#### **New TOEIC Reading Practice Test 13**

#### **READING TEST**

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

#### PART 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

- 101. We are going to be requesting verification of identification from each passenger, including a copy of ------ passport.
- A. you B. your 所有格 + 名詞 verify (v)
- C. yours
- D. yourself
- 102. Tranwestern ------ the rumors concerning the closing of the North American call center that was reported in the newspaper.
- A. transferred 移轉
- B. bothered 打擾
- C. fomented 煽動
- D. confirmed 確認
- 103. Had the ------ equipment been prepared in advance, the meeting would not have run so late.
- A. required 假設語氣
- B. doubted
- C. spoken
- D. contacted
- 104. ----- before the proliferation 激增 of railroads, the canal system has fallen into disrepair 荒廢 since its heyday during the early 19th century.
- A. construct
- **B.** constructed 分詞構句
- C. construction
- D. constructing
- 105. The merger will affect both companies, though workers at Gramco will feel the changes less acutely 尖銳------ their counterparts 對應的人 at Bonton Industries.
- A. by
- B. of
- C. to
- D. than
- 106. Kevin Gardner at the conference center assured me that the resources of the entire staff would be put at my ------任憑處置 during the three-day seminar.
- A. disposition 性格 配置
- B. dispose (arrange)
- C. disposing
- D. disposal (at one's disposal)

- 107. When evaluating mutual funds 共同基金, I discovered that many growth funds compared ------ to riskier international ones.
- A. favor
- B. favorite
- C. favoring
- D. favorably 適合的 贊同地
- 108. Improvements have been ------ as a result of outsourcing to a firm that specializes in distribution.
- A. negligent 粗心
- B. exponential 增長迅速 (exponential growth/increase)
- C. distracted 分心
- D. frequented (frequent)
- 109. Please see our website for ------ with installation issues and error messages.
- A. calculations
- B. help
- C. preparedness
- D. cost
- 110. Marge Frist of Novabuns ------ by both the management and staff of the company.
- A. is respecting
- B. has respected
- C. to be respected
- D. was respected 被動
- 111. While nobody present at the meeting disputed 爭論 the ------ of the acquisition 收購, there was some question as to the cost of integration 整合.
- A. valuable (costly, priceless)
- B. value
- C. valueless 沒有價值
- D. valued

#### (merger, franchise, joint venture)

- 112. There are concrete 確實、混泥土 reasons to be optimistic, including new retail outlets ------ with franchising 公司授與經營權 opportunities.
- A. along (along with)
- B. not
- C. will be
- D. additionally
- 113. One of the factors that resulted in the efficiency ------ over the past quarter included the retraining of our assembly line workers. (assemble v)
- A. improved
- B. improve
- C. improvements 複合名詞
- D. improves
- 114. Scientists continued experimentation despite claims from activist 激進分子 groups that ------ were polluting the environment and adversely 不利地 affecting wildlife.
- A. theirs
- B. they (S + V + O...)
- C. themselves

#### D. their

- 115. Makley Sportswear forgoes (give up) more traditional marketing methods in favor of 支持------ high-profile 受到高度關注的 athletes in extreme sports.
- A. sponsor
- B. sponsored
- C. sponsoring
- D. sponsors

116. The amount of the debt ------ any talk of an out of court settlement.

- A. preclusion
- B. precluded 排除
- C. preclude
- D. precluding
- 117. Brochures were printed in order ------ the items that were featured 刊載 in the spring catalog.
- A. supplementation
- B. were supplemental
- C. supplement
- D. to supplement (v, n)補充
- 118. Pollard Manufacturing was awarded the contract because they allow us to -----our somewhat disorganized manufacturing infrastructure.
- A. consolidate 鞏固
- B. invalidate 使無效
- C. conflate 事情合併 These two issues should not be conflated.
- D. rebate 折現 Customers are offered a cash rebate.
- 119. There were several entry-level ----- available as late as last week, though they may have been filled by now.
- A. open
- B. opens
- C. openings (job openings)
- D. opened
- 120. The technique was developed early last century, but the practical ------ was not proposed until 50 years later.
- A. obligation 義務
- B. application 運用
- C. indication 指示
- D. evacuation 撤離 (Police evacuated nearby buildings-v)
- 121. ----- anyone had asked, the spokesperson was prepared to provide actual sales figures to support the claims of management.
- A. If
- B. Only
- C. How
- D. Even
- 122. Investors hoping for superior (better)------ should avoid day trading and focus on buying small, up-and-coming 展露頭角的 companies in developing industries.
- A. return
- B. returning
- C. returns (hope for + N)
- D. will return

