## **TEST103**

## **READING TEST**

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

## PART 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

(A), $(B)$ , $(C)$ , or $(D)$ on your answer sheet.	
101. All shelves in the holiday merchandise section	105. The Valletta Visitor Centre offers daily boat
need to remain stocked.庫存	ridesthe city's historic waterfront.
(A) full	(A) between
(B) fully	(B) along 沿著
(C) fuller	(C) below
(D) fullest	(D) apart
102.(to the exercise room) is included with	106. Ultrora Action's T-Pro tennis shoe is the
your stay at the Bayland Hotel.	lighteston the market right now.
(A) Access	(A) that
(B) Accessed	(B) any
(C) Accessing	(C) one
(D) Accessible	(D) either
103. Mr. Okello's promotion means thatwill	107.Duram Biscuit Corp. is able to _V _ good deals
supervise a larger team.	with its wholesale suppliers.
(A) he	(A) negotiating
(B) his	(B) negotiates
(C) him	(C) negotiated
(D) himself	(D) negotiate 協商
104. Juniper Worldwide, Inc., will be	108. At Razani Marketing, there are
payroll service providers on January 1.	opportunities for professional advancement.
(A) changing (will be Ving)	(A) plenty
(B) attending	(B) each
· · ·	
(C) holding (D) turning	(C) very
(D) turning	(D) many

109. Parking on Dahakno Street will be prohibited for the next few days emergency repairs to water lines.  (A) so that +子句 (B) as a result,  (C) in order to + V 原型 (D) because of + N	114. The initial response to the beta version 試用版 of the software allows us to be optimistic about future product sales.  (A) fairness (B) fairest (C) fairly (adv+ adj) (D) fair	
110. Accountants applying for the training must obtain a from their supervisor.  (A) referring (B) referred (C) referral 介紹—N (arrival, dismissal)	115. Orvale School's business mentors are retired executives with a of expertise across a wide range of industries.  (A) wealth 大量(N) (B) height	
(D) refer	(C) labor 勞工 (D) fame 名聲	
111. The evaluation report will be completed after the auditors inspect the	116. Thank you for your interest in ourline of compact refrigerators.	
laboratory. (A) when	<ul><li>(A) update</li><li>(B) updated (adj)</li></ul>	
(B) only	(C) updates	
(C) still	(D) updating	
(D) most	(-) -F	
(2)	117. The judges may begin to review the entries 進	
112. In light of 按照 our recent expansion, it will	入参加 the deadline for submitting slogans	
beto hire another administrative assistant	has passed.	
by June 1.	(A) how	
(A) necessitating	(B) nor	
(B) necessary	(C) now that 既然	
(C) necessarily	(D) whether	
(D) necessities	· ,	
	118. On his daily radio show, Trade Biz, Antonio	
113. Due to low registration, the communications	Koslor business news from all over the	
workshop scheduled for July 2 will be postponed	globe.	
further notice.	(A) analysis (N)	
(A) until	(B) analyzer	
(B) onto	(C) analyzes (V)	
(C) since	(D) analyzing	
(D) all		

119. The purchase of The New Lagos Reporter will		
not lead to changes editorial staff.	124. Doi Textiles, Inc., is well-knownthe	
(A) in	fashion world as being a trendsetter for young	
(B) again	women's clothing.	
(C) positions	(A) toward	
(D) ultimately 終極地	(B) throughout 遍及	
	(C) regarding	
120. Professor Reginald Layke's proposal for an	(D) aboard 在交通工具上	
additional course in business management was		
approved in ashort time. 125. To sign up for any class at Routen Aca		
simply complete the online form at		
(B) surprise	www.routenacademy.edu.	
(C) surprisingly (adv+adj)	(A) enrollment 登記	
(D) surprising	(B) inventory 庫存	
	(C) complaint 抱怨	
121. Caridell Science Museum trustees are expected	(D) solicitation 誘惑,懇請	
to beof all the museum's operations.		
(A) aware 警覺 126. A reception will be held to introde		
(B) current	director of marketing to the employees of	
(C) serious	Kaulana Industries.	
(D) alert 警覺	(A) appoint	
	(B) appoints	
122. With the completion of its airport, Honokai	(C) appointed 被任命的(adj)	
Island's tourism has improved dramatically.	(D) appointing	
(A) economical 節約的		
(B) economic 經濟的	127. To fill two vacant positions on its benefits	
(C) economize	committee, Adidion Labs employees who	
(D) economy	are ready for a challenge.	
	(A) seeking	
123. Brock's Bistro has requested that we the	(B) is seeking	
number of dinner guests by Monday.	(C) are sought (be + Vpp)	
(A) personify	(D) have been sought (have been + Vpp)	
(B) magnify 放大		
(C) specify 具體說明	128. The software for tracking orders has been	
(D) testify 證實	successful as it has greatly decreased time	
	spent on the task.	
	(A) haltingly 終止 (halt -v)	
	(B) intimately 親密	
	(C) permissibly 可容許地	
	(D) markedly 顯著地	

129. Lately the community sports program	130. Please use the attached survey to let us	
has had a surplus 過剩 of volunteers,	know how your recent stay at the	
are students.	Copper Mine Inn was.	
(A) inasmuch as 由於(連接詞)	(A) knowledgeable	
(B) the reason being	(B) considerable 體貼	
(C) because of them	(C) enjoyable	
(D) most of whom	(D) available	

#### PART 6

Directions: Read the texts below. A word or phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text. Then mark the letter (A), (B),(C), or(D) on your answer sheet.

