### **READING TEST**

In the Reading test, there will be different types of texts and reading comprehension questions for you to answer. You have 75 minutes to finish the Reading test. There are three parts, and directions are given for each part. Please answer as many questions as you can within the time limit. Please be sure to mark your answers on the separate answer sheet. Do not write your answers in the test book.

### PART 5

**Directions:** There is a word or phrase missing in each of the sentences down below. Four choices of answers are provided below each sentence. Choose the best answer to make the sentence complete. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

101. We will need to find a place to \_\_\_\_\_ the damaged equipment until the mechanic arrives.

- (A) find
- (B) store
- (C) regard
- (D) build

102. The company outing was held at the Gardenway Resort, a \_\_\_\_\_ vacation spot on the coast.

- (A) delight
- (B) delighted
- (C) delighting
- (D) delightful
- 103. I told you that the problem with too much employee turnover is that I always end up doing everyone else's job \_\_\_\_\_.
  - (A) myself
  - (B) himself
  - (C) themselves
  - (D) yourself

104. The supplies \_\_\_\_\_ by the clerical department were delivered earlier in the day.

- (A) conditioned
- (B) requisitioned
- (C) positioned
- (D) manipulated

105. Martha had been unhappy with her position for a long time, so her resignation was

not \_\_\_\_\_ a surprise.

- (A) such
- (B) as
- (C) of
- (D) for

106. Having branch offices around the globe presents difficulties for us, although the Internet helps to shrink the

- (A) size
- (B) width
- (C) distance
- (D) amount

107. Their products are mostly top-end, but some of their accessories are \_\_\_\_\_ in terms of pricing.

- (A) competed
- (B) competitive
- (C) competition
- (D) competitor

108. She mentioned the inventory problem \_\_\_\_\_ I even asked about the rumors.

- (A) earlier
- (B) in advance
- (C) before
- (D) while

109. The waste materials \_\_\_\_\_\_ during the manufacturing process are carefully disposed of by the hazardous materials crew.

- (A) are producing
- (B) are produced
- (C) have been produced
- (D) produced
- 110. We previously offered the models you inquired about, but they are no longer shown in our most \_\_\_\_\_ catalog.
  - (A) present
  - (B) frequent
  - (C) recent
  - (D) evident

111. The CEO chose to give up some of his stock options \_\_\_\_\_ a higher yearly salary.

(A) in exchange for

(B) by way of

- (C) in reaction to
- (D) to do with

112. While the software will no longer be updated, we will still continue \_\_\_\_\_ the product through our online customer service center.

- (A) support
- (B) in support of

(C) supporting

(D) supported

113. Freeman Industries has reported increased revenues and total profits for seven quarters \_\_\_\_\_.

(A) primarily

(B) consecutively

- (C) costly
- (D) monetarily
- 114. She wasn't positive that Frank was responsible, although she commented that the evidence \_\_\_\_\_ pointed in his direction.

(A) definition

- (B) definitely
- (C) definite
- (D) definitive
- 115. It was a close election, decided \_\_\_\_\_\_ the large number of unemployed voters who participated in the election.
  - (A) from
  - (B) to
  - (C) with
  - (D) by
- 116. The number of employees at the Winnesaw plant increased thanks to the many \_\_\_\_\_ that occurred at the end of last year.
  - (A) hire
  - (B) were hired
  - (C) hiring
  - (D) hirings

- 117. The airline suffered \_\_\_\_\_\_ another setback when the pilot's union made new demands for schedule reductions.
  - (A) such
  - (B) either
  - (C) yet
  - (D) somewhat

118. In order to ensure that the warranty remains valid, the printer needs to be \_\_\_\_\_\_ installed.

- (A) correct
- (B) correction
- (C) corrected
- (D) correctly
- 119. After interviewing all the candidates, Ms. Julia concluded that Nigel is \_\_\_\_\_ the most qualified person for the position.
  - (A) far above
  - (B) too far
  - (C) so far
  - (D) by far
- 120. Please contact the personnel department \_\_\_\_\_ in order to get the paperwork completed as soon as possible.
  - (A) recently
  - (B) frequently
  - (C) promptly
  - (D) actually

121. The scientific breakthrough occurred when the results of the \_\_\_\_\_ were finally fully understood.

- (A) experimentation
- (B) inflation
- (C) destination
- (D) summation
- 122. The clients seemed uninterested in hearing our proposal because of the \_\_\_\_\_\_ time they gave us to make our case.
  - (A) short
  - (B) few