- 123. Before Bertha Gibson was promoted to her current position of vice-president of sales, she ------ an expert in marketing and advertising.
- A. is becoming
- B. had become
- C. becoming
- D. becomes
- 124. The security guard at the facility ------ saw the thief come over the fence insisted that the intruder was acting alone.
- A. who 關係代名詞
- B. when
- C. where
- D. how

125. They paid for the \_\_\_\_\_ to the rented car after being involved in an accident.

- A. damage
- B. damaging
- C. damaged

D. damages (an amount of money that a court decides should be paid to somebody by the person, company, etc. that has caused them harm or injury)

126. Due to the stressful nature of the position, employees in the command center ------ in and out on a monthly basis.

- A. will be rotated 輪流
- B. rotation
- C. rotating
- D. rotates

127. That all employees be required to sign a non-disclosure 不得揭發透露 agreement when hired is ------ in this competitive environment.

- A. expectation
- B. expecting
- C. expected
- D. being expected
- 128. With the additional branches opening over the course of the past year, Greg has tried to divide his time ------ between all of them.
- A. presently
- B. numerously 多數地
- C. primarily
- D. evenly 平均地
- 129. Jack Lombard and Rita Morales had ------ opportunity to discuss the specifics of the deal because of the busy agenda set for the conference.
- A. little (= not much, Students have little or no choice in the matter.)
- B. few
- C. hardly
- D. rare 罕見的
- 130. While not ------ guilt, Phil Abram's seemed to be hiding something at the press conference.
- A. admission
- B. admitting
- C. admitted
- D. admit

- 131. What you really ought to do is ------ all correspondence, including email, just in case you are ever called upon to justify your decision.
- A. retain
- B. retained
- C. to retain
- D. retention
- 132. Due to the weather and the delays caused ------ ongoing reservations at the airport, the chairman of the committee was unable to arrive in time for the vote.
- from A.
- B. with
- C. by
- D. on
- 133. Consistency 一致 is something that analysts like to see in a company and the ----- personnel changes ought to impress them.
- A. occupational
- B. infrequent
- C. conventional 慣例的
- D. unmitigated 未緩和的 (⇔mitigate poverty)
- 134. It was impossible to follow the logic of the sales manager given the -----description he gave of the lead development process.
- A. simultaneous 同時發生的
- B. respected
- C. current
- D. vague (unclear, obscure)
- 135. Whistle blowers 告密者 who want to expose unethical 不道德 business practices can be assured of ------ thanks to the newly revised reporting processes.
- A. anonymous ( an anonymous letter) unanimous 一致通過
- B. anonymously
- C. anonymity 匿名
- D. anonymities
- 136. The name of the product is trademarked 商標 and they are looking into -----the entire manufacturing protocol.協議
- A. patent
- B. patents
- C. patentedD. patenting (patent + sth, Ex: patent her invention)
- 137. Although financial records are required by law to be preserved for ten years, it is common ------ in the field to keep them even longer.
- practice (common practice 普遍慣例) A.
- B. background
- C. relief
- D. intelligence
- 138. After spending millions of dollars in consultants fees, the firm has still not seen the type of improvement that -----.
- predicted A.
- B. had predicted
- C. will be predicted
- D. had been predicted

- 139. Had you selected the second-hand machinery, the equipment would have -----twenty percent less.
- A. paid
- B. reduced
- C. cost
- D. spent
- 140. ----- have we seen the type of economic environment that has plagued 折磨 all of Asia over the past ten months.
- A. Usually
- B. Easily C. Rarely 倒裝句 (we have rarely seen the type …) D. Annually

sentences. For each empty space in the text, select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

**Questions 141-144** refer to the following notice. To: All employees From: Human Resources Subject: Help us Recruit!

Fructobuns is opening two new manufacturing facilities over the ------ two months

141. A. next

B. soon C. down

D. recent

D. lecell

and we need to hire reliable assembly line workers, clerical staffers, and delivery drivers. What better place to start our ------ than with you, the best employees in the 142. A. notice

B. search C. beginning D. trip

industry?