## Questions 131-134 refer to the following email.

To: jaredkho@pharmacon.com.au

From: angelazucker@umedvic.edu.au

Date: 22 June Subject: Thanks!

Dear Dr. Kho,

Thanks for <u>131</u> our laboratory yesterday. As always, your expertise 專長 <u>132</u>. Our technicians especially benefited from your demonstration of the updated imaging systems, as well as from the general discussion of principles behind the technological advances in the lab setting.

Over the next few months, I will be hiring several more technicians. Would <u>133</u> be available to lead another session in October? <u>134</u>. Please let me know so we can discuss the details.

Sincerely,

#### Angela Zucker

- 131. (A) calling
  - (B) opening
  - (C) visiting
  - (D) staffing
- 132. (A) appreciates
  - (B) will be appreciated
  - (C) is appreciating
  - (D) was appreciated

- 133. (A) theirs
  - (B) yours
  - (C) you
  - (D) they
- 134. (A) Many of the candidates seem very promising.
  - (B) If so, it would be a great help to the new employees.
  - (C) With your input, the process will be quick.
  - (D) These technicians adhere to strict regulations.

## Questions 135-138 refer to the following article.

BRENTON (March 22)--Yesterday, Brenton Railway won a \$37 million grant 補助金 from the Federal Transit Agency. Thanks to the \_\_135\_\_, construction of the proposed train terminal in Kirk Valley can now begin.

The expansion of the rail system is certainly good news for many in the community. \_\_136\_\_. Drivers, too, are pleased about the grant. Edgar Simental, \_\_137\_\_ lives near the planned Kirk Valley Station, says, "What a relief for commuters like me. We have had to endure 忍受 steadily worsening road traffic \_\_138\_\_ some time now. I anticipate taking the train instead of my car to work every day as soon as the station opens."

- 135. (A) funding 資金
  - (B) policy
  - (C) design
  - (D) strategy
- 136. (A) Riders will no longer be able to park their cars at the terminal.
  - (B) Officials have confirmed that construction has been postponed indefinitely.
  - (C) The cost of a monthly train pass, however, is expected to increase.
  - (D) The project will create about 75 permanent jobs at the station.

- 137. (A) likewise
  - (B) another
  - (C) then
  - (D) who + V
- 138. (A) for + 一段時間
  - (B) with
  - (C) about
  - (D) on

## Questions 139-142 refer to the following e-mail.

To: Josephine Blum [fjblum@serenelakerestaurant.net]
From: Charlie Timmer [ctimmer@serenelakerestaurant.net]
Re: Outstanding reviews
Date: April 2
Dear Josephine,
The other managers and I were pleased to read the recent glowing 熱情的 reviews in both the
Gazette Daily Press and the Downtowner. We agree that your contributions 貢獻 to Serene
Lake Restaurant have been139 Therefore, we are happy140 you a bonus that will
be paid with your next weekly paycheck on April 8.
141, we are raising your salary by 10 percent, effective May 1. Since you began as
Executive Chef in December, our sales have more than doubled142 These positive
trends are directly linked to your stellar 顯著 performance.
Many thanks from the management team of Serene Lake Restaurant.
Charlie

- 139. (A) withdrawn
  - (B) matched
  - (C) affordable
  - (D) exceptional 傑出
- 140. (A) to award
  - (B) an award
  - (C) it awarded
  - (D) that awards

- 141. (A) For example
  - (B) In addition 此外
  - (C) Nevertheless 然而
  - (D) On the other hand
- 142. (A) An assistant manager will be hired as soon as possible.
  - (B) The restaurant will be open late on weekends beginning next month.
  - (C) You are the only staff member who will receive a raise this year.
  - (D) Our ratings in local magazines have also risen significantly.

## Questions 143-146 refer to the following article.

## **Education Fair**

(9 July)—The annual International Higher Education Fair came to Jakarta for the third consecutive 連續 year on Saturday, 7 July. \_\_\_143\_\_\_. As usual, American and Australian universities were \_\_144\_\_ represented. \_\_ 145\_\_, observers noted that participation from European and Asian universities has been increasing year by year. Also noticeable was the fact that many more graduate students attended the 146 this year than in the past.

- 143. (A) A teachers' conference was also held at the 145. (A) Moreover 更進一步 same hotel.
  - (B) The fair featured hundreds of institutions from all over the world.
  - (C) Local student organizations arranged the evening entertainment.
  - (B) Registration fees were waived for those who volunteered to work at the fair.
- 144. (A) heavy
  - (B) heavily (be +副詞+Vpp)
  - (C) heavier
  - (D) heaviness

- - (B) Rather 寧願
  - (C) Instead 與其
  - (D) Thus 因此
- 146. (A) class
  - (B) demonstration
  - (C) event
  - (D) ceremony

## Part 7

**Directions:** In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

## Questions 147-148 refer to the following notice.



The National Birdwatchers Society (NBS) is opening a local chapter 分會 in Wellspoint in September. The group will meet on the second Tuesday of every month at the Wheaton Diner, 1600 Carter Street, at 7:30 P.M. Everyone is welcome.