- (C) briefer
- (D) part
- 123. TGA Enterprises stands \_\_\_\_\_\_ their products, extending an industry-leading 5-year "no questions asked" service agreement to their customers.
  - (A) beyond
  - (B) behind
  - (C) before
  - (D) beside
- 124. No one thought that Mr. Drumond's presentation was as \_\_\_\_\_ as Donna Farrels', yet he still got the contract.
  - (A) convince
  - (B) convinced
  - (C) convincing
  - (D) convincingly
- 125. Too many electrical cables in close \_\_\_\_\_ might result in an unwanted electromagnetic field, affecting the computer hard drives if not properly shielded.
  - (A) roles
  - (B) proximity
  - (C) vacancy
  - (D) power
- 126. The \_\_\_\_\_\_ of departures is determined by the number of potential passengers at any given time during the day.
  - (A) duration
  - (B) frequency
  - (C) length
  - (D) load
- 127. Until the supposed benefits actually \_\_\_\_\_, the brokerage firm insisted on taking a conservative approach.
  - (A) materialized
  - (B) material
  - (C) materialization
  - (D) materialism
- 128. Officials at Restin Tecnology said the industrial espionage was \_\_\_\_\_ during a routine check of computer usage and bandwidth allocation.

- (A) occurred
- (B) exposed
- (C) restored
- (D) inspected

129. \_\_\_\_\_ the number of inquiries we received through our toll-free information hotline, we've had a very uneventful week.

(A) Despite

- (B) Even though
- (C) Regardless
- (D) With

130. The manufacturer originally assured us that we could order replacement parts \_\_\_\_\_\_we wished.

(A) even

- (B) whomsoever
- (C) even if
- (D) whenever

#### PART 6

**Directions:** Read the texts down below. There is a word, phrase, or sentence missing in parts of each text. Four choices of answers for each question are provided below the text. Choose the best answer to make the text complete. Then mark the letter (A), (B), (C), or (D) on your answer sheet.

#### Questions 131-134 refer to the following article.

Many consumers have questions \_\_\_\_131.\_\_\_ the newest technology integrated into the packaging of many products sold in supermarkets and clothing stores around the nation: the tags of RFID, standing for Radio Frequency Identification, when \_\_\_\_132.\_\_\_ by a device emitting a specific radio frequency, respond by providing identification about the item.

Currently, RFID tags are used by many large retail and supermarket chains to assist them in controlling inventory. \_\_\_133.\_\_\_. Theoretically, the information contained in an RFID tag can contain anything, from the size of the clothing, where it was purchased, and even when it was purchased. While these bits of information seem innocuous enough, some fear that as tags become more \_\_\_134.\_\_\_, they may be used to track consumers and, in the wrong hands, could lead to criminal activity.

#### 131. (A) concern

- (B) about
- (C) from
- (D) of

### 132. (A) stimulate

- (B) stimulating
- (C) stimulated
- (D) stimulation

133. (A) However, some consumer groups say that RFID tags may pose a threat to privacy.

- (B) Experts believe that the new trend would boost the whole economy.
- (C) Undoubtedly, this new tech has already evolved beyond our control.
- (D) Ultimately, consumers do have the right to know where this new tech comes from.

### 134. (A) restive

(B) resistant

(C) sophisticated

(D) wide

### Questions 135-138 refer to the following report.

### Stress in the Workplace KILLS! By Willis Weekist

Stress has an effect on workers. This is a proven fact. But just how much does stress \_\_\_\_135.\_\_\_ workers? That is a question that has recently been addressed by researchers at the Institute for Socialistic Utopian Research. \_\_\_\_136.\_\_\_\_. In a study completed late last year, researchers at the institute estimate that 97% of deaths in the United States and other industrialized countries were caused, directly or indirectly, \_\_\_\_137.\_\_\_\_ factors related to working. According to the summary of the study's findings written by the head researcher Marcus N. Engel, "Work kills. People spend their whole lives working and, even if they retire, they eventually die." \_\_\_\_138.\_\_\_ for further information on the study made by this reporter were not answered in a timely manner.

- 135. (A) affect
  - (B) affects
  - (C) affection
  - (D) affecting

136. (A) The answer lies in how to reduce the stress.

(B) Their findings are shocking, to say the least.