Do you know someone looking for a change in career? Do you have friends in the Altamont or Georgetown metro areas? Let them ------ that we'll be in their areas for

- 143. A. know (let, make, have + V)
  - B. known
  - C. knowing
  - D. knowledge

open houses in May (May 16 in Altamont and 23 in Georgetown). Have them come in for an interview. If they mention your name, we'll give ------ a \$5.00 gift certificate

- 144. **A**. you
  - B. your
  - C. yours
  - D. yourself

to Arabica's Coffee Shop. If we hire them, you'll get a \$100.00 bonus check (upon their completion of their third full month of employment). Contact human resources for details.

Questions 145-148 refer to the following article.

Prepare For Quantum Computers

The next revolution in computing is ------ to be quantum computing. As most people 145. A. knowingly

B. likely C. already D. usually

know, modern computers store and process information using electrical circuits. The size of memory and the speed of calculations are limited by the physical ------ of the 146. A. examination

B. responsibility C. properties 特

性

D. policy

silicon chips that are used to create the "brain" of a computer.

However, as we rapidly approach the upper limits of silicon based computing, quantum computing ------ the ability to leave the physical worked entirely and 147. A. promise

B. promises (S + V..... 帶來希望) C. promised D. promising

instead compute on beams of light. Using photons, packets of light energy, quantum computers can calculate at speeds faster than any supercomputer currently available. And the memory capacity for a quantum computer ------, literally 實際, limitless.

148. A. would be

- B. would have been
- C. would have to be
- D. would have to have been

Questions 149-152 refer to the following message.

Dear Franklin,

I'm sorry I can't be there in ------ to tell you, but I'm afraid I'm not going to be able 149. A. person

- . A. person B. case C. total
- D. retrospect 回顧

to make it to our lunch date today. Jill Temis called in sick and I had to go out on a sales call with Chuck Zimmerman. We probably won't be back much before 3:00.

I tried to ------ you several times on your cell phone, but I was unable to get through. 150. A. touch

B. connect

C. communicate

D. contact + O (名詞: keep in contact with, lose contact with)

I know that this is the third date in a row that I ----- to cancel. You're probably

151. A. having

- B. have been
- C. have had

D. having been

thinking that I'm avoiding you. However, please believe me when I say that today's cancellation has nothing at all to do with our discussion about marriage and children last weekend.

Anyway, when I get back, I'll swing by the personnel department to say hi. Again, I'm really sorry about this. How about I make it ------ to you with dinner after we get off 152. A. worthy

B. up C. best

C. best D. be

tonight?

Sue

questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following brochure.

Tubbiebutts Exercise Center Tubbiebutts, The Gym for the Us Normal People®, is opening exercise classes in your area! Don't settle for an unhealthy, unpleasant appearance. Be less than you can be! Let our instructors help you melt the pounds away.		
Aerobics	No registration required. The	
Mon-Fri	morning class is led by Helen Major	
9 am-10 am	and the afternoon class is led by	
1 pm-2 pm	Mike Gomez.	
Jazzercize	Please register in advance, as	
Mon, Wed, Fri	space is limited.	
11 am-12 pm	Led by Yoko Tamaguchi	
<b>Belly Dancing</b>	Please register in advance.	
Sat, Sun	Led by: TBA	

- 153. What does the brochure offer?
- A. Dance lessons
- B. Health care
- C. Exercise classes
- D. Insurance settlements

154. What can be inferred from the brochure?

- A. The Jazzercise class is more difficult than aerobics.
- B. Membership at the center is nearly full.
- C. Not all classes are available in all areas.
- D. The belly dancing instructor is unknown.

Questions 155-157 refer to the following email.

To: Music Stream Customer Service (mstreamcustserv@mstream.com) Subject: Problem with my downloads

Hi.

I've been having problems with my music downloads and I'm hoping you can help me out.

I'm able to download my songs with no problem. Also, I'm able to play the songs on my computer. However, I am unable to get my songs off of my hard drive.

When I try to transfer my songs to my mp3 player, I get the following message: "This music is digitally protected. Error gh8876"

If I try to burn the songs onto a disk, my software says that the files are not valid music files.

I also cannot transfer the songs from the original PC to my laptop. I keep getting the following message: "Music is not licensed for this computer."

Is there something I am doing wrong? Or am I limited to listening to my downloads on my pc only?

I hope that is not the case. I want to play these songs on my portable player while I exercise.