If you plan to use public transportation to travel to the meetings, Bus #44 stops two blocks away on the corner of Longview and Wedgeworth Streets. If you plan to drive, parking is free along both streets after 6:00 P.M.

We have an exciting year planned, so we hope you'll be able to join us. For a list of monthly speakers, visit us online at www.nbswellspoint.org.

- 147. Where would the notice most likely appear?
- (A) By a parking area
- (B) In a book about birds
- (C) At a community center
- (D) On a bus schedule

- 148. According to the notice, what is available on the Web site?
- (A) Registration forms
- (B) Some meeting details
- (C) New wildlife videos
- (D) Membership fee information

## Questions 149-150 refer to the following invoice.



# The Regal Hotel

2979 Haskett Ave. Phoenix, AZ 85023

Date: March 20 Bill To:

Invoice Number: 816 Mariah Ferrell Howells LLC

324 N. Front Street Phoenix, AZ 85086

Invoice for one-day conference to be held on April 28 by Howells LLC

Item	Rate	Total
Berlot Room	\$350.00/day	\$ 350,00
Conference space		
(100 guests)		
Audiovisual equipment rental		
3 wireless microphones	\$ 90.00/unit	\$ 270.00
1 projector	\$150.00/unit	\$150.00
1 projection screen	\$ 80.00/unit	\$ 80.00
Breakfast	\$ 10.00/person	\$1,000.00
Lunch	\$ 20.00/person	\$2,000.00
	Subtotal	\$3,850.00
	Tax	\$ 319.55
	Total	\$4,169.55*

149. What is NOT included in the total cost of the event?

- (A)Overnight hotel stays
- (B)Microphones
- (C)Meals for participants
- (D)Conference room rental

- 150. What is Ms. Ferrell asked to do?
- (A) Confirm a reservation
- (B) Return audiovisual equipment
- (C) Make a payment
- (D) Select items from a menu

Questions 151-152 refer to the following online chat discussion.

## Pamela Carter [3:44 P.M.]

Hi, Oswaldo. Did you look at the pictures of the East Fourth Street property?

### Oswald() Medrano [3:45 P.M.]

Yes, I did. Given that many of our designers and editors are working remotely, is all that space really necessary?

## Pamela Carter [3:47 P.M.]

Yes, but as we grow more will be working on site.

## Oswaldo Medrano [3:48 P.M.]

That may not be for a while, though.

## Pamela Carter [3:50 P.M.]

We should consider both our immediate and long-term needs. The building offers ample (sufficient/abundant/ plenty) room to allow for staff expansion.

## Oswaldo Medrano [3:52 P.M.]

That's true. Our requirements may change. Especially when we start signing contracts with more authors.

- 151. At what type of business do the people most likely work?
- (A) A publishing company
- (B) A moving company
- (C) A real estate agency
- (D) A local interior design firm

- 152. At 3:52 P.M., what does Mr. Medrano most likely mean when he writes, "That's true"?
- (A) An alternative space should be rented.
- (B) A new space will be too expensive.
- (C) The property may suit their needs in the future.
- (D) The property needs structural improvements.

## Questions 153-155 refer to the following e-mail.

To: Theodore Upton
From: Edith Howe

Re: Pelligrine Rental Agreement, 259 Grove Street house

Date: May 4

Ted:

I just received a call from John Pelligrine. According to him, the figures in the rental agreement you e-mailed him this morning reflect the first quote he was given on April 24, not the negotiated figures agreed upon in the subsequent meeting on April 29.

Mr. Pelligrine had planned to move into the property this weekend, May 7-8, and he wants to make sure the rental paperwork is in place before he finalizes the moving arrangements. He said that he has been offered another property, also on Grove Street, and will proceed to rent that property if he cannot finalize his agreement with us by the end of office hours today.

Since I'm out of town, I will leave this urgent matter in your hands. Please contact

Mr. Pelligrine immediately and e-mail him a corrected agreement. Please copy me on all correspondence regarding this matter.

Thank you.

Edith

- 153. Why was the e-mail written?
- (A) To share a copy of a budget
- (B) To introduce a colleague
- (C) To report a problem
- (D) To negotiate a contract

- 155. What would Ms. Howe like Mr. Upton to do?
- (A) Schedule a meeting
- (B) Look at another property
- (C) Visit a potential client
- (D) Send a document
- 154. When was the agreement modified?(negotiate)
- (A) On April 24
- (B) On April 29
- (C) On May 7
- (D) On May 8

#### Questions 156-157 refer to the following news article.

ADELAIDE (2 February) — According to a recent report, ice cream sales in the region have fallen by nearly twenty percent this year. The decrease has surprised many, especially given the remarkably hot weather this summer. Local vendors pointed to an increase in the wholesale price of milk, which has caused their own prices to rise significantly.大量

To offset the decrease in sales, many ice cream stores are stocking alternative desserts that do not contain dairy. For example, Giordano's Dessert Shoppe in Wellington has begun selling fruit ices. According to analysts, because ice cream is a specialized market, traditional strategies such as increased advertising and customer discounts are not as effective as they are in other industries.

