in acting.

152. What is the purpose of the Art in the Park festival?

- (A) To improve the quality of life in Garden City
- (B) To help artists sell paintings
- (C) To train children to act
- (D) To help clean up the park

154. Which of the following will NOT be included in the festival?

- (A) Oil painting lessons
- (B) Making **art from trash**
- (C) Scenes from **classic plays**
- (D) The **relevance** of Shakespeare

153. Who will discuss methods used to teach children?

- (A) Janice Quentin
- (B) Remy Lofton
- (C) Deanna Vinton
- (D) **Jason Woodbridge**

Questions 155-156 refer to the following advertisement.

Finance Framers, Inc.

646 Destitution Boulevard

1077 AN Amsterdam

Finance Framers is the personal finance service designed especially for you, **the small, independent investor**. We specialize in getting you high returns with low risk. Instruments include:

- ☞ **Mutual Funds**
- ☞ Currency Trading (Euros, US Dollars, Yen)
- ☞ Individual Stocks
(European, American and Japanese)
- ☞ Real Estate
- ☞ Government **Bonds**
- ☞ Precious Metals

Meet with one of our financial advisors and put your money to work for you. Already have **a portfolio**? No problem. We will analyze it and suggest ways that you can maximize your leverage.

To set up an appointment with one of our advisors, please call:
0031 (0)20 8795152

155. Who is targeted by the advertisement?

- (A) **Individual investors**
- (B) Financial advisors
- (C) Sellers of real estate
- (D) Bankers

156. Which of the following is NOT offered by Finance Framers?

- (A) Mutual **Funds**
- (B) **Bonds**
- (C) **Portfolio** analysis
- (D) **Purchase of diamonds**

Questions 157-159 refer to the following e-mail.

From: Office of the Administrator
To: Hospital Employees
Subject: New Health Policies

When I accepted my position as administrator of Bedlam Hospital, I vowed that we would improve our own health, as well as the health of the community. ___[1]___. Beginning next month, we will start to **implement our new "Healthy Worker" program**. ___[2]___. As of next month, **the following will be prohibited for all employees**:

- Ⓐ Smoking at any time (at work or at home)
- Ⓑ Drinking alcoholic beverages at any time
- Ⓒ Use of any illegal drugs
- Ⓓ Eating fast food

Further, the following activities will be mandated:

- Ⓐ Daily exercise
- Ⓑ Weekly health exams
- Ⓒ Monthly drug tests and body fat analysis

These new regulations may seem strict to some of you, but my lawyers assured me that my rules will stand up to any legal challenges in court that employees may choose to bring. ___[3]___. If you need assistance in breaking any bad habits you may have acquired, now it would be a good time to seek help. ___[4]___.

Sincerely,
Elizabeth Clinton

157. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"This is designed to improve the well-being of all those connected to Bedlam Hospital."

- (A) [1]
- (B) [2]**
- (C) [3]
- (D) [4]

158. What will workers be prohibited from doing?

- (A) Registering at the hospital
- (B) Engaging in unhealthy activities**
- (C) Exercising
- (D) Designing their own "Healthy Worker program"

159. What does the e-mail suggest?

- (A) That workers get help if they need it**
- (B) That workers be stricter with hospital patients
- (C) That workers challenge the legality of the program
- (D) That workers seek new employment

Questions 160-163 refer to the following online chat discussion.

| | |
|---------------------------|---|
| Dottie Blond [10:23 A.M.] | Hi, Ms. Jacobs. My friend, Lee, and I went to your seminar on how to become rich by selling anything using your "Knights of Sellalot" techniques. We were so impressed! |
| Karen Jacobs [10:25 A.M.] | Thanks! I'm so glad to hear that! |
| Dottie Blond [10:26 A.M.] | You know what? Because of you, we have decided to invest our life's savings into opening an online make-up business here in Oregon. |
| Karen Jacobs [10:28 A.M.] | Great to know that! Is there anything I can do for both of you? |
| Dottie Blond [10:29 A.M.] | We were wondering if we could have a copy of your speech in the seminar. Your speech included a lot of practical advice! If you would give us a copy for free, we would, of course, not distribute it to anyone else. It'll be our secret. |
| Karen Jacobs [10:30 A.M.] | I'm afraid it's out of the question , as all of my speeches are copyrighted. But there will be another seminar on that topic in your area. You are more than welcome to attend. |

160. What can be inferred about Dottie Blond?

(A) She enjoyed a presentation given by Karen Jacobs.

