

## READING TEST

In the Reading test, you will read a variety of texts and answer several different types of reading comprehension questions. The entire Reading test will last 75 minutes. There are three parts, and directions are given for each part. You are encouraged to answer as many questions as possible within the time allowed.

You must mark your answers on the separate answer sheet. Do not write your answers in the test book.

### Part 5

**Directions:** A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

<p>101. You must carry your driver's license -----employee identification card with you when you drive a company-owned car.</p> <p>(A) and (B) but (C) either (D) which</p>	<p>104. Associates who are traveling to Pusan for the sales conference will have to make-----own travel arrangements.</p> <p>(A) themselves (B) they (C) them (D) their</p>
<p>102. Businesses on Ellory Avenue ----- early yesterday to allow work crews to repave the street.</p> <p>(A) are closed (B) to close (C) closing (D) closed</p>	<p>105. Event organizers----- an increase in the number of vendors at this year's art festival.</p> <p>(A) anticipate (B) anticipates (C) anticipating (D) to anticipate</p>
<p>103. J &amp; R Marketing won an award for its series of radio----- promoting a new line of sports equipment.</p> <p>(A) sponsors (B) advertisements (C) posters (D) announcers</p>	<p>106. Enclosed is a ----- updated copy of my resume, which includes my more recent managerial experience.</p> <p>(A) newly (B) too (C) likely (D) fast</p>

<p>107. Earlier today, IGY Corporation released a ----- confirming its plans for expansion in South America.</p> <p>(A) state (B) stating <b>(C) statement</b> (D) stated</p>	<p>111. Basic ----- for the magazine editor position include a journalism degree and knowledge of publishing software.</p> <p>(A) qualifying <b>(B) qualifications</b> (C) qualifies (D) qualify</p>
<p>108. Please remember to obtain your new keys before the locks to the office doors are changed ----- Tuesday.</p> <p>(A) yet (B) last (C) almost <b>(D) on</b></p>	<p>112. The construction on Highway 12 is expected to continue ----- next month.</p> <p><b>(A) until</b> (B) across (C) down (D) onto</p>
<p>109. A consumer report has revealed that less expensive laundry detergents can be ----- as effective as the more expensive products.</p> <p>(A) soon <b>(B) just</b> (C) very (D) so</p>	<p>113. Interns at Travan Industries received a one-day ----- to acquaint them with the facility and company procedures.</p> <p>(A) direction (B) version <b>(C) orientation</b> (D) option</p>
<p>110. The board of directors at Relvan Computing ----- meets once a month.</p> <p>(A) general (B) generalize <b>(C) generally</b> (D) generalized</p>	<p>114. Mr. Woo declined to ----- on rumors that he is planning to retire.</p> <p>(A) commenting (B) commentary <b>(C) comment</b> (D) comments</p>

<p>115. Anyone who knows a----- network administrator should contact Wendy Liu in accounting.</p> <p>(A) certify (B) to certify <b>(C) certified</b> (D) certifies</p> <p>116. Only applicants who meet all the requirements for the position will be----- to an interview with the hiring committee.</p> <p><b>(A) invited</b> (B) attended (C) judged (D) continued</p> <p>117. The workers from Sanders Plumbing have earned a reputation for----- and courteous service.</p> <p>(A) possible (B) numerous (C) previous <b>(D) reliable</b></p> <p>118. In response to favorable customer feedback, Snowy Peak Travel has announced a one-month -----of its special "Skyline Tour" offer.</p> <p><b>(A) extension</b> (B) extend (C) extensive (D) extended</p>	<p>119. A marketing consultant for the Trepin Group -----included incorrect data on the customer survey report.</p> <p><b>(A) mistakenly</b> (B) mistake (C) to mistake (D) mistaking</p> <p>120. Guests are required to pay their telephone charges when they----- at the hotel reception desk.</p> <p>(A) bring <b>(B) check out</b> (C) remove (D) drop off</p> <p>121. Neumann Shoe Company is moving from its-----location in Hamburg to a more modern facility in Reinbek.</p> <p><b>(A) present</b> (B) timely (C) widespread (D) assorted</p> <p>122. Tim O'Donnell's years of experience and ----- make him an excellent choice for the position of marketing director.</p> <p><b>(A) professionalism</b> (B) professional (C) professionally (D) professionalize</p>
--	--