- 156. According to the article, why have ice cream sales decreased?
- (A) Consumers' diets have changed.
- (B) Production costs are higher.
- (C) Many people in the area have moved away.
- (D) Recent weather conditions have been unusual.
- 157. How are vendors responding to the trend?
- (A) By expanding their hours of operation
- (B) By spending more money on advertising
- (C) By offering discounts to customers
- (D) By selling different products

## Questions 158-161 refer to the following online chat discussion.

#### Tamara Elkind / 3:32 P.M.

Thanks for attending the virtual 實際上 sales meeting earlier this afternoon. Are there any further questions?

#### Judith Messer / 3:35 P.M.

Georg and I are unclear about how the new sales territory 版圖領土 maps affect existing customers. Do the new territories apply only to new customers?

#### Tamara Elkind / 3:37 P.M.

No, the new territories apply to both new and existing customers.

#### Judith Messer / 3:38 P.M.

So, does that mean I will no longer get commissions from my Swiss customer, NNC Systems?

## Tamara Elkind / 3:39 P.M.

Right. All existing clients in southern Switzerland go to Georg.

## Georg Hertz / 3:41 P.M.

But what if I agree to let Judith keep NNC Systems?

#### Tamara Elkind / 3:42 P.M.

NNC Systems is a big client.

## Georg Hertz / 3:44 P.M.

Yes, but I'd rather not interrupt a productive relationship. This one client is not that important to me.

#### Tamara Elkind / 3:45 P.M.

I don't see it as interrupting, necessarily. However, if you are willing, Georg, I might be able to make an exception if our president approves it.

#### Judith Messer / 3:47 P.M.

What if I talk to the client?

#### Tamara Elkind / 3:48 P.M.

I don't think that's appropriate.

## Judith Messer / 3:49 P.M.

Understood.

#### Georg Hertz / 3:49 P.M.

OK. We'll wait to hear back from you.

- 158. Who most likely is Ms. Elkind?
- (A) A company president
- (B) A sales manager
- (C) A travel agent
- (D) A human resources officer
- 159. What is suggested about Ms. Messer?
- (A) She has a good relationship with NNC Systems.
- (B) She is being transferred to an office in Switzerland.
- (C) She is happy with the new territory assigned to her.
- (D) She did not attend the sales meeting.

- 160. At 3:42 P.M., what does Ms. Elkind most likely mean when she writes, "NNC Systems is a big client"?
- (A) She doubts Mr. Hertz can meet NNC Systems' needs.
- (B) She believes Mr. Hertz is misinformed.
- (C) She wants Mr. Hertz to visit Switzerland.
- (D) She thinks Mr. Hertz's offer is surprising.
- 161. What will most likely happen next?
- (A) Ms. Messer will review the new maps of sales territory.
- (B) Ms. Messer will talk with her client.
- (C) Ms. Elkind will contact the company's president.

(D) Mr. Hertz will accept a job offer from NNC Systems.

## **Questions 162-165** refer to the following e-mail.

To: Roberto Reyes <rreyes@hamwelltc.co.bb>

From: Cynthia Jensen <cjensen@baobablandscaping.co.bb>

Subject: Information

Date: 14 May

**Attachment**: BLS1

Dear Mr. Reyes:

I am following up on the Baobab Landscaping service proposal I forwarded on 22 April. — [1]-----.Our company is one of the best in Barbados, and we would like to add you to our list of satisfied customers. Our clients include many local businesses like yours, among them hotels, restaurants, and banks. — [2]---- In case you overlooked the original proposal, I am attaching it again here.

The proposal is based on the service you inquired about, namely the maintenance of the grounds around Hamwell Tennis Courts once a week. — [3] — . Should you wish more extensive work, such as replacing trees, additional fees would apply.

— [4] — . I look forward to hearing from you. I hope our company will have the opportunity to be of service to you in the near future.

Sincerely,

#### Cynthia Jensen

- 162. What is the purpose of the e-mail?
- (A) To request an appointment
- (B) To explain a change in rates
- (C) To resend a previous estimate
- (D) To submit a revised proposal
- 163. What is mentioned in the e-mail?
- (A) Mr, Reyes is a satisfied customer.
- (B) Baobab Landscaping is a new business.
- (C) Ms. Jensen met with Mr. Reyes in person.
- (D) Mr. Reyes requested some information from Ms. Jensen.

- 164. For what kind of business does Mr. Reyes most likely work?
- (A) A hotel
- (B) A tennis facility
- (C) A restaurant
- (D) A local bank
- 165. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong? "Also, we would reassess your needs continually and communicate recommendations to you once a month."
- (A)[1]
- (B)[2]
- (C)[3]
- (D) [4]

#### Questions 166-168 refer to the following article.

By Erika Quade, *Badger Dispatch 派遣*MILWAUKEE (12 January)— Matt Alcheri has created music for dozens of films, including *Seeking Eleanor*, which earned him the Cinearts Award for Best Original Music. Recently, he has lent his considerable composing skills to *Final Chance*, a video game produced by Silhouette Gaming Systems

Matt Alcheri's Adventurous Leap

Mr. Alcheri was introduced to the managing director of SGS, Harry Jansson, at a social event hosted by Ms. Chandra Bixby, who, on occasion, has collaborated with Mr. Alcheri in composing film scores. Mr. Jansson proceeded 繼續 to invite Mr. Alcheri to write the music for *Final Chance*.

(SGS), which has been creating interactive

entertainment for 10 years now.