Please respond to me at this address.

155. What is the purpose of the email?

- A. To request a refund
- Β. To ask for assistance
- C. To transfer an account
- To inquire about purchasing a portable music player D.

156. Which of the following is NOT a problem?

- Transferring songs to another computer A.
- B. Downloading some songs
- C. Making a CD
- D. Listening to music on a portable player

157. What can be inferred from the email?

- A. The writer's PC is damaged.
- B. Use of the song files is limited.
- C. The downloads were illegal.
- D. The writer needs a new password.

Questions 158-160 refer to the following information.

#### Art in the Park Garden City's Annual Art and Drama Festival June 12<sup>th</sup>-14<sup>th</sup> Garden City Park

#### Another Event in the Community Lifestyle Improvement Series

This year, we are pleased to announce that we have over 40 artists who will be displaying their works in the park. Everything from oil paintings to sculpture, to blown glass, you can see it all at Art in the Park. In addition to the artists' booths, this year's festival will also feature several interesting and educational programs on our center stage:

#### Friday, June 12<sup>th</sup>

#### 7 pm

#### Shakespeare in the 21<sup>st</sup> Century

Come and hear a lecture by Remy Lofton, a visiting scholar at Garden City Community College. She will be discussing how Shakespeare is still relevant today. She will also be performing several soliloquies from well-known plays.

#### Saturday, June 13<sup>th</sup>

#### 1 pm

#### Trash to Treasure

Local artist Deanna Vinton explains how she turns garbage into art. Miss Vinton has won numerous awards and has had pieces displayed in the Metropolitan Museum and even at Clackingham Gallery in London. Her speech will be followed by a 1-hour hands-on tutorial guiding you through the trash to treasure process. (Advanced registration necessary for tutorial. Space is limited.)

#### Sunday, June 14<sup>th</sup> 1 pm

#### Digital Drama

Jason Woodbridge will describe ways to get kids interested in acting and drama by using the immediacy of digital video. Learn fun techniques and interesting projects that you can do at home with your own kids to get them interested in acting.

158. What is the purpose of the Art in the Park festival? 主旨大意題

- A. To improve the quality of life in Garden City
- B. To help artists sell paintings
- C. To train children to act
- D. To help clean up the park

159. Who will discuss methods used to teach children?

- A. Janice Quentin
- B. Remy Lofton
- C. Deanna Vinton
- D. Jason Woodbridge

160. Which of the following will NOT be included in the festival? 標題

- A. Oil painting lessons
- B. Making art from trash
- C. Scenes from classic plays
- D. The relevance 關聯 of Shakespeare

Questions 161-162 refer to the following advertisement.

#### Finance Framers, Inc. 646 Destitution Boulevard 1077 AN Amsterdam

Finance Framers is the personal finance service designed especially for you, the small, independent investor. We specialize in getting you high returns with low risk. Instruments include:

#### • Mutual Funds

- Currency Trading (Euros, US Dollars, Yen)
- Individual Stocks (European, American and Japanese)
- Real Estate
- Government Bonds
- Precious Metals

Meet with one of our financial advisors and put your money to work for you. Already have a portfolio? No problem. We will analyze it and suggest ways that you can maximize your leverage.

To set up an appointment with one of our advisors, please call: 0031 (0)20 8795152

161. Who is targeted by the advertisement?

- A. Individual investors
- B. Financial advisors
- C. Sellers of real estate
- D. Bankers

162. Which of the following is NOT offered by Finance Framers?

- A. Mutual Funds
- B. Bonds
- C. Portfolio analysis
- D. Purchase of diamonds

廣告要注意

對象

產品

目地

標題

Questions 163-165 refer to the following email.

To: Hospital Employees From: Office of the Administrator Subject: New Health Policies

When I accepted my position as administrator of Bedlam Hospital, I vowed that we would improve our own health, as well as the health of the community. Beginning next month, we will start moving in that direction with the implementation of our new "Healthy Worker" program.

The Healthy Worker program is designed to improve the health and well-being of all those connected to Bedlam Hospital. Beginning next month, the following will be prohibited for all employees:

- Smoking at any time (at work or at home)
- Drinking alcoholic beverages at any time
- Use of any illegal drugs
- Eating fast food

Further, the following activities will be mandated:命令

- Daily exercise
- Weekly health exams
- Monthly drug tests and body fat analysis

This new regulations may seem strict to some of you, but my lawyers assured me that my rules will stand up to any legal challenges in court that employees may choose to bring. If you need assistance in breaking any bad habits you may have acquired, now would be a good time to seek help.