<p>123. Any equipment that does not arrive in perfect----- may be returned to QMZ Electronics free of charge.</p> <p>(A) development  <b>(B) condition</b>  (C) problem  (D) situation</p> <p>124. Studies have shown that travelers benefit financially----- being able to make their own flight and hotel reservations.</p> <p>(A) for  <b>(B) from</b>  (C) plus  (D) about</p> <p>125. While the preliminary research is favorable, it may take years for Bogor Pharmaceuticals to develop----- evidence of the drug's effectiveness.</p> <p>(A) conclusion  (B) concludes  <b>(C) conclusive</b>  (D) conclude</p> <p>126. The specialists at Grayson Office Interiors ----- cubicles and other workstations to suit the needs of almost any type of business.</p> <p>(A) recline  (B) invest  (C) satisfy  <b>(D) design</b></p>	<p>127. Construction on a new wing at the Markunas Museum ----- as soon as additional funding has been arranged.</p> <p>(A) has been resumed  <b>(B) will resume</b>  (C) was resumed  (D) to be resuming</p> <p>128. Drade Technologies has responded ----- to our proposal for its new advertising campaign.</p> <p>(A) favorable  (B) favorite  <b>(C) favorably</b>  (D) favoring</p> <p>129. Angus Wienholt's seminar provides a -----approach to starting a business using resources that are widely available.</p> <p>(A) sizable  (B) constant  (C) variety  <b>(D) practical</b></p> <p>130. The Oliveira Dining Guide, an online directory of restaurants, is----- by cuisine type, price range, and location.</p> <p>(A) search  (B) searcher  (C) searches  <b>(D) searchable</b></p>
--	---

<p>131. Routine inspections are conducted at the Haldren Paper factory to ensure that all equipment is functioning -----  <b>(A) properly</b>  (B) officially  (C) literally  (D) rightfully</p> <p>132. ----- should impress passengers most is the comfort of the reup'holstered 重裝椅面的 seating at Liverpool Regional Airport.  (A) Who  <b>(B) What</b>  (C) When  (D) Where</p> <p>133. Akira Nakayama ----- delay the filming of his documentary in the rainforest when his equipment did not arrive on schedule.  (A) has to  (B) will have to  (C) having to  <b>(D) had to</b></p> <p>134. -----you return after the rental counter closes for the evening, place your vehicle's keys in the night return slot.  (A) Because of  (B) Prior to  <b>(C) In the event that 如果發生...</b>  (D) As a consequence</p>	<p>135. Ever since book critic Martha Taynbe praised Reinaldo Da Silva's The Flag Bearer, ----- for it has skyrocketed.  (A) structure  (B) effort  <b>(C) demand</b>  (D) vision</p> <p>136. Nabhi Verma, who holds degrees in both architecture and engineering, has a range of technical abilities ----- that of his peers.  (A) too much  (B) moreover  (C) even more  <b>(D) beyond</b></p> <p>137. Artists at the Zadone Gallery are able to create reproductions of famous paintings that are ----- authentic looking.  (A) remark  <b>(B) remarkably</b>  (C) remarkable  (D) remarkableness</p> <p>138. Clarkson Library will be closed for renovations from May 3 to July 15,----- which time the collection will not be open to the public.  (A) with  (B) while  <b>(C) during</b>  (D) between</p>
--	---

<p>139. -----just six months ago, Finson's Grill has quickly become one of the most popular restaurants in Delton.</p> <p>(A) Opened</p> <p>(B) To open</p> <p>(C) Been opened</p> <p>(D) Had been opening</p>	<p>140. ----- analysts' predictions, McKnight Electronic engineers were able to create a battery capable of lasting twice as long as previous models.</p> <p>(A) Nevertheless</p> <p>(B) Provided that</p> <p>(C) Except</p> <p>(D) Contrary to</p>
--	---

**Part 6**

**Directions:** Read the texts below. A word or phrase is missing in some of the sentences. For each empty space in the text, select the best answer to complete the text. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

**Questions 141-143** refer to the following notice.

**February 6**

**Mr. Jung Go  
268 Prince Street  
Buffalo, NY 14202**

**Dear Mr. Go:**

**Thank you for your recent order. Although most of your items have ----- shipped, the**

- 141. (A) ever  
(B) already  
(C) lastly  
(D) often**

**Full-Spectrum Desk Lamp (model B07) is temporarily out of stock. We are working closely with our suppliers to fill your order, but the product is not likely to be available for a few weeks. We would be happy ----- a similar item of your choice, or we can refund your payment for this item.**

- 142. (A) to substitute  
(B) are substituting  
(C) have substituted  
(D) to be substituted**

**We appreciate your patience and hope to serve you in a timelier manner in the future. -----, please contact our order department at 716-555-0160 with any questions.**

- 143. (A) Instead  
(B) Besides  
(C) In contrast  
(D) Meanwhile**

**Carrie Weber  
Director, Granger's Lighting, Inc**

Questions 144-146 refer to the following letter.