166. Who is Ms. Bixby?

- (A) A film company executive
- (B) A video game developer
- (C) A movie director
- (D) A music composer
- 167. What most likely is true about Mr. Jansson?
- (A) He became SGS' managing director ten years ago.
- (B) He helped plan Ms. Bixby's social event.
- (C) He has worked with Mr. Alcheri before.
- (D) He spoke to Ms. Quade recently.

In a phone interview, Mr. Alcheri said that he was "quite impressed" with the graphics and animation of *Final Chance*. "It left me with the sense that I was watching a movie, and so I did not hesitate to collaborate on the project," said the renowned composer. He further remarked that writing the score 樂譜 for the video game was virtually identical to composing the music for a movie.

"All I had to do was write music that matches the atmosphere of the various scenes depicted 描述 in the game," he added.

As for Mr. Jansson, he said in the same interview that with pre-orders for *Final Chance* standing currently at 200,000 copies, he has no doubt that the latest SGS product, scheduled to be released on March 20, will be a success.

- 168. What is indicated about *Final Chance*?
- (A) It took a year to develop.
- (B) It will be available in March.
- (C) It will be limited to 200,000 copies.
- (D) It is based on the film *Seeking Eleanor*.

## Questions 169-171 refer to the following brochure.

# TILT SOLAR

Thinking of converting 轉變 your home to solar energy? With **Tilt Solar** you can **do it in just four simple steps!** 

## 1. Set up a home consultation.

Our experienced energy evaluators will help you determine whether a full or partial conversion to solar energy is best for you. Our evaluators will analyze your energy usage, the amount of sunlight your area receives, and the size and angle of your roof.

## 2. Approve your design.

Once the evaluators determine the number of solar panels needed, our expert designers will create the most energy-efficient system for your home. They will also help you choose the most cost-effective payment plan. Unlike other companies, Tilt Solar offers various financing options.

## 3. Schedule your installation.

Our certified installers will install your system at your convenience. Installation can typically be completed in one day, depending on the size and angle of your roof. Once installed, the system needs to be serviced only once every five years. Maintenance plans are available.

## 4. Start saving money on your energy bills!

As soon as your new system is operating, you'll start saving money on your monthly energy bills. It's that easy! The Tilt Solar system will immediately begin collecting energy from the sun. That energy can be used to power lights, household appliances, electronic devices, and much more. Don't be discouraged by the high price at the outset—within three to four years, you will save so much money that the system will pay for itself!

- 169. What is the purpose of the brochure?
- (A) To advertise a company's product
- (B) To discuss a trend in home building
- (C) To compare-two different forms of energy
- (D) To provide the steps for operating a system
- 170. What is NOT evaluated during the home consultation?
- (A) The amount of energy used in the home.
- (B) The amount of sunlight received locally

- 171. What does the brochure suggest is one disadvantage of the system?
- (A) It does not fit on all rooftops.
- (B) It requires frequent maintenance.
- (C) It requires a large initial 最初的 investment.
- (D) It does not work where there is little sunlight.

- (C) The space available for solar panels
- (D) The expected useful life of the pane 鑲板

Questions 172-175 refer to the following article.

## **Expansion Excites Lonsdale**

September 20 — Paso Tech Corporation completed the first phase of its new expansion project last week. Paso Tech, one of the leading producers of elements used in high-definition computer monitors and projectors, completed construction on one of three new factories to be built over the next four years. — [1] —. The first of the factories, built in Australia's Lonsdale, is the company's most sizable 相當大小 factory and will eventually be responsible for 55% of the company's output each year.

The new factory has brought with it an increase in jobs for local residents. ---[2]--- More than 1,000 construction workers were hired to help build the massive factory and its surrounding structures.

company. When we started this construction project, we realized that it was going to take a lot of money, resources, and staff. — [3] —. Not only did we hire locals to expand the physical plant, but we also added many workers to our full-time payroll. We hope to be able to do the same in Japan. We plan to begin building in Tokyo very soon." The company's headquarters are currently located in Osaka, Japan.

Additional factories will be constructed in

Paso Tech's President Goro Hashimoto

stated, "This was a major endeavor for our

Additional factories will be constructed in some of Paso Tech's other locations, including in Brazil and South Africa. While the remaining factories will not be as large as the Lonsdale location, they will still require additional resources and labor. —[4] —.

- 172. What is true of Paso Tech?
- (A) It manufactures monitor parts.
- (B) It recently merged with another company.
- (C) It is renovating its corporate headquarters.
- (D) It sells construction equipment.
- 173. What is stated about the Paso Tech factory in Lonsdale?
- (A) It was the second new factory built this year.
- (B) It is the largest factory the company owns.
- (C) It produces over half of the company's output.
- (D) It took more than three years to build.

- 174. Where will the next Paso Tech factory be built?
- (A) In Australia
- (B) In Japan
- (C) In Brazil
- (D) In South Africa
- 175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong? "We were pleased to see the impact our project had on the local workforce. 勞動力"
- (A)[1]
- (B) [2]
- (C)[3]
- (D) [4]

Questions 176-180 refer to the following letter and survey.



22 NovemberMs. Helena Artemis32 Oakhill Road, Apt. 5GVancouver, BC V6E 1B2

Dear Ms. Artemis:

Thank you for being a loyal Vogel Home Store customer. Our records show that you recently made a purchase with your Vogel credit card. We are conducting 帶領/實施/經營 a brief survey about our patrons' buying experiences. We would be most appreciative if you would complete the enclosed survey, which should take about five minutes of your time. We have provided a prepaid, addressed envelope for your convenience. Customers who respond before 7 December will receive a limited edition framed print by Chelsea Artworks. Those who return a completed survey after that date will receive a voucher for 15 percent off of their next purchase.