(B) She is a business woman.

(C) She is a speech writer.

(D) She has made a lot of money through investments.

161. What does Ms. Blond plan to do?

(A) Order some materials online

(B) Start up a business

(C) Sell her home

(D) Pay Ms. Jacobs to make a speech

162. What does Ms. Blond assure Ms. Jacobs about?

(A) Her confidentiality regarding the content of her speech

(B) That she will receive some free samples

(C) Her reasons for using make-up

(D) That her speech should be published in a book

163. At 10:30 A.M., what does Ms. Jacobs mean when she writes, "I'm afraid it's out of the question" ?

(A) She is afraid that Ms. Blond and her friend will raise another question.

(B) She is worried that Ms. Blond and her friend will sell the content of the speech to others.

(C) She implies that it is impossible to give Ms. Blond and her friend a free copy.

(D) She insists that Ms. Blond and her friend pay for the speech they requested.

Questions 164-166 refer to the following document

Compufarm

4355 Texberg Castle Rd.

Gateway, CO 87667

1-888-555-5565

Your one-stop shop for all

PCs - Laptops - Monitors - Printers - Wireless Networks - Scanners

| | |
|---|--|
| Proposal Date: 1/18/10 | Associate: Carl Winkler |
| Customer Name: <i>Troutline Baitshop</i> | Compufarm Location: <i>Texberg YHU78T</i> |
| Job Location: <i>65 River Lane Bent Canyon, CO</i> | Signature of Associate: <i>Carl W.</i> |

Description (Please be as detailed as possible.)

The following specifications and estimates are hereby submitted for your perusal.

- Installation of (3) PCX 7000 computers with **Neurobot** Monitors (9973q)
- **Installation of wireless network** using (3) 11.g adapters and a wireless hub (**Kenson** 1200).
- Installation of (1) **Gibson** Color Laser Printer (U6575co)

The total for all hardware, standard software (OEM), and installation comes to **\$4,899**.

This price is valid for a period of 14 days from the Proposal Date listed above.

164. What kind of work is being discussed?

- (A) Repair of a computer
- (B) Wiring of a home
- (C) Construction of a hardware store
- (D) Installation of a computer network**

166. The word "perusal" in paragraph 1, line 3, is closest in meaning to _____.

- (A) bill
- (B) payment
- (C) installation
- (D) consideration**

165. Which of the following information is NOT included?

- (A) An itemized list of prices**
- (B) The **name of the person** who prepared the document
- (C) The products sold by the **company**
- (D) The **date of validity** of prices

Questions 167-169 refer to the following e-mail.

From: Pollard Temporary Agency

To: **Melody Sanger**

Subject: Your New Assignment

Hi Melody. This is Jan Berkwhether at Pollard. Good news. [1]. **We have a new assignment for you that we think you are going to enjoy, given your background in music.** The details are listed below. Send me a note by the end of the day to let me know if you are interested. [2]. **I thought of you as soon as I saw it,** but if you don't want it, I'll need to pass it on to someone else. I need to get the vacancy filled by Wednesday.

Request For Temporary Help

Employer: Broadway Music Publishing

Task Description:

[3]. The worker should obviously **be able to read music** and ideally should be able to play the piano as well. We are publishing a catalog of Broadway show tunes and need to have the scores checked before they go to the printer.

Estimated Length of Employment: 3 weeks

Special Instructions:

This work could be done at home. [4]. **Good performance could lead to additional opportunities in the future.**

167. Why has Melody Sanger received this message?

- (A) She requested information.
- (B) She is on a mailing list.
- (C) She is suitable for a job.**
- (D) She wants to have a vacancy filled.

- (A) [1]
- (B) [2]
- (C) [3]**
- (D) [4]

168. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"We need a proofreader for musical scores."

169. What does the e-mail imply?

- (A) The pay is very high.
- (B) More work may be available.**
- (C) The musical scores are of poor quality.
- (D) A temporary worker may have to work overtime.

Questions 170-173 refer to the following text messages.

[12:30]

Monica: This is Bella Jolie. How may we help you?

[12:31]

Sarah: Are there any **drop-in appointments** available this afternoon?

[12:32]

Monica: Hold on. Let me check. Yes, we just had a cancellation. How about 1:30 pm?

[12:34]

Sarah: Brilliant! I'm on my way.

[12:35]

Monica: Is there any specific service you're looking for?

[12:36]

Sarah: Yes, I need a pedicure. **My feet are tired and my heels are cracked, too. They look horrible when I put my T-strip sandals on!**

[12:37]

Monica: **Got it.** Is there anything else I can help with?