**Dear Aimi Sate,**

**I trust that you have enjoyed the many benefits of belonging to the Drayton Fitness Center. According to our records, your membership ----- at the end of December. I would like to invite**

**144. (A) will expire**

(B) expired

(C) to expire

(D) expiring

**you to renew your membership at the discounted rate of \$400 per year, a special offer available only to members who renew before**

**their current memberships lapse(權利)消失. This reduced rate still**

**includes full ----- of all of our state-of-the-art facilities.**

**145. (A) fare**

**(B) use**

(C) practice

(D) permission

**In addition, we will be unveiling an ----- downtown center with new tennis courts, an indoor track, and a swimming pool early next year.**

**146. (A) enlarge**

(B) enlarges

**(C) enlarged**

(D) enlargement

**Please stop in to the office by December 31 to ensure that your membership continues uninterrupted.**

**Sincerely,**

**John Oake**

**Membership Coordinator**



Questions 147-149 refer to the following notice.

### Employee Training

Delton Publishing is committed to the success and productivity of all its employees, and we would like to hear from you. The training office at Delton Publishing ----- together a schedule

147. (A) had put  
(B) is putting  
(C) have put  
(D) were putting

of workshops on managerial strategies, sales techniques, and computer skills for the coming year. We invite your----- for topics that you think would benefit you in the performance of

148. (A) suggestions  
(B) advantages  
(C) benefits  
(D) reactions

your current job task. ----- you have an interesting idea for a workshop, please submit it via e-mail to the training office by March 15.

149. (A) Whether  
(B) If  
(C) Even  
(D) Upon

Questions 150-152 refer to the following memo.

To: Sasaki Manufacturing Tennessee plant employees

From: Satoshi Umehara, General Manager

Date: February 2

Re: Facility changes

This year has seen considerable growth in the market for our electronic components. To allow us to take advantage of this increase, the factory----- a number of significant changes.

150. (A) undergoes

(B) underwent

**(C) will undergo**

(D) was undergoing

First, we are planning to double the number of computerized machines on our production floor. We have already ordered the ----- equipment, but we will need to rearrange the existing machines in order to make room before it arrives next week.

151. **(A) additional**

(B) following

(C) upper

(D) further

Industrial movers will be on the premises throughout the week. Your supervisors have created a schedule that will allow employees to work around the interruptions.

We appreciate your ----- during this time; your flexibility will help make the project a success.

152. (A) practice

(B) development

(C) notice

**(D) cooperation**

**Part 7**

**Directions:** In this part you will read a selection of texts, such as magazine and newspaper articles, letters, and advertisements. Each text is followed by several questions. Select the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 153-154 refer to the following Web page.

WELCOME TO UNION CROSS STATIONERY				
HOME	PRODUCTS	PLACE ORDER	FEEDBACK	
<b>Contact Information</b> Customer service representatives are available to help you by telephone from Monday to Friday, 8 A.M. to 6 P.M.  <b>Phone:</b> 0845 555 0102 <b>Phone (outside UK):</b> +44(0) 131 555 1001  <b>E-mail:</b> <a href="mailto:customerservice@unioncrossstationery.com">customerservice@unioncrossstationery.com</a> (Our representatives respond to most inquiries within 48 hours.)  <b>Mailing address:</b> Union Cross Stationery 119 Concordia Road Edinburgh EH1 2LN  <b>Shipping</b> Orders of standard products usually ship within two business days. Orders of <b>custom-printed or specially designed</b> products require a processing time of <b>seven to ten business days</b> prior to shipping.  Ground shipping from our fulfillment center in Edinburgh takes <b>two to six days</b> . <b>Orders shipped to destinations overseas</b> usually arrive in <b>two to four weeks</b> .				

153. For whom is the information intended?

- (A) Customers placing orders
- (B) Employees responding to inquiries
- (C) Postal workers processing packages
- (D) Printers designing stationery

154. What is indicated on the Web page?

- (A) Custom designs are not available.
- (B) E-mail inquiries are not encouraged.
- (C) International orders are accepted.
- (D) All products are shipped within two days.

Questions 155-157 refer to the following schedule.

**Textile Manufacturers Trade Show**

**Grand Lake Hotel, 73 Walnut Street, Burlington, N.C. 27215**

Schedule of Events: Monday, March 21

**Opening Presentation**, by Simone Marchant, 8:30- 9:30 a.m., Main Dining Room

The president of the Textile Manufacturers Association will welcome participants to the conference.

**Fashion Forecast for Design Professionals**, by Annie Dowel, 9:30-10:30 a.m., Lambert Room

The presenter will discuss upcoming trends in fabrics for casual women's clothing.

**New Ways to Create Effect in Clothing Design**, by Pierre Dubois, 10:30-11:30 a.m., Hennesey Room

The presenter will examine how designers can use fabric to achieve shape and movement in the clothing they create.

**Exhibitor Displays**, 1:00-5:30 p.m., Exhibitors Hall

Over 30 textile manufacturers will display samples of their latest fabrics.

**Fashion Show**, presented by Simone Marchant, 5:30- 8:00 p.m., Hotel Atrium

See how four emerging fashion designers are using the year's most popular fabrics.