Thank you in advance for your participation.

Sincerely,

Rahul Behri

Rahul Sehri Customer Relations Manager

Vogel Home Store		
By taking our survey, you can help us ensure customers have the best shopping experience possible.		
Name: <u>Helena Artemís</u> Date: <u>12 December</u>		
1.May we call you to further discuss your answers?		
☐ Yes—phone number  ■ No		
2.Where do you go to shop at Vogel Home Store?		
■ To store location □ To our Web site □ To both		
Please explain your response:		
There is a Vogel Home Store close to my apartment, and I like to see your products in person before I		
buy them.		
3.On your most recent visit to Vogel Home Store, did you find what you were looking for?		
☐ Yes ☐ Not exactly ☐ No		
Please explain your response:		
You have a great selection of towels (and other home products), but you did not have the color I wanted		
for my kitchen. Your very accommodating 肯通融親切 sales assistant said that he could have the		
towels I wanted shipped from your warehouse, but I ultimately went with a different color that I could		
buy that night.		

- 176. Why did Mr. Sehri write to Ms. Artemis?
- (A) To report on some survey results
- (B) To request that she submit a refund form
- (C) To address a complaint that she made
- (D) To ask her to share some feedback
- 177. What is indicated about Vogel Home Store?
- (A) It is building a larger warehouse.
- (B) It is hiring customer service personnel.
- (C) It issues credit cards to customers.
- (D) It carries <del>low cost</del> merchandise.
- 178. In the letter, the word "conducting" in paragraph
- 1, line 2, is closest in meaning to
- (A) administering 執行經營
- (B) authorizing 授權
- (C) behaving 行為舉止表現
- (D) transferring 轉調

- 179. What will Ms. Artemis most likely receive from
- Vogel Home Store?
- (A) A discount coupon(B) A framed picture
- (C) A follow-up phone call
- (D) An extra set of towels
- 180. What does Ms. Artemis mention about Vogel

Home Store?

- (A) It should open an online shop.
- (B) It has a wide variety of items.
- (C) Its products are often out of stock.
- (D) Its salespeople are not helpful.

# **Trubridge Contracting**

To: All Trubridge Contracting Employees

From: Trubridge Contracting Acquisitions Committee

Re: Trubridge Estefen
Date: October 12

As you know, Trubridge Contracting will officially merge with Estefen Builders on November 21. We feel that this merger will benefit both companies. Like us, Estefen specializes in commercial construction, and this merger will solidify 鞏固 our position at the forefront 前線 of the ever-growing Lexington City building trade. In addition, the creation of Trubridge Estefen will enable us to take on more complex development projects such as the Faust Center and the Hull Street Mall expansion.

Members of each department will meet during the week of October 20 to discuss some of the logistical 後勤物流 details of the merger, as well as the planned expansion and renovation of the Trubridge offices so they can effectively accommodate 容納 Estefen's 113 employees. If you have questions you would like to see addressed during the meetings, please feel free to e-mail the meeting chairpersons in advance.

Note that both Stan Trubridge and Zack Estefen will attend each meeting.

**Trubridge Contracting Acquisitions Committee** 

Department	Date/Time	Meeting Chairpersons
	Monday, Oct 20 9:00-11:00 A.M.	Janine Wu, Office Manager (Trubridge Contracting)/ Ronaldo Romo, Office Manager (Estefen Builders)
Public Relations*	Tuesday, Oct 21 1:00-3:00 P.M.	Jim Hoyt, Public Relations Manager (Trubridge Contracting)
Management	Wednesday, Oct 22 1:00-3:00 P.M.	Eileen Crawford, Vice President (Trubridge Contracting)! Larry Field, General Manager (Estefen Builders)
Design	Thursday, Oct 23 9:00-11:00 A.M.	Laura Ward, Design Team Leader (Trubridge Contracting)/ Ann Sykes, Creative Director (Estefen Builders)

<sup>\*</sup>Estefen Builders does not have a public relations department. During this meeting, Zack Estefen will hear about the role current Trubridge public relations employees will play in the newly merged company.

- 181. What is one purpose of the memo?
- (A) To announce changes to a company's benefits package
- (B) To discuss the importance of a merger
- (C) To explain why a department was created
- (D) To congratulate employees on a successful project
- 182. According to the memo, what is Trubridge Contracting's area of expertise?
- (A) Architectural design
- (B) Residential property development
- (C) Commercial construction
- (D) Property management
- 183. What is suggested about the employees of Estefen Builders?
- (A) They will relocate their offices.
- (B) They must reapply for their jobs.
- (C) They work outside of Lexington City.
- (D) They developed the meeting agenda.

- 184. What is indicated about Ms. Ward?(chair person)
- (A) She will attend a department meeting on Monday.
- (B) She is a new employee at Trubridge Contracting.
- (C) She will answer questions that are sent to her by e-mail.
- (D) She is a member of the Trubridge Contracting Acquisitions Committee
- 185. What will happen at the meeting on October 21?
- (A) Ms. Crawford and Mr. Field will act as chairpersons.
- (B) Trubridge Contracting employees will learn about their new job duties.
- (C) Mr. Estefen will be the only Estefen Builders employee attending.
- (D) Mr. Trubridge will not be present.