[12:39]

Sarah, Oh, I haven't had anything yet since this morning. I'm on 5th street, now. Can you give me a recommendation?

[12:40]

Monica: **There is a great burger place called Hot & Cold** on that corner. Ask for Lucy, manager, she will take great care of you!

170. Where is Sarah headed first?

- (A) For a hair salon
- (B) For a shoe shop
- (C) For a clinic
- (D) For a restaurant**

171. What is suggested about Sarah?

- (A) She is a regular customer to Bella Jolie.
- (B) She goes to Bella Jolie without making an appointment first.**
- (C) She knows the manager of Hot and Cold very well.
- (D) She doesn't exactly know where Bella Jolie is

172. At 12:36, what does Monica mean when she writes, "Got it"?

- (A) She understands Sarah's demand.**
- (B) She will give Sarah something to ease her pain.
- (C) She has a lot of sympathy for Sarah.
- (D) She is going to treat Sarah to lunch once she arrives.

173. What is indicated about Bella Jolie?

- (A) It has cooperated with Hot & Cold for a while.
- (B) It is a beauty parlor also offering treatment for feet.**
- (C) It is located on 5th street.
- (D) Lucy is its manager.

Questions 174-175 refer to the following recipe.

~Spanish Seafood Rice~

Spanish seafood rice is healthy and easy to make. It's all cooked in one pan, so you don't have to do a lot of dish washing.

Preps: 10 mins

Cooks: 35 mins

Serves: 4

Nutrition (per serving): Kcal 369, fat 7g, sugar 6g, fiber 7g, protein 23g, salt 1.05g

Ingredients: 1 tablespoon olive oil, 1 finely chopped onion, 2 sliced garlic, 1 red and 1 yellow pepper (sliced), a bit of saffron, 250g rice, 850g vegetable stock, **400g seafood mix**, 1/2 small lemon, some chopped parsley

Directions: **Preheat your pan before adding the olive oil.** Then put onion in and cook for 5 minutes. Add pepper and garlic, cook for 2 minutes more, then stir in rice and cook for 1 minute. Pour in vegetable stock, add spice and wait until it begins to boil. Cook, uncovered, at a gentle bubble, for 20 minutes, stirring at times until the rice becomes soft. Stir in seafood and lemon juice and cook for 2 minutes or until it is completely cooked through. Serve in warm bowls with parsley.

174. What should be done first, according to the recipe?

- (A) Add oil in the pan
- (B) Put the onion in the pan
- (C) Warm up your pan**
- (D) Pour the vegetable stock in

175. Which of the following is NOT mentioned in the recipe?

- A. Preparation time
- B. Nutrition
- C. Types of seafood**
- D. Cooking time

Questions 176-180 refer to the following newspaper editorial and table

Stop the Wealthy Witch Hunt!

by the Sun-Post Editorial Staff

Although it's no surprise to see a political campaign resort to lying, emotional manipulation and class envy to garner support, this election cycle has become so mired in illogical anti-corporate, anti-upper class rhetoric that we feel something must be done.

Candidates from both parties are vowing to increase taxes on people who earn the highest incomes in society while cutting taxes for those who make the least. Such populist appeals excite the poor by promising that the wealthy will get punished for their success while the less fortunate will reap the benefits.

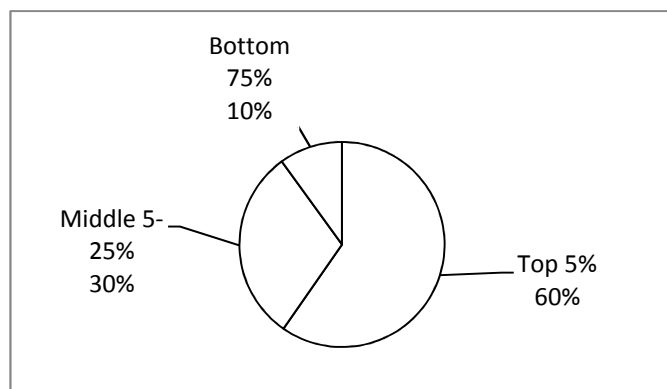
There's only one problem with such thinking.

Poor people hardly pay any taxes!

In fact, it is precisely the most well off among us that already support the poor. Consider these statistics for example. More than half of the government tax revenue comes from the top 5% of income earners in the country. The top 25% account for 90% of all government revenue. The figures are staggering! The wealthy, constantly treated as a plague on society, are, in fact, the main reason that our society exists at all!