155. What is the main purpose of the event?

- (A) To introduce a new fashion designer
- (B) To provide information about fabrics
- (C) To market clothing to retail stores
- (D) To create guidelines for uniforms

156. Who is Ms. Marchant?

- (A) An association president
- (B) An emerging fashion designer
- (C) A clothing store owner
- (D) A hotel manager

157. Where will the fashion show take place?

- (A) In the main dining room
- (B) In the Lambert Room
- (C) In the exhibitors hall

(D) In the hotel atrium

Questions 158-160 refer to the following advertisement.

**Wynns Music**

<b>131 Harcourt Street</b> Dublin 1, <b>North City</b> 353 1 555 0011	22 Elgin Road Dublin 2, South City 353 1 555 0199
---	---

Welcome to Wynns Music. Our family-owned and -operated music stores have been serving the Dublin area for over 50 years. As full-service retail music shops, we provide an array of goods and services for students and music lovers **of all ages**.

These include:

- All musical instruments and accessories-both new and secondhand available
- Instrument rentals for school, performance, and personal enjoyment
- **Private lessons**-for all instruments (**at 131 Harcourt St. only**)
- Sheet music 單張樂譜-largest selection in the area
- Instrument repairs-free estimates (excluding house calls for pianos)

We invite you to come in to one of our shops during regular opening hours to test our instruments. Our staff will be happy to help you select the one that is right for you.

Hours of operation:  
**Tuesday to Thursday:** 10 A.M. to 6 P.M.  
**Friday:** 10 A.M. to 8 P.M.  
**Saturday:** 9 A.M. to 5 P.M.

158. What is suggested about Wynns Music?

- (A) It has recently opened a new store.
- (B) It is owned by a famous musician.
- (C) It sells instruments for children.**
- (D) It specializes in pianos.

159. What is available only in the North City store?

- (A) Used instruments
- (B) Music lessons**
- (C) School books
- (D) Repair estimates

160. When is it NOT possible for a customer to try an instrument?

- (A) On Monday**
- (B) On Tuesday
- (C) On Wednesday

(D) On Saturday

Questions 161-162 refer to the following advertisement.

## CROVER and WAYFIELD ASSOCIATES

88 Rockland Way Seattle, Washington 98133 (206) 555-0126

Providing reliable tax advice and accounting services  
for **thirty-eight years**.

Members of our firm specialize in services for:

- \* **Individuals** and Families
- \* Small Businesses
- \* **Corporations**

*Reduced rates proudly offered to nonprofit organizations.*

Visit our Web site today for a **frill (for real) description of our services** and **the hourly fee scale associated with each**. While there, enter your name and contact information. We will respond within two business days to schedule a **complimentary introductory consultation with one, of our veteran tax consultants**.

[www.croverandwayfield.com](http://www.croverandwayfield.com)

161. What is stated about Crover and Wayfield Associates?

- (A) They have been in operation for more than **forty years**.
- (B) They charge all clients **the same hourly rate**.
- (C) **They serve both individuals and Companies**.
- (D) They charge a small fee for an **initial consultation**.

162. What is NOT mentioned as being available on the firm's Web site?

- (A) **A list of the firm's established clients**
- (B) Details about the kind of **work performed**
- (C) **The cost** of each type of service
- (D) A way to arrange a meeting **with an expert**

Questions 163-165 refer to the following e-mail.

**From:** promo@fruittisom.com  
**To:** kkaminski@armail.com  
**Subject:** New flavors  
**Date:** March 8

Dear Mr. Kaminski,

I am writing to share some exciting news with you. Fruittisom is now launching a new line of natural fruit juices. In the opinion of many consumers we surveyed, the new flavors taste great, and we would like to send you some samples so that you can try them too.

Free samples are being offered only to customers who have purchased Fruittisom juices from our online store within the last year. If you wish to receive samples of the new line of our products, go to our online store and select up to three products you would like to try. Then, instead of making a payment, enter promotional code TY67708, and your selections will be shipped to your home without charge.

With best regards,

Ashley Hoekstra

163. What is offered in the e-mail?

- (A) Thanks for completing a customer survey
- (B) An apology for an error
- (C) A chance to try a new product
- (D) Instructions for entering a competition

164. What is suggested about Mr. Kaminski?

- (A) He has reported a late delivery.
- (B) He has worked for Fruittisom.
- (C) He has been charged incorrectly for an order.
- (D) He has shopped at Fruittisom's online store.

165. How can Mr. Kaminski receive a sample?

- (A) By sending in proof of a purchase
- (B) By promising to write a review
- (C) By making a payment
- (D) By providing a code



Questions 166-167 refer to the following press release.