Sincerely, Hillary Climtom

163. What is the email announcing?

- A. The hiring of a new administrator
- B. A new disease
- C. New government regulations
- D. A change in hospital policy
- 164. What will workers be prohibited from doing?
- A. Registering at the hospital
- B. Engaging in unhealthy activities
- C. Exercising
- D. Designing their own "Healthy Worker program

165. What does the email suggest?

- A. That workers get help if they need it
- B. That workers be stricter with hospital patients
- C. That workers challenge the legality of the program
- D. That workers seek new employment

Questions 166-169 refer to the following letter.

March 10

Karen Jacobs Knights of Sellalot PO BOX 433 Salem OR

Dear Miss Jacobs,

My friend, Lil Macalister, and I attended your seminar on how to become rich by selling anything using your "Knights of Sellalot" techniques. We were very impressed and have decided to invest our life's savings into opening a mail order makeup business here in Oregon.

Before we do so, however, we wondered if we could have a copy of the speech you presented that night at the D.A.R Dinner in Salem. Lil thinks the speech may be copyrighted, but I told her that you might even be willing to sell us a copy. Your speech included so many good tidbits of advice that I simply wasn't able to take notes fast enough. If you would send us a copy, we would, of course, not distribute it to anyone else. It'll be our secret.

Lil and I feel confident that by following your 17 simple Knights of Sellalot principles, we will be able to sell, sell, sell! Perhaps when we finally open for business, you'll be our first customer. Lil and I thought you could really use a complete makeover.

If it's not possible to send us a copy of your speech, would you at least send us a schedule of where you'll be appearing over the course of the next few months? That way, we could attend and I could finish taking notes.

Your Newest Knight,

**Dorothy Blondquist** 

**Dottie Blondquist** 

166. What can be inferred about Dottie Blondquist?

- A. She enjoyed a presentation given by Karen Jacobs.
- B. She is a business woman.
- C. She is a speech writer.
- D. She has made a lot of money through investments.

167. What does Ms. Blondquist plan to do?

- A. Order some materials
- B. Start a business
- C. Sell her home
- D. Pay Ms. Jacobs to make a speech

168. What does Ms. Blondquist assure Ms. Jacobs about?

- A. Her confidentiality 保密 regarding the content of her speech
- B. That she will receive some free samples
- C. Her reasons for using makeup
- D. That her speech should be published in a book
- 169. The word "tidbits" in paragraph 2, line 4, is closest in meaning to
- A. suggestions

B.	lessons
С.	pieces 一小口一小片
D.	techniques

Questions 170-173 refer to the following document.

#### Compufarm

#### 4355 Texberg Castle Rd.

Gateway, CO 87667

1-888-555-5565

Your one-stop shop for all

PCs – Laptops – Monitors – Printers - Wireless Networks - Scanners	
Proposal Date: 1/18/07	Associate: Carl Winkler
Customer Name: Troutline	Compufarm Location: Texberg YHU78T
Baitshop	
Job Location: 65 River Lane	Signature of Associate:
Bent Canyon, CO	Carl W.

Description (Please be as detailed as possible.)

The following specifications and estimates are hereby submitted for your

perusal. (=read carefully)

Installation of (3) PCX 7000 computers with Neurobot Monitors

(9973q)

• Installation of wireless network using (3) 11.g adapters and a wireless

hub (Kenson 1200).

• Installation of (1) Gibson Color Laser Printer (U6575co)

The total for all hardware, standard software (OEM), and installation

comes to \$4,899.

This price is valid for a period of 14 days from the Proposal Date listed above.

- 170. What is the purpose of this document?
- A. To advertise a product
- B. To give instructions
- C. To confirm an order
- D. To bid on a job 投標

171. What kind of work is being discussed?

- A. Repair of a computer
- B. Wiring of a home
- C. Construction of a hardware store
- D. Installation of a computer network
- 172. Which of the following information is NOT included?
- A. An itemized list of prices (itemized 詳細列舉)
- B. The name of the person who prepared the document
- C. The products sold by the company
- D. The date of validity of prices

173. The word "perusal" in paragraph 1, line 3, is closest in meaning to

- A. bill
- B. payment
- C. installation
- D. consideration (read carefully)

Questions 174-176 refer to the following email.