## **People Needed for Focus Groups**

Westwood Market Research is recruiting adults 22 to 65 years old to participate in a study about travel at Rivergrove Hotel's conference centre at 38 Coe Parkway during the first week of May. Study participants will listen to a series of advertising messages and engage in a discussion led by a moderator.會議主席 Participants will be compensated for the two-hour session. If you are interested, please call Westwood at 204-555-0172 and mention study 89. You will then be directed to respond to a brief screening 審查 questionnaire to ensure that you are eligible to participate.

Mary,

Thanks for agreeing to facilitate four focus groups for Travel Rex at the Rivergrove Hotel. Below is the schedule. As this is a study for a travel industry Web site, the client wanted us to locate people who travel often, either for work or for leisure. Each group will be composed (comprise) of 25 people.

Ages	Dates for the 5:00 to 7:00 P.M. Sessions
22-30	Monday, 1 May
31—44	Tuesday, 2 May
45—55	Wednesday, 3 May
56 +	Thursday, 4 May

For each group, you'll read the scripts for four advertisements, each emphasizing a different feature of Travelrex.ca.

Advertisement 1—Shopping for airline fares	
Advertisement 2—Major travel destinations(most common journey)	
Advertisement 3—Group-travel discounts	
Advertisement 4—Comparing vehicle rental rates	

When recording the group interaction, make sure participants' name tags can be seen. This will allow us to mention participants by name when we review the video and compile our analysis for the client. Let me know if you have any questions.

Kristina Balu-bal

To: becky\_feagan@travelrex.ca From: kbalubal@westwood.ca

Date: 15 May Subject: Study 89

Attachment: Study 89 results

Dear Becky,

I just want to let you know that we have completed research for the target markets your company requested. As you can see from the attachment, one message stood out as the most well liked among all four groups. This message presents overviews of the most common journeys travelers take. Please let me know when you're available to meet. We can view the video together and go over the results in more detail.

Best regards,

Kiistina Balubal

Client Services Manager, Westwood Market Research

- 186. What is NOT suggested about focus group participants?
- (A) They have traveled frequently.
- (B) They are Web-site designers.
- (C) They were paid for their time.
- (D) They had to answer preliminary 初步 questions over the phone.
- 187. In the instructions, the word "locate" in paragraph 1, line 3, is closest in meaning to
- (A) find
- (B) fix
- (C) notice
- (D) describe
- 188. What is indicated about study 89?
- (A) It included only business travelers.
- (B) It took place all in one day.
- (C) It was conducted at Travel Rex's headquarters.
- (D) It comprised four groups of equal size.

- 189. According to the instructions, why were participants provided with name tags?
- (A) So that they could be assigned to the correct group
- (B) So that they could be allowed to enter the conference center
- (C) So that the researchers could easily identify them
- (D) So that the discussion environment would be relaxed
- 190. Based on results from the study, what advertisement was the most popular?
- (A) Advertisement 1
- (B) Advertisement 2
- (C) Advertisement 3
- (D) Advertisement 4

Questions 191-195 refer to the following Web page, e-mail, and letter.

http://www.magob.org.bs

Exhibitions Education Programmes Tickets Membership

## Modern Art Gallery of the Bahamas Scheduled Exhibitions

Dates	<b>Exhibition Title</b>	Description
7 May-5 October	The Moon and Tides	This exceptional collection of paintings and
		photographs by international artists, including several
		from Caribbean nations, demonstrates the power the
		moon and the sea have held over humanity for
		centuries.
28 May-5 October	Furniture as Art	We tend to think of furniture as functional, but
		furniture can also be art. This exhibition features a
		variety of unique antique and contemporary furniture
		from across Europe.
3 July-18 December	Dance: Movement in	Through sculptures, paintings, photographs, and
	Art	video recordings, this exhibition features dance styles
		from Albania to Zambia and a host of other countries
		in between.
24 July-22 August	The Photography of	This exhibition is a collection of extraordinary
	Burt Walters	photographs featuring families from around the
		world.

For ticket information, visit the Tickets page or e-mail cdeleon@magob.org.bs. Members receive two complimentary tickets to all exhibitions. Visit the Membership page to find out how you can become a member!

## E-Mail Message

From: Melanie Nichols <mnichols@inet.com.bs>
To: Carleigh De Leon <cdeleon@magob.org.bs>

Subject: Tickets
Date: 1 May

Hello,

I just received my complimentary tickets for this season's exhibitions. I would like to get two more tickets to "Dance: Movement in Art." I believe you have my credit card information on file, so could you please charge my card and mail the additional tickets? I'm also really excited to see the "Furniture as Art" exhibition. Thank you for bringing these magnificent exhibitions to the gallery this year.

Melanie Nichols

Melanie Nichols P.O. Box N-123 NASSAU, N.P.

Dear Ms. Nichols,

Thank you for your continued patronage of the Modern Art Gallery of the Bahamas. I apologize again that the exhibition you wanted to see has been canceled. Per our telephone conversation, I have enclosed two additional tickets to its replacement exhibition, "Indigenous Cultures of the Americas," which is a traveling exhibition that will also run for the same dates, 3 July-18 December. Your JPax credit card ending in 3389 has been charged \$24.