**A special retrospective celebrating the 75th anniversary of the founding of Janssen Glass Company will open to the public on Friday, June 3.**

**The show, situated in the main lobby of the company's new headquarters at 100 Grand Avenue, includes some of the earliest examples of glassware designed at Janssen Glass, from delicate perfume bottles and drinking glasses to items used for industrial and commercial purposes. Old photographs, advertisements, and other memorabilia depicting the company's broad range of products will complete the display.**

**Members of the public can view the retrospective on weekdays during the month of June between the hours of 10:00 A.M. and 4:00 P.M. Free parking is available one block away at 73 Devon Street, behind the recently vacated original Janssen Glass headquarters. For more details, visit the Web site at [www.janssonglass.com](http://www.janssonglass.com).**

166. What is the main purpose of the press release?

- (A) To promote the company's new line of glassware
- (B) To describe the history of the company
- (C) To advertise the company's new business hours
- (D) To announce an exhibition at the company**

167. What is indicated about Janssen Glass?

- (A) It will close after 75 years in business.
- (B) It specializes in protective eyewear.
- (C) It has recently moved from its original location.**
- (D) It is holding an online sale of its products.

**Questions 168-171** refer to the following itinerary.

★ Logo Grande Adventures Travel Company

We are so glad your group has chosen to vacation with Lago Grande Adventures. Below you will find the itinerary for your trip. If you have any questions about the itinerary, please call your travel agent, Myra Lewis, at (800) 555-0105.

**DAY 1**

Arrive at Lago Grande Airport at 2:40 P.M. local time. Group will be met **by your tour guide, Alexa Alves**. Travel by bus to Resplendor Hotel. **Check in and receive meal vouchers**, to be used at either of the hotel's restaurants for breakfast, from **Ms. Alves**. Meet in hotel lobby at 5:00 P.M. for sightseeing on foot in Lago Grande and dinner at Cafe Estrelas.

**DAY 2**

Bus departs from hotel at 8:00 A.M. for **Macapa**. Sightseeing in Macapa. Meet at Macapa train station at 11:00 A.M. Travel on historic Rio Dourado **Railway to Porto Grande**. Lunch and sightseeing in Porto Grande. Meet at Porto Grande train station at 5:30 P.M. Dinner in Macapa. Bus departs from Macapa train station at 9:00 P.m. for hotel.

**DAY 3**

Bus departs from hotel at 7:30 A.M. for Cutias. **Hiking on Cutias Park trails**. \*Picnic lunch in Cutias Park. Bus departs from Cutias Park entrance at 6:00 P.M. for hotel. Walk to dinner at Lago Grand Palace at 8:00 P.M.

**DAY 4**

Bus departs from hotel at 8:00 A.M. for Afua. Sightseeing in **Afua**. **Meet at Center for Native Arts at 11:45 A.M. for lunch at museum cafe**, with tour of museum collections to follow. Bus departs from Afua town square at 4:30 P.M. for hotel. Walk to dinner at Amapa Restaurant at 7:30 P.M.

**DAY 5**

Bus departs from hotel at 8:45 A.M. for airport.

\*NOTE: It is strongly recommended that you bring **hiking shoes or boots** for your comfort and protection, as the trails in Cutias Park are rocky and often muddy.

168. Who will distribute vouchers to the group members?

- (A) The bus driver
- (B) The hotel manager
- (C) The travel agent
- (D) The tour guide

169. How will the group travel from Macapa to Porto Grande?

- (A) By train
- (B) By airplane
- (C) By bus
- (D) By foot

170. For what day is special footwear recommended?

- (A) Day 1
- (B) Day 2
- (C) Day 3
- (D) Day 4

171. Where will the group visit a museum?

- (A) In Lago Grande
- (B) In Macapa
- (C) In Cutias
- (D) In Afua

Questions 172-175 refer to the following memo.

## MEMO

From: David Goldstein, Office of the City Manager  
To: Downtown Business Owners  
Date: Monday, June 2  
Subject: Walkway renovation

Over the next two months, the city streets department will be repairing walkways along Main, Duval and Carolyn avenues. It is anticipated that the work will be carried out over a five-day period at each location and will follow a typical pattern.

Business owners who will be affected will receive notice of work that is planned for their immediate area at least one week in advance.

**Please note the timeline for work on Carolyn Avenue walkways between Pine Road and Oak Lane:**

**June 16:** Delivery of equipment and materials to Carolyn Avenue work site

**June 17:** Removal of old and broken sections of walkways

**June 18:** Leveling of surfaces and pouring gravel foundation

**June 19:** Pouring and leveling concrete

**June 20:** Cleaning and finishing walkways

The crews from Midtown Construction will begin their work at 8:00 A.M. and should close down operations by 4:30 P.M. daily. Although we expect the operation to be minimally disruptive on most days, the sound of construction work is likely to affect employees and customers in nearby restaurants and shops, particularly during the walkway excavation.

Please contact Sonia Indovino, general manager of Midtown Construction, at 555-0122 if you have any questions about this project. You may also call me or visit the Office of the City Manager, 120 State Road, to discuss any concerns.