TO: Melody Sanger From: Pollard Temporary Agency Subject: Your New Assignment Hi Melody. This is Jan Berkwhether at Pollard. Good news. We have a new assignment for you that we think you are going to enjoy, given your background in music. The details are listed below. Send me a note by the end of the day to let me know if you are interested. I thought of you as soon as I saw it, but if you don't want it, I'll need to pass it on to someone else. I need to get the vacancy filled by Wednesday

## **Request For Temporary Help** Employer: Broadway Music Publishing

#### Task Description:

We need a proofreader for musical scores. The worker should obviously be able to read music and ideally should be able to play the piano as well. We are publishing a catalog of Broadway show tunes and need to have the scores checked before they go to the printer.

### Estimated Length of Employment: 3 weeks **Special Instructions:**

This work could be done at home. Good performance could lead to additional opportunities in the future.

174. Why has Melody Sanger received this message?

- A. She requested information.
- B. She is on a mailing list.
- C. She is suitable for a job.D. She wants to have a vacancy filled.

#### 175. What can be inferred about Ms. Sanger?

- A. She has worked at a publishing company before.
- B. She is confined to her home.
- C. She has performed on Broadway.
- D. She reads music well.

#### 176. What does the email imply?

- The pay is very high. A.
- More work may be available. B.
- C. The musical scores are of poor quality.
- D. A temporary worker may have to work overtime.

Questions 177-180 refer to the following newspaper editorial.

#### Stop the Wealthy Witch Hunt!

by the Sun-Post Editorial Staff

Although it's no surprise to see a political campaign resort to 訴諸 lying, emotional manipulation 操控 and class envy to garner 獲得 support, this election cycle has become so mired 泥沼、陷入困境 in illogical anti-corporate 反全體, anti-upper class rhetoric 花言巧語 that we feel something must be done.

Candidates from both parties are vowing 發誓 to increase taxes on people who earn the highest incomes in society while cutting taxes for those who make the least. Such populist 民粹主義 appeals excite the poor by promising that the wealthy will get punished for their success while the less fortunate will reap the benefits.

There's only one problem with such thinking.

Poor people don't pay any taxes!

In fact, it is precisely 正是 the most well off 富裕 among us that already support the poor. Consider these statistics 統計 for example. 86% of all government tax revenuen 歲收 comes from the top 25% of income earners in the country. The top 50% account for 說明、佔 97% of all government revenue.歲收 The figures are staggering 震驚! The wealthy, constantly hounded 追逐, constantly derided 嘲笑愚弄, constantly castigated 嚴厲批評 as a plague on society are, in fact, the only reason that our society exists at all!

The editorial board of the Sun-Post hereby makes a formal and public request of all candidates to cease the attacks on the very people who bring vitality 活力 to our country. Further, we suggest that candidates who wish to seek the endorsement 背書 of this fine newspaper begin to sing the praises 讚美 of the wealthy and urge the poor to cultivate feelings of gratitude 感激, rather than jealousy, toward them.

177. What can be inferred from the editorial?

- A. Unemployment is high
- B. An election is about to occur.
- C. The newspaper publisher is for sale.
- D. Taxes have recently been increased.
- 178. What is the editorial mainly about?
- A. The importance of wealthy people to a society
- B. The way taxes are proposed
- C. Why poor people are poor
- D. Which candidate is most qualified
- 179. According to the article, how much tax revenue is provided by the bottom 50% of wage earners?
- A. 3% (100% 97% = 3%)
- B. 25%
- C. 50%
- D. 97%

180. What does the editorial suggest?

- A. Higher taxes on poor people
- B. Fewer elections
- C. Greater thanks for politicians
- D. Fewer complaints about rich people

Questions 181-185 refer to the following letter and email.

#### Handy Travel 109 Airport Dr. Port Angeles, WA

Dear Juan Pedroza,

This is your travel package for your vacation trip to the Bahamas. Please verify that all of the items listed below have been included in the envelope. If there is something missing, or you have any questions regarding anything related to your trip, please do not hesitate to contact me at (555) 111-9991.

Sincerely, Jonas Jonas Dendron

Qty	Item
2	Round trip coach class tickets SeaTac-Nassau International
2	Hotel vouchers: Bahamas Luxury Bay Resort Nov. 12-27
4	Airport tax vouchers, paid in full

To: jdendron@handytrip.com From: Pedroza, Juan Subject: Missing something?