The editorial board of the Sun-Post hereby makes a formal and public request of all candidates to cease the attacks on the very people who bring vitality to our country. Further, we suggest that candidates who wish to seek the endorsement of this fine newspaper begin to treat the wealthy fair and urge the poor to stop being jealous of them.

Table: Overall Tax Paid



Government Tax Revenue: \$3.6 Trillion

176. What can be inferred from the editorial?

- (A) Unemployment is high.
- (B) An election is about to occur.**
- (C) The newspaper publisher is for sale.
- (D) Taxes have recently been increased.

177. What is the editorial mainly about?

- (A) The importance of wealthy people to a society**
- (B) The way that taxes are paid
- (C) Why poor people are poor
- (D) Which candidate is most qualified

178. How much tax revenue is provided by the bottom 75% of wage earners?

- (A) 10%**
- (B) 25%
- (C) 60%
- (D) 90%

179. What does the editorial suggest?

- (A) Higher taxes on poor people
- (B) Fewer elections
- (C) Greater thanks for politicians
- (D) Fewer complaints about rich people**

180. How much money do the top 5% of income earners contribute to the government's tax revenue?

- (A) 0.36 trillion dollars
- (B) 1.08 trillion dollars
- (C) 2.16 trillion dollars**
- (D) 3.24 trillion dollars

Questions 181-185 refer to the following letter and e-mail.

Handy Travel
109 Airport Dr.
Port Angeles, WA

Dear **Juan Pedroza**,

This is your **travel package** for your vacation trip to the Bahamas. **Please verify that all of the items listed below have been included in the envelope.** If there is something missing, or you have any questions regarding anything related to your trip, please do not hesitate to contact me at (555) 111-9991.

Sincerely,

Jonas

Jonas Dendron

| Qty | Item |
|-----|--|
| 2 | Round-trip coach class tickets SeaTac-Nassau International |
| 2 | Hotel vouchers: Bahamas Luxury Bay Resort Nov. 12-27 |
| 4 | Airport tax vouchers, paid in full |

From: Pedroza, Juan

To: <jdendron@handytrip.com>

Subject: Missing something?

I just received the travel package that you sent. I have a couple of questions. First, according to the letter enclosed in the envelope, **I should have 4 tax vouchers but it looks like I only have 2. Am I supposed to have four?** Or is the listed quantity incorrect?

Also, I had asked you for maps of St. James Island. **My wife and I plan to take an overnight hiking and camping trip** and we'd like to have the maps ahead of time. Perhaps this was an oversight on your part? Or will these be coming separately?

Txs,

Juan

181. What does the letter request Mr. Pedroza

184. What information in the letter may be

to do?

- (A) Call his travel agent
- (B) Make reservations
- (C) Check for missing items
- (D) Return an envelope

incorrect?

- (A) The date of the hotel stay
- (B) The inclusion of some maps
- (C) The destination of the plane tickets
- (D) The number of tax vouchers

182. How many tickets should be included in the envelope?

- (A) 2
- (B) 4
- (C) 8
- (D) 12-27

185. Why does Mr. Pedroza request maps?

- (A) As an oversight
- (B) In order to plan an activity
- (C) Because he and his wife will be traveling separately
- (D) In order to find the airport

183. Who is Juan Pedroza?

- (A) A pilot
- (B) A traveler
- (C) A travel agent
- (D) A proofreader

Questions 186-190 refer to the following bill and letters.

Atlantic Telecom

Billing Statement

Payment due: **August 14**

| | |
|------------------------|---------------|
| Monthly fee: | 19.99 |
| Roaming charge: | 23.55 |
| Wireless Internet fee: | 54.00 |
| Ring tone downloads: | 120.00 |
| Taxes | |
| State | 6.76 |
| Federal | 15.68 |
| Total: | 239.99 |

*According to consumer rights legislation, you have the right to dispute any part of your bill. **If you wish to dispute these charges, you must do so in writing prior to the due date.***

Atlantic Telecom • 65 Travers Way • Boston, MA

August 17

Atlantic Telecom
65 Travers Way
Boston, MA

To Whom It May Concern,

My most recent cell phone bill seems to be incorrect. In late June, I applied for your ALL-CALL service. According to the agreement I signed, I should have been charged a flat rate (\$54.99) for all of the itemized charges on my bill. Your brochure clearly states "ALL-CALL customers receive Internet service, ring tones, and roaming service for one low price."