172. What is the main purpose of the memo?
- (A) To invite applications for employment on a project
  - (B) To describe an upcoming construction project**
  - (C) To outline safety procedures for people who work downtown
  - (D) To suggest an alternate work schedule
173. Who most likely is Mr. Goldstein?
- (A) A construction company worker
  - (B) A government employee**
  - (C) The owner of a shop
  - (D) The manager of a restaurant
174. What is indicated about the process described in the memo?
- (A) It will involve walkways along five streets.
  - (B) It will require that some businesses close temporarily.
  - (C) It will take longer to complete than originally planned.
  - (D) It will be repeated in several different areas.**
175. What possible effect on businesses is mentioned in the memo?
- (A) Noise may bother people.**
  - (B) Parking will be limited.
  - (C) Business hours will be shortened.
  - (D) Equipment may block entrances.

Questions 176-180 refer to the following article.

## Know Nature Campaign

By Becky MacDonald

DENVER (May 3)—The Foundation for Nature (FFN) announced yesterday that television actor Marissa Haverly will be the primary spokesperson for its new Know Nature campaign. The campaign, which will be launched later this month, will support forest preservation efforts across the United States by sponsoring educational events in public parks.

"We're very pleased to have Ms. Haverly on board," says Douglas Jefferies, president of FFN. "She has long been an outspoken advocate for the outdoors." For the last four years, Ms. Haverly has been the executive producer and host of the popular television show *Outside In*, which showcases parks, wildlife and natural landmarks across the country.

"When I was growing up, I went camping every year with my family," Ms. Haverly recalls. "It was so much fun to eat and sleep outdoors, and so peaceful to get

away from technology and city life." But these days, she says, many people take the beauty of their natural surroundings for granted. She believes the Know Nature campaign can help change that. "This campaign will provide a fresh perspective for people who have come to think of nature as boring. We're going to get families outside, enjoying public parks again."

Ms. Haverly will be joined by recording artists Darrel Pannor and Jack Munford, as well as athlete Rob Fielding, at the Know Nature campaign's official launch event at the civic center in Denver, Colorado, on May 23. Artists such as renowned landscape painter Sean Fay and noted graphic artist Janice Black have produced works of art inspired by nature, which will be auctioned off at the launch event. Proceeds will go to FFN forest preservation programs nationwide.

176. What is a goal of the Foundation for Nature?
- (A) To promote a new television show about nature
  - (B) To find a spokesperson to replace Ms. Haverly
  - (C) To encourage people to spend more time in natural outdoor settings
  - (D) To raise money for art instruction in public schools
177. What does the article say about the campaign?
- (A) It will begin on May 3.
  - (B) It will support educational programs.
  - (C) It will last for one year.
  - (D) It will result in a new television series.
178. What is indicated about Ms. Haverly?
- (A) She goes camping twice a year.
  - (B) She began her acting career in Denver.
  - (C) She has a large collection of artwork.
  - (D) She is enthusiastic about supporting the environment.
179. The word "noted" in paragraph 4, line 8, is closest in meaning to
- (A) indicated
  - (B) well-known
  - (C) observed
  - (D) knowledgeable
180. For what will the money from the auction be used?
- (A) The conservation of forested areas throughout the United States
  - (B) The creation of new public parks around the world
  - (C) Technology that can improve the quality of city life
  - (D) An outdoor athletic event in Colorado

Questions 181-185 refer to the following e-mails.

**To: Maggie Gomez**  
**From: James Edwards**  
**Subject: Continuing education**  
**Date: December 22**

---

Dear Ms. Gomez,

I am writing in response to your request for our company to pay your tuition for a technical writing course that begins next month at Wilson Trade School. **The request has been approved.** Liddel Electronics **has a long history of supporting employees who take job-related courses at Wilson.** We commend your initiative in seeking to expand your skill set.

Since you indicated that this will be your first course at Wilson, I should point out that our tuition-assistance policy requires employees to pay their tuition in advance and then apply for reimbursement on completion of the course. You will need to provide both documentation of **your payment to Wilson** and an **official transcript of your grade** for the course. The details of this policy, as well as a reimbursement form, can be found in the employee section of our company's Web site, [www.liddelelectronics.com/employeeinfo](http://www.liddelelectronics.com/employeeinfo). Please let me know if you have any questions.

Best of luck in your course!

Sincerely,

James Edwards  
Director of Personnel

**To: Maggie Gomez**  
**From: James Edwards**  
**Subject: RE: Tuition reimbursement request**  
**Date: May 10**

---

Dear Ms. Gomez,



Thank you for providing me with a copy of your tuition receipt, and your **reimbursement form**. Unfortunately, since you did not submit all of the required documents, our policy prevents us from reimbursing your tuition at this time.

The deadline for returning all of the relevant documentation is two months after the end of the course. So that you don't miss this deadline, I would suggest that you contact Wilson's office of continuing education as soon as possible. **Its Web site indicates that most requests of this type can be handled online, so an extra visit to the school probably won't be necessary.** I look forward to hearing from you once you have the remaining paperwork in order.