- (C) Another survey also came to similar conclusions.
- (D) The respondents were randomly picked in the street.

137. <mark>(A) by</mark>

- (C) with
- (D) either

### 138. (A) Requesting

- (B) Request
- (C) Requests
- (D) Requested

### Questions 139-142 refer to the following article.

### Illegal Downloads Decreasing

The number of illegal downloads of music, movies, and other media \_\_\_139.\_\_\_ decreased over the past year according to an Internet watchdog group. Figures compiled over the past 12 months indicate that \_\_\_140.\_\_\_\_ downloading of pirated songs and films is still a significant problem, industry efforts to curb the practice seem to be having some effect. "It's a start, anyway," said Nathan Woodman of the Society for the Legal Availability of Music, producer of the study. SLAM is a group that encourages record companies to make music available online for free. "However, record companies still charge too much for their product and that means the illegal activity will continue." \_\_\_141.\_\_\_. However, the ease with which software can be infected by viruses and trojans has already resulted in fewer people\_\_\_142.\_\_\_ illegal downloads of pirated material.

### 139. (A) have

- (B) has
- (C) has been
- (D) having been

### 140. (A) while

- (B) despite
- (C) notwithstanding
- (D) nevertheless
- 141. (A) The authorities also launched a crackdown on pirated films and music.
  - (B) Record companies are unwilling to lower their price targets.
  - (C) Those who illegally downloaded music or films tend to be college students.
  - (D) Software piracy was not included in the SLAM figures.
- 142. (A) risk
  - (B) risky
  - (C) risked
  - (D) risking

Questions 143-146 refer to the following report.

### What Is ETF?

An exchange-traded fund (ETF) is an investment fund traded on stock exchanges,143
like stocks. An ETF holds assets such as stocks, commodities, or bonds and generally144 with an
arbitrage mechanism designed to keep it trading close to its net asset value,145 deviations can
occasionally occur. Most ETFs track an index, such as a stock index or bond index. ETFs may be attractive
as investments because of their low costs, tax efficiency, and stock-like features146 So far, ETFs
have offered more than 1,800 different products, covering almost every conceivable market sector, niche
and trading strategy.

143. (A) many

(B) much

(C)few

(D)little

### 144. (A) operate

- (B) operates
- (C) operating
- (D) operated

145. (A) nevertheless

- (B) therefore
- (C) though
- (D) when

146. (A) ETF has become the most popular type of exchange-traded product in recent years.

- (B) ETF's past performance, however, is no guarantee of future results.
- (C) ETF is only suitable for conservative investers.
- (D) ETF is rather less welcome in emerging markets.

### PART 7

**Directions:** In this part, you will read a selection of texts, such as magazine and newspaper articles, letters, emails, instant messages, notices, advertisements, etc. There are several questions following each text or set of texts. Choose the best answer for each question and mark the letter (A), (B), (C), or (D) on your answer sheet.

Questions 147-148 refer to the following online chat.

Kevin 10:11 Sorry, I may have to be late for our meeting this afternoon.
Terrance 10:12 Is there anything wrong? Are you all right?
Keven 10:12 I'm fine, but I'm afraid I may be delayed waiting for a package to arrive at 2:00 P.M., which is exactly when we had agreed to have a meeting.
Terrance 10:14 OK, I got it. I'll see what I can do. Well, if I push it back to 2:30 P.M., can you make it?
Kevin 10:15 That'll be great. Thanks! Oh, BTW, I forgot to tell you I got all the items you requested ready. I'll bring some samples of the marble tiles and several different types of wood that you might choose from for the flooring in your office.
Terrance 10:17 Good, I can't wait to see them.

147. At 10:14, what does Terrance most likely mean when he writes, "OK, I got it"?

- (A) He will receive the parcel for Kevin.
- (B) He agrees to cancel their meeting.
- (C) He has got Kevin's samples.
- (D) He understands what Kevin just said.

148. What can be inferred from the online chat?

- (A) Kevin expects Terrence to be angry.
- (B) Terrence has never met Kevin before.
- (C) Kevin works in the flooring business.
- (D) Terrence often has trouble receiving parcels.