I just received the travel package that you sent. I have a couple of questions. First, according to the letter enclosed in the envelope, I should have 4 tax vouchers but it looks like I only have 2. Am I supposed to have four? Or is the listed quantity incorrect?

Also, I had asked you for maps of St. James Island. My wife and I plan to take an overnight hiking and camping trip and we'd like to have the maps ahead of time. Perhaps this was an oversight on your part? Or will these be coming separately?

Txs Juan

- 181. What does the letter request Mr. Pedroza to do?
- A. Call his travel agent
- B. Make reservations
- C. Check for missing items
- D. Return an envelope

182. How many tickets should be included in the envelope?

- A. 2
- B. 4
- C. 8
- D. 12-27

183. Who is Juan Pedroza?

- A. A pilot
- B. A traveler
- C. A travel agent

#### D. A proofreader

184. What information in the letter may be incorrect?

- A. The date of the hotel stay
- B. The inclusion of some maps
- C. The destination of the plane tickets
- D. The number of tax vouchers

#### 185. Why does Mr. Pedroza request maps?

- A. As an oversight
- B. In order to plan an activity
- C. Because he and his wife will be traveling separately
- D. In order to find the airport

Questions 186-190 refer to the following bill and letter.

# **Atlantic Telecom**

### **Billing Statement**

Payment due: August 14 Monthly fee: 19.99 23.47 Roaming charge: Wireless Internet fee: 54.00 Ring tone downloads: 120.00 Taxes State 6.36 Federal 15.68 239.51 Total:

According to consumer rights legislation, you have the right to dispute any part of your bill. If you wish to dispute these charges, you must do so in writing prior to the due date.

Atlantic Telecom • 65 Travers Way• Boston, MA

August 17 Atlantic Telecom 65 Travers Way Boston, MA

To Whom It May Concern,

My most recent cell phone bill seems to be incorrect. In late June, I applied for your ALL-CALL service. According to the agreement I signed, I should have been charged a flat rate (\$54.99) for all of the itemized charges on my bill. Your brochure clearly states "ALL-CALL customers receive Internet service, ring tones, and roaming service for one low price."

I will not be paying any portion of this bill until the issue is resolved. I don't need to remind you that consumer protection laws are very strong in this state. I suggest you address this issue promptly.

Martin Miller Attorney-at-Law

Flat rate 統一收費

**Dispute** 質疑

186. Which of the following was Mr. Miller NOT charged for? 看表格

- A. Music downloads
- B. Roaming
- C. Internet connectivity
- D. Federal Taxes
- 187. What was Mr. Miller charged the most for?
- A. Taxes (around 22)
- B. Ring tones (120)
- C. Monthly fees (19,99)
- D. Internet usage (54)

#### 188. Why does Mr. Miller write the letter?

- A. He wants to change his service.
- B. He thinks there is a typographical error on his bill.
- C. He wasn't charged for all of his calls.
- D. He feels his bill was calculated incorrectly.

#### 189. What does Mr. Miller plan to do?

- A. Sue the company
- B. Apply for the ALL-CALL service
- C. Delay his payment
- D. Reread a brochure

190. Why might Mr. Miller have problems disputing his bill?

- A. He was late in notifying Atlantic Telecom of the problem.
- B. He used a threatening tone in his letter.
- C. He lied about the brochure.
- D. He miscalculated the charges.

Questions 191-195 refer to the following news report and memo.

#### **Richardson Semiconductors to Close Mount Nolan Facility**

Richardson Semiconductors announced the closing of its Mont Nolan manufacturing facility effective as of the end of November. The plant closing will affect over one hundred local workers.

The entire staff at the Mount Nolan facility will now face a choice between several unpalatable 難以接受 options. They will be given the option to relocate 搬遷 and accept positions in one of Richardson's other plants. Workers within two years of retirement will be offered a six-month severance package 離職金 if they choose early retirement. It's expected that most workers will simply have to find new jobs in a community that is not exactly overflowing with opportunity.

"I don't know what I'm going to do. I'm 26-years-old and I feel like my life is over. What am I supposed to do now," said D. Ramakween, one of the plant's many staff members who now finds himself with an uncertain future.