I know that the money has already been deducted from my bank account. I am also aware that according to your company policy, it may be too late to dispute these charges. However, I must say this is absolutely wrong and totally unacceptable. **I request that you reverse the charge from my bill.** I look forward to your confirmation this has been done.

Martin Miller
Attorney-at-Law

Dear Mr. Miller,

Thank you for contacting Atlantic Telecom.

You have expressed concern regarding monthly rental charges, and we realize this situation must have inconvenienced you and sincerely apologize.

We have found that you did apply for our ALL-CALL service. Therefore, we are deeply sorry that you have been mistakenly charged. **We would like to inform you that an adjustment has been credited to your account.**

We thank you and value your association with Atlantic Telecom.

Atlantic Telecom Customer Care

186. Which of the following was Mr. Miller NOT charged for?

- (A) **Music downloads**
- (B) Roaming
- (C) Internet connectivity
- (D) Federal Taxes

187. What was Mr. Miller charged the most for?

- (A) Taxes
- (B) **Ring tones**
- (C) Monthly fees
- (D) Internet usage

188. Why does Mr. Miller write the letter?

- (A) He wants to change his service.
- (B) He thinks there is a typographical error on his bill.
- (C) He wasn't charged for all of his calls.
- (D) **He feels his bill was calculated incorrectly.**

189. What does Mr. Miller demand?

- (A) That Atlantic Telecom waive all the fees
- (B) That Atlantic Telecom apologize for its mistake
- (C) **That Atlantic Telecom rectify the situation**
- (D) That Atlantic Telecom reverse its policy

190. What is suggested about Mr. Miller?

- (A) **He is licensed to practice law.**
- (B) He used a threatening tone in his letter.
- (C) He lied about the brochure.
- (D) He miscalculated the charges.

Questions 191-195 refer to the following news report, memo and advertisement.

Richardson Semiconductors to Close Mount Nolan Facility

Richardson Semiconductors announced the closing of its Mont Nolan manufacturing facility effective as of the end of November. The plant closing will affect over one hundred local workers.

President of Richardson, Gary Paulette, cited **economic pressures** as paramount in his decision making process. "**The slowdowns in the chip-making industry are real**; there's no denying that. We simply don't need to produce as much product. The market isn't out there."

The entire staff at the Mount Nolan facility will now face a choice between several unpalatable options. They will be given the option to **relocate** and **accept positions in one of Richardson's other plants**. Workers within two years of retirement will be offered a six-month severance package if they choose **early retirement**. It's expected that most workers will simply **have to find new jobs** in a community that is not exactly overflowing with opportunity.

"I just graduated from **high school** last year, and I got this job six months ago. It's sad to hear that. **I'm 20-year-old and I have two kids to raise. I guess I'll have to look for another job soon so as to feed my family.**," said D. **Ramakween**, one of the plant's many staff members who now finds himself with an uncertain future.

Memo to all employees

I am sure you have all read reports in the local press about the closing of the plant. **These reports have been inaccurate and incomplete**. I strongly urge all workers not to put too much stock in what you hear in the press. I want to take this opportunity to clarify the situation.

First, all employees will be offered the six month severance package, not just those of you approaching retirement. We hope this six months of wages will help you during this difficult transition in your lives. Further, while we wish we could relocate all of you to our other locations, this option will not be extended to everyone. We will be distributing further information concerning relocation in the weeks to come.

Finally, one thing that was not mentioned in the article was that as we approach the closing date, a lot of work needs to be done, in addition to our regular duties, **meaning overtime (at time and a half) will be available** to most anyone who wants it.

G. Paulette

President

Richardson Semiconductor

Wanted

We, Weihua, are one of the leading global information and communications technology (ICT) solution providers. Our ICT solutions, products, and services are used in more than 170 countries and regions, serving over one-third of the world's population. We will spend one billion euros on a new semiconductor plant in the Mount Nolan area. We want to hire the best of the best to work with us!

Semiconductor Process Engineering Manager

- # Demonstrable application of structured problem solving techniques
- # Ensure all team members have clear goals with aligned deliverables to meet the needs of our customers
- # **Post-graduate qualification** in a relevant technology area

Semiconductor Detector—Technician

- # Having good manual dexterity, being a good team worker and having a willingness to learn.
- # Being able to manufacture and complete basic testing of electronic assemblies and sub-assemblies to drawings, layouts and specifications.