Sincerely,

# Carleigh De Leon

Carleigh De Leon Modern Art Gallery of the Bahamas

#### **Enclosures**

- 191. According to the Web page, what do all of the exhibitions have in common?
- (A) They include photographs.
- (B) They include live performances.
- (C) They feature works by artists from the Caribbean.
- (D) They feature works from multiple countries.
- 192. What is indicated about Ms. Nichols?
- (A) She is requesting a refund.
- (B) She has a membership to the museum.
- (C) She is a contemporary artist.
- (D) She has already seen the exhibits.
- 193. Which exhibition has been canceled?
- (A) The Moon and Tides
- (B) Furniture as Art
- (C) Dance: Movement in Art
- (D) The Photography of Burt Walters

- 194. In the letter, the word "run" in paragraph 1, line 4, is closest in meaning to
- (A) be shown
- (B) manage
- (C) move
- (D) be covered
- 195. According to the letter, what did Ms. De Leon do for Ms. Nichols?
- (A) Mail a list of upcoming events
- (B) Change the date of an exhibition.
- (C) Confirm a reservation
- (D) Charge a credit card

Questions 196-200 refer to the following e-mails and attachment.

#### \*Email\*

To: Natasha Borzova; Rosana Trujillo ;Marcus Paulet

From: Toni Anyati

Date: June 12 7:54A.M. Subject: Office space Attachment: @ Properties

Hi all.

I thoroughly enjoyed our work luncheon at Motano Grill last Monday. As a fellow Silen Consultants employee, I am thrilled to be part of the team headed to Edmonton to open our first branch there. At the meeting, I sensed our shared eagerness to land our first clients and begin advising firms in Edmonton on how best to use information technology in achieving their goals.

I appreciated the thoughts shared about the kind of office space that would be ideal. I have searched morbushrealty.ca for suites that meet our basic criteria and budget and have come up with a short list of possibilities for everyone to look over. Please see the attached document and respond with your comments.

Tom Anyati, Silen Consultants

#### 2185 Rock Falls Boulevard

Open concept office/retail space in a well-developed suburban area of Edmonton with plenty of pedestrian traffic. Building has high visibility along Rock Falls Boulevard for your company sign. Super energy-efficient heating system will save you hundreds in bills every winter. Monthly lease: \$1,000.

#### 12440 Trimeck Way

First-floor office suite. Elegantly furnished. Covered on-site parking with security gates. Located at Landon Research Park, adjacent to a station on the city's main rail line, 20 minutes from downtown. Marvin Park, whose trails are very popular with joggers, is nearby. User-friendly Zemtron phone system already installed for your use. Monthly lease: \$950.

#### **5123 Office Park Drive**

Free-standing, single-story building. Comes with designer furniture. Secure city parking across the street with a prearranged parking discount for renters. High-speed Internet access that can be customized to your requirements is provided. Located west of the city centre, in the 17th Street shopping district. Monthly lease: \$875.

#### 9982 Croton Avenue

Fourth-floor office suite. Covered parking garage with security access controls. Located within Edmonton's central business district. Color copier/scanner/printer/fax on-site for your use. State-of-the-art videoconferencing studio and free high-speed wireless Internet. Monthly lease: \$1,000.

#### \*Email\*

To: Natasha Borzova; Tom Anyati; Rosana Trujillo

From: Marcus Paulet Date: June 15, 4:39 P.M.

Re: Office space

Dear all,

Thank you, Tom, for narrowing down our search to these options. It sounds like last Monday's team-planning meeting was very productive. I had hoped to be there, but my last-minute trip to Toronto couldn't be helped. Also, it looks like I am the last to comment on this e-mail discussion, so thank you for your patience.

Rosana, I appreciate the desire to locate in a spacious executive-style office, but I really feel we shouldn't compromise 放棄 on the priority of being right in the heart of downtown. Is anyone familiar with Edmonton's public transit system? It would help to know if using it to commute would be a possibility.

I also agree with Tom's idea that we should have a presence at the technology fair in Edmonton. I will try to look into it next weekend when my wife and I go up to view some housing options. Also, I will be having lunch with an Edmonton executive who used to work for Silen Consultants, thanks to a connection made by Rosana. I will report any new insights learned.

Marcus Paulet, Silen Consultants

- 196. Who most likely is Mr. Anyati?
- (A) A technology consultant
- (B) A worker at Motano Grill
- (C) A conference organizer
- (D) A real estate agent
- 197. What is one property feature that is mentioned in the attachment?
- (A) A shower room for employees
- (B) A popular restaurant in the building
- (C) Electricity bills paid for by the owner
- (D) Location close to exercise trails
- 198. What is suggested about Mr. Paulet?
- (A) He missed the gathering at Motano Grill.
- (B) He is considering selling his car.
- (C) He plans to attend a performance.
- (D) He hopes to tour Edmonton by bus.

- 199. What is indicated about Ms. Trujillo?
- (A) She just relocated to a new home.
- (B) She will meet a former colleague.
- (C) She sent an e-mail to her coworkers.
- (D) She used to live in Edmonton.
- 200. Which property does Mr. Paulet likely favor?
- (A) 2185 Rock Falls Boulevard
- (B) 12440 Trimeck Way
- (C) 5123 Office Park Drive
- (D) 9982 Croton Avenue