#### Memo to all employees

I am sure you have all read reports in the local press about the closing of the plant. These reports have been inaccurate and incomplete. I strongly urge all workers not to put too much stock 評價 in what you hear in the press. I want to take this opportunity to clarify the situation.

First, all employees will be offered the six month severance package, not just those of you approaching retirement. We hope this six months of wages will help you during this difficult 過渡 in your lives. Further, while we wish we could relocate all of you to our other locations, this option will not be extended to everyone. We will be distributing further information concerning relocation in the weeks to come.

Finally, one thing that was not mentioned in the article was that as we approach the closing date, a lot of work needs to be done, in addition to our regular duties, meaning overtime (at time and a half) will be available to most anyone who wants it.

G. Paulette Pres. Richardson Semiconductor

\*Time and a half is a rate of pay in which employees are compensated for one hour of work as though they had worked an hour and a half.

191. What caused the closing of the Mount Nolan plant?

- A. A decision making process
- B. Industry slowdowns C. Employee relocation
- D. Poor products

192. Which of the following is NOT mentioned as an option for workers?

- A. Look for new employment
- B. Retire (approaching retirement)
- C. Continue working for six more months
- D. Work at another factory (relocate)

193. How can Mr. Ramakween's attitude best be characterized?

- A. Illogical
- B. Disappointed
- C. Philosophical
- D. Curious

#### 194. What is the purpose of the memo?

- A. To refute a news story 駁斥
- B. To console stockholders 安撫
- C. To announce a factory closing
- D. To deny responsibility for workers' salaries

195. What is mentioned in the memo that is NOT mentioned in the article?

- A. The length of the severance package  $\sqrt{}$
- B. The possibility of early retirement  $\sqrt{1}$
- C. The availability of overtime
- D. The opportunity to relocate  $\sqrt{}$

Questions 196-200 refer to the following letter and document.

September 17 Parkway Parking Airport Complex Terminal Way Dover, MD

#### Dear Sir/Madam

I am writing to inform you that a car left in your parking lot was severely damaged due to your negligence. I am seeking compensation for said damage and expect that the matter can be resolved in a timely fashion.

On August 14<sup>th</sup>, I left my new car in Lot "G" at the Airport Complex parking facility. I parked in space G228. When I left the car, it was in perfect condition. I was out of the country for ten days on business. When I arrived on August 24<sup>th</sup> to pick up my car, I discovered that it had been severely damaged. The mirror on the passenger's side was entirely crushed and lying in a pile under the car. The windshield was cracked and the hood was dented. There were also visible footprints on the hood, windshield and roof of the car, suggesting to me that someone was running about on the tops of the vehicles. How could this occur? Your facility is supposed to be under guard 24 hours a day.

I have photographic evidence to prove all of my claims. Denial of my request for \$2,987 in compensation will only result in you being forced to pay the resulting legal fees that you will incur when I sue you.

I expect to hear from your legal department before the end of the week.

Vaughn Greel

Granderson Auto Repair 9076 Jasper Road Lexington, MD

### Body, Transmission, Air Conditioning,

### **Brakes**, Mufflers

You break it; we fix it!

#### **Cost Estimate**

Model: 2007 Nexta VIN: 77564883946534w4

**Description of work**: Passenger's side mirror must be completely replaced. Windshield must be completely replaced due to a crack. The hood must also be replaced because the hinge was bent by someone apparently jumping up and down on the front of the car. There is also cosmetic damage to the roof of the car. The entire vehicle will need to be repainted.

#### **Itemized cost:**

mirror	120.00
windshield	250.00
hood	500.00
paint	785.00
labor	1,332.00

196. Why does Vaughn Greely write the letter?

- A. Because he wants an explanation
- B. In order to ask about pricing
- C. To demand reimbursement
- D. Because his lawyer asked him to
- 197. What does Mr. Greely claim was responsible for the damages?
- A. The condition of the car

# B. The negligence of the workersC. The guard's footprints

- D. A photographer ran into the car

198. According to Mr. Greely, which of the following was NOT damaged?

- A. The windshield
- B. The roofC. The hood
- D. A mirror

199. What does Mr. Greely imply in his letter?

- A. He is willing to take legal action.
- B. He thinks the person responsible was photographed by the guard.
- C. He will soon need to leave the country.
- D. He wants the car fixed by the end of the week.

200. Which of the following will be the most costly to replace?

A The mirror B. The windshield C. The hood D. The labor