#### Questions 149-150 refer to the following information.

## **Assembly Instructions** Before beginning assembly, please confirm that you have all of the necessary parts: - 12 2" wood screws - 10 1 1/2" wood screws - 4 7" x 26" wooden panels 4 7" x 18" wooden panels 6 hex screws 1 hex key (for assembly) ★ Important! It is important that the panels be assembled in the correct order. Each panel has a number stamped on the unfinished face. Assemble the panels according to numerical order. Failure to do so may result in your inability to complete the unit. ★ Caution Do not overtighten the wood screws, as this may cause the wood paneling to split. Use only hand tools in assembly. Do NOT use power tools, including electric screwdrivers. 149. What must be done first?

(A)The panels must be numbered.

(B)The presence of the parts must be verified.

(C)The panels must be finished on both sides.

(D)All power tools must be turned off.

150. What is the reader warned about?

- (A) The size of the screws
- (B) The risk of damaging the wood
- (C) The importance of using power tools
- (D) The inability to see numbers on a panel

Questions 151-152 refer to the following advertisement.

## M M M Maximum Motivation Masters

Feel stuck in your current situation? Are you in a rut? Do you wanna break free but can't

seem to bring yourself to do it? Then you need to attend the MAXIMUM MOTIVATION

MASTERS self-help seminar. Our all-day training session includes

**t** visualization techniques used by successful people

 $\star$  methods for inspiring your spirit

- $\star$  how the use of feng shui can increase your income
- $\star$  the 7 deadly behaviors of apathy

151. Who is being targeted by the advertisement?

- (A) People who are dissatisfied with their lives
- (B) People who need job training
- (C) People interested in feng shui
- (D) People who are in prison

152. Which of the following will NOT be included in the seminar?

- (A) The problems associated with apathy
- (B) How to ask for a raise
- (C) How to visualize a successful outcome
- (D) How to modify your clothing to improve your life

#### Questions 153-154 refer to the following e-mail.

From: Hanna McKesson

To: George Trenton

Subject: Computer Crash

George,

What a disaster! I had a hard drive failure on my laptop and the whole system crashed. The résumé I was helping you prepare was backed up, of course, but I am a little behind schedule. I originally told you that it would be ready by the 18th. I'm going to have to push that back to the 20th. Sorry I couldn't contact you sooner, but with the laptop down, I had no access to e-mail. Get back to me if you have any questions.

HMcK

- 153. What is the main purpose of this e-mail?
  - (A) To take responsibility damaging a computer
  - (B) To notify someone of a delay
  - (C) To advertise a service

- (D) To clarify directions for a project
- 154. What does Ms. McKesson apologize about?
  - (A) The quality of her work
  - (B) The delay in her schedule
  - (C) The loss of the man's backup copy
  - (D) Her lack of timely communication

#### Questions 155-157 refer to the following article.

#### Hammond Textiles to Close

Hammond Textiles, once one of the leading employers in the area announced that they will close the dyeing facility at Grangeville as of March 31st. The closure will mean the loss of another 300 jobs in a community already devastated by a collapsing economy.

[1]\_\_\_\_. Over the course of the past six months, Grangeville has seen closings or significant downsizings of nearly a dozen manufacturing firms that had previously been the driving force of the region's prosperity. Mayor Wanda Clifton was at a loss for words. "I don't know what to say," she said. "This is obviously going to be a very painful adjustment." \_\_\_[2]\_\_\_.

Hammond officials, in a statement released to the press at the time of the announcement cited several reasons behind their decision to close the plant, none of which were related to Grangeville itself. [3]. Decreased demand for their trademarked heavy woolens, increased competition from overseas textile manufacturers, and increased government regulations all played a role in the company's decision.

"We regret having to do this, " said Hammond president, Michael Hammond. "Grangeville has always been good to us, but these are tough times and difficult decisions had to be made. I wish there was something else we could do" [4].

155. What is the article mainly about?

- (A) The economic climate of Grangeville
- (B) The policies of Grangeville's mayor
- (C) The loss of hundreds of textile industry jobs
- (D) The difficulty of manufacturing textiles

156. Which of the following is NOT cited as a factor in the decision announced in the article?

- (A) The quality of workers in the Grangville area
- (B) A competitive marketplace
- (C) Less demand for products
- (D) Measures imposed by the government

157. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong? "The announcement from Hammond is just the latest blow to Grangeville."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

Questions 158-160 refer to the following notice.