Semiconductor—CAD—Intern

- # **A current student** who is able to take a long-term project
- # One or more of the following languages: Perl, Python, TCL, PHP
- # Basic linux knowledge, ability to navigate around, creating directories etc.

Semiconductor Process Engineer

- # You will be working on any one of a range of semiconductor technologies or on a varied range of devices.
- # **BS in Physics/Materials Science**
- # **2yrs+ experience in Process Engineering.**

191. What caused the closing of the Mount Nolan plant?

- (A) A decision making process
- (B) Industry slowdowns**
- (C) Employee relocation
- (D) Poor products

192. Which of the following is NOT mentioned as an option for workers?

- (A) Look for new employment
- (B) Retire**
- (C) Continue working for six more months**
- (D) **Work** at another factory

193. According to the ad, what position is Mr. Ramakween most likely applying for?

- (A) Processing Engineer Manager
- (B) Technician**
- (C) Intern
- (D) Process Engineer

194. What is the purpose of the memo?

- (A) To refute a news story**
- (B) To console stockholders
- (C) To announce a factory closing
- (D) To deny responsibility for workers' salaries

195. What is mentioned in the memo that is NOT mentioned in the article?

- (A) The length of the severance package
- (B) The possibility of early retirement
- (C) The availability of overtime**
- (D) The opportunity to relocate

Questions 196-200 refer to the following letter, document and notice.

September 17

Parkway Parking
Airport Complex
Terminal Way
Dover, MD

Dear Sir/Madam,

I am writing to inform you that a car left in your parking lot was severely damaged **due to your negligence. I am seeking compensation for said damage and expect that the matter can be resolved in a timely fashion.**

On August 14th, I left my new car in Lot "G" at the Airport Complex parking facility. I parked in space G228. When I left the car, it was in perfect condition. I was out of the country for ten days on business. When I arrived on August 24th to pick up my car, I discovered that it had been severely damaged. The mirror on the passenger's side was entirely crushed and lying in a pile under the car. The windshield was cracked and the hood was dented. There were also visible footprints on the hood, windshield and roof of the car, suggesting to me that someone was running about on the tops of the vehicles. How could this occur? **Your facility is supposed to be under guard 24 hours a day.**

I have photographic evidence to prove all of my claims. **Denial of my request for \$2,987 in compensation will only result in you being forced to pay the resulting legal fees that you will incur when I sue you.**

I expect to hear from your legal department before the end of the week.

Vaughn Greel

Granderson Auto Repair

9076 Jasper Road

Lexington, MD

Body, Transmission, Air Conditioning, Brakes, Mufflers

You break it; we fix it!

Cost Estimate

Model: 2007 Nexta

VIN: 77564883946534w4

Description of work: Passenger's side mirror must be completely replaced. Windshield must be completely replaced due to a crack. The hood must also be replaced because the hinge was bent by someone apparently jumping up and down on the front of the car. There is also **cosmetic damage to the roof of the car.** The entire vehicle will need to be repainted.

Itemized cost:

| | |
|-------------|--------|
| side mirror | 120.00 |
|-------------|--------|

| | |
|------------|----------|
| windshield | 250.00 |
| hood | 500.00 |
| paint | 785.00 |
| labor | 1,320.00 |

**Car Park Rules
For Cars & Drivers**

- **Park at your own Risk. We are not responsible for theft or damage to your vehicle.**
- Lock your vehicle. Do not leave valuables in plain view.
- No standing or parking in fire lanes.
- No parking in handicap space without a permit.
- No idling.
- Do not leave children unattended.

196. Why does Vaughn Greely write the letter?

- (A) Because he wants an explanation
- (B) In order to ask about pricing
- (C) To demand reimbursement**
- (D) Because his lawyer asked him to

197. According to Mr. Greely, what was responsible for the damages?

- (A) The condition of the car
- (B) The negligence of the workers**
- (C) The guard's footprints
- (D) A photographer ran into the car

198. According to Mr. Greely, which of the following was NOT damaged?

- (A) The windshield
- (B) The roof**
- (C) The hood
- (D) A side mirror

199. Why may the parking lot not be responsible for Mr. Greel's loss?

- (A) Because it has already included a disclaimer in the parking lot rules.**
- (B) Because it's the car insurance company that will pay for Mr. Greel's loss.
- (C) Because the one who trashed Mr. Greel's car has been caught.
- (D) Because the parking lot owner was required by the police not to do that.

200. Which of the following will be the most costly to **replace**?

- (A) The side mirror
- (B) The windshield
- (C) The hood**
- (D) The labor

☐ **Stop!** This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.