Sincerely,

James Edwards  
Director of Personnel

181. What is the purpose of the first e-mail?
- (A) To communicate a decision
  - (B) To recommend a course of study
  - (C) To announce a change in policy
  - (D) To request more information
182. What does Mr. Edwards indicate about Wilson Trade School?
- (A) It offers tuition discounts to Liddel workers.
  - (B) It has recruited instructors from Liddel's staff.
  - (C) It has educated numerous Liddel employees.
  - (D) It is located next to Liddel's offices.
183. Why most likely did Ms. Gomez enroll in the course at Wilson Trade School?
- (A) To fulfill a job requirement
  - (B) To improve her writing skills
  - (C) To learn more about electronics
  - (D) To build upon another course she took there
184. What required item did Ms. Gomez NOT submit?
- (A) A reimbursement form
  - (B) Samples of course work
  - (C) Proof of payment
  - (D) An official transcript
185. In the second e-mail, what does Mr. Edwards advise Ms. Gomez to do?
- (A) Submit a request through Wilson's Web site
  - (B) Enroll in a different course

- (C) Provide a detailed explanation
- (D) Visit Wilson's office of continuing education

**Questions 186-190** refer to the following article and memo.

April 2 (Scottsdale)—This year's Scottsdale Family Fun Carnival will be held on May 25 from 9 AM to 3 PM in the central courtyard of the town library. The event will feature carnival games and activities appropriate for the entire family. "We encourage parents to bring their children to the library and experience the benefits that it offers the community. Coming to the library can be both fun and educational," said event organizer Linda Sato.

All the proceeds from the event will be used to support the library; organizers are hoping to raise at least \$3,000 this year. Funds will go toward expanding the library's limited catalog of reference books and toward adding new computers to the resource room. According to Ms. Sato, any additional funds raised will be used to purchase more furniture for the children's area. The library hosts a weekly story hour for younger children; local author Tina Tesla graciously volunteers an hour every week to read a book from the children's collection. It has become so popular that extra seating is needed.

General admission tickets are \$8 for adults and \$5 for children under 12 years of age. Tickets are good for all carnival games and activities. Food may be purchased separately from local vendors.

## MEMO

**From:** Linda Sato  
**To:** Library staff  
**Subject:** Successful carnival  
**Date:** May 28

I wanted to let you all know how pleased I am with the success of this year's event. Everyone from the community seemed to have a wonderful time, and we made almost \$4,000. As a result, we will be able to purchase all the materials we need to **enhance our reference collection**, including the much-acclaimed *Watching the Stars* from Hastlen Press.

I am also happy to announce that we have the funds necessary to purchase additional furniture for the children's section. **The 9 A.M. Wednesday morning sessions with Tina Tesla will now be able to accommodate a larger crowd.** During the carnival we received a lot of positive feedback from parents who plan to bring their children to this weekly event. I believe that the increased interest in coming to the library will benefit us and the community in the future.

Thank you again for all your hard work in making the fundraiser so successful. To celebrate, all library employees are welcome to attend a reception at 6 P.M. tonight at the Kinsley Restaurant.

186. What was the purpose of the event?

- (A) **To raise money to benefit a local library**
- (B) To generate interest in a new book
- (C) To promote the expansion of a bookstore
- (D) To celebrate the opening of an amusement park

187. In the article, the word "good" in paragraph 3, line 2, closest meaning to

- (A) correct
- (B) qualified
- (C) **valid**
- (D) profitable

188. What is suggested about the town library?

- (A) It offers classes for parents.
- (B) It is run by Tina Tesla.
- (C) It opened last year.
- (D) **It raised more money than expected.**

189. What type of publication is *Watching the Stars*?

- (A) A biography
- (B) A magazine
- (C) **A reference book**
- (D) A children's novel

190. What will take place on Wednesdays at 9:00 A.M.?

- (A) Authors will hold book signings.

(B) A volunteer will read children's books.

(C) A computer class will be held.

(D) Book orders will be delivered.

Questions 191-195 refer to the following advertisement and e-mail.

## Penticton Art Centre

The Penticton Art Centre offers participants a unique opportunity to develop creative skills while enjoying the picturesque beauty of British Columbia. Our facility is located in charming Penticton, nestled between two lakes, surrounded by mountains, and easily accessible from Vancouver. Our classes, offered June to August and taught by master instructors from across Canada, have been attracting aspiring artists for 25 years. Enrollment in each class is limited to 15 participants to allow plenty of individual attention. **This year, we are adding four new classes to the program:**

Dates	Course	Level
June 6-10	Introduction to Metal Sculpture	Beginning
June 20-24	<b>Landscape Painting</b>	All levels
July 11-15	Studio Portrait Painting	Intermediate-Advanced
August 4-8	Digital Photography	Advanced

To: Edward Beckman [beckmane@pentictonartcentre.co.ca](mailto:beckmane@pentictonartcentre.co.ca)  
From: Jonas Woods [jwoods@euromail.net](mailto:jwoods@euromail.net)  
Subject: Summer class  
Date: August 25

Dear Mr. Beckman,

I attended one of your new classes this year, and I wanted to share with you some thoughts on my experience. While I enjoyed the course overall and found **Elaine Sourden to be a seasoned 有經驗的 instructor**, I felt that the one class really should have been divided into two separate sections—one for beginners and one for students who already have some painting experience. Of the fifteen students in the class, eight were beginners and required most of the instructor's attention.