## **Important Notice** To: Users of Company Expense Accounts From: Accounting Department **RE: Record Keeping** With the departure of former Accounting Department manager, Harry Bloomfield, and the hiring of Penney Fromevan, new regulations will be implemented regarding the use of company expense accounts. 1. Receipts are required for all charges against your company expense account. Hand-written receipts will NOT be accepted unless there is some way to verify their authenticity. 2. Meal allowance on company trips has been reduced to \$35.00 per day for company personnel. Client meals can still be charged to the account in any amount. 3. Gasoline for company vehicles must now be charged to a "Fuel and Maintenance" account. This has been done to track fuel consumption and to take advantage of recent government fuel-saving incentives. These regulations are going into effect for all expense account charges on or after October 1st. If you have company travel that begins prior to that date but extends beyond that date, you will be asked to report the entire trip in accordance with the newer regulations. For details on these new reporting procedures, please visit www.dripco.com/corporate/policies/accounting.index.html 158. What is the purpose of the notice? (A) To announce a change in policy (B) To announce the hiring of a new accountant

- (C) To suggest ways to save fuel
- (D) To urge delaying travel until a later date

#### 159. What does the notice mention about meals for clients?

- (A) They must be charged to a special account.
- (B) There is no limit on the amount that can be charged.
- (C) They can only be charged if the client is going to take a trip.
- (D) They should not exceed \$35.00 in price.
- 160. Which of the following is NOT mandated in the notice?
- (A) A new way to charge gasoline purchases
- (B) A requirement to use authentic handwriting on the amount
- (C) A limited on the amount employees can spend on meals charged to an expense account
- (D) The submission of receipts for all spending

Questions 161-163 refer to the following letter.

Davidson Manufacturing Trenton, NJ

Dear Ms. Hanley,

I am writing in response to your advertisement for an efficiency consultant posted in *Industry Watch Magazine* and on their web site. I feel that I may be just the person that you are looking for.

In your advertisement, you indicated that you were looking for a candidate with a strong educational background. I did my undergraduate work at Flutgers and I was just awarded my PhD late last year from Harkward University.

Your ad also mentioned that an experienced candidate would be more attractive. Again, I seem to be ideal for the position. I currently work at Wegman Labs on a consulting contract which is due to expire On April 30th. My responsibilities have included the implementation of a Six Sigma efficiency program. At the risk of sounding arrogant, may I say that the program has been successful beyond expectations, so much so that the company seems no longer to need me.

Your advertisement also stated that you hoped applicants would be open to relocation. I am willing to move anywhere within the continental United States.

If you are satisfied with these preliminary qualifications, I hope that you will contact me for an interview. You will find my contact information below.

Sincerely,

Clark Ghent

309 Salem St.

Green Bay, WI

Phone: (555) 777-9876

161. From what has Mr. Ghent received most of his experience?

- (A) His studies at Flutgers
- (B) His work at Wegman Labs
- (C) His development of Six Sigma principles
- (D) His research for his PhD dissertation

162. Why is Mr. Ghent looking for a job?

- (A) He has recently been fired
- (B) He just graduated from university
- (C) His contract will not be renewed
- (D) He wants to leave Green Bay

163. Which of the following was NOT likely mentioned in the advertisement posted by Davidson Manufacturing?

- (A) Education history
- (B) Employment history
- (C) Travel experience
- (D) Willingness to move

## Agenda for January 17<sup>th</sup> sales meeting

#### Introduction and Opening Remarks:

The chairperson is expected to make a few opening remarks. During his remarks, he will introduce Ms. Nellie Roberts, the incoming sales director for the northern region.

#### Remarks by Nellie Roberts:

Miss Roberts is expected to address concerns about slow sales and missed sales targets. She will also present her proposal for the merging of the northern region with part of the eastern region into a larger northeastern sales sector.

#### Nominations for the Board of Directors:

Carl Jedidiah's retirement will open a spot on the board. Nominations for candidates to fill the vacancy will be accepted during the meeting. A general discussion about the candidates will also occur. The nomination process is not limited to the meeting (See the notice on page 6 of your meeting packet).

Time and Date: January 17, 10:30 am

Location: Conference Room 7

Chairperson: Lisa Bowman

Recording Secretary: Lewis Nesmith

#### 164. Who will be the first person to speak?

- (A) Nellie Roberts
- (B) Carl Jedidiah
- (C) Lisa Bowman
- (D) Lewis Nesmith

### 165. What will Nelllie Roberts speak about?

- (A) Her qualifications for her new position
- (B) Her experience during a merger
- (C) Her hope to replace Carl