Unfortunately, that meant that the more experienced students received less of the promised "individual attention" than I had hoped. Ms. Sourden led the group to

three different locations that provided **beautiful scenery from which to work**, but much of her time was spent helping the novice students with the basics of how to set up.

I hope this information helps in your planning for next year. I would seriously consider taking a second class next year but would want to be sure that the instruction was appropriate to my skill level.

Sincerely,

Jonas Woods

191. What is indicated about the Penticton Art Centre?
- (A) It specializes in advanced art lessons.
  - (B) It has increased the number of its classes.**
  - (C) It offers a year-round program.
  - (D) It will open a second school next year.
192. What is the purpose of the e-mail?
- (A) To offer feedback on a class**
  - (B) To provide a letter of recommendation for an instructor
  - (C) To request information about next year's program
  - (D) To inquire about a teaching position
193. What is mentioned about Ms. Sourden?
- (A) She is director of the Penticton Art Centre.
  - (B) She is a famous photographer.
  - (C) She is an experienced teacher.**
  - (D) She is a resident of Vancouver.
194. What is suggested about Mr. Woods?
- (A) He has taken other classes at the center.
  - (B) He requested a refund for art supplies.
  - (C) He has previous painting experience.**
  - (D) He helped students during an art class.
195. When did Mr. Woods most likely attend the Penticton Art Centre?
- (A) From June 6 to 10
  - (B) From June 20 to 24**
  - (C) From July 11 to 15
  - (D) From August 4 to 8

Questions 196-200 refer to the following article and e-mail.

### **The Value of Mentoring**

A great way to support new hires in any industry is through the use of a mentoring program. Mentors guide new employees, or mentees, as they settle into their routines. **Research shows that mentoring lowers the employee-turnover rate and motivates new hires to do their best.**

Mentoring can be informal or formal. An example of informal mentoring is an experienced worker who spontaneously offers a new worker tips that cannot be found in the employee manual. Formal mentoring relationships are usually created by a supervisor who pairs a mentor and a mentee for a set period of time. Mentoring may last weeks or months, depending on the complexity of the new job, the mentor's availability, and other factors.

When establishing a mentoring program, choose **mentors who are respected, longtime members of your team.** They should have a deep understanding of your organization's policies and culture. They should also have sufficient time to work with the mentee. Be sure to encourage confidentiality. Both parties should feel assured that their discussions remain private, unless a critical issue arises that warrants your attention.

From: Rosa Sedillo  
To: Christopher DeGrasse  
Date: March 30  
Re: Mentor

-----  
Dear Mr. DeGrasse,

Thank you for requesting my feedback on the mentoring program. After an initial training period, I was assigned to be Joel Kranz's mentee **three weeks ago**. I now feel well prepared to work on my own. Joel showed me **how to establish good rapport with diners and how to ensure that the cooks prepare special orders correctly**. He also taught me **how to resolve complaints** in a way that makes customers want to come back again. In fact, thanks largely to Joel, I feel confident enough in my abilities that I would **be willing to mentor the next server you hire**. I hope that you and the other managers will call on me.

Rosa Sedillo

196. What does the article indicate about mentors?
- (A) **They are beneficial in many types of workplaces.**
  - (B) Their role should be thoroughly described in the employee manual.
  - (C) They should be made available to longtime employees on an optional basis.
  - (D) They should receive a bonus payment for their work.
197. In the article, the word "parties" in paragraph 3, line 7, is closest meaning to
- (A) applicants
  - (B) **participants**
  - (C) divisions
  - (D) celebrations
198. Where does Sediilo probably work?
- (A) At a restaurant-supply company
  - (B) At a cooking school
  - (C) **At a restaurant**
  - (D) At a grocery store
199. What skill does Ms. Sediilo NOT say she learned from Mr. Kranz?
- (A) How to **transmit instructions to coworkers**
  - (B) **How to process credit card payments**
  - (C) How to **interact effectively with customers**
  - (D) How to resolve customers' complaints
200. Based on the article, why would Ms. Sedillo be unacceptable as a mentor?
- (A) She did not keep her conversations with Mr. Kranz confidential.
  - (B) She made a mistake when handling a special order.
  - (C) She does not have enough time in her schedule.
  - (D) **She has not been a member of the staff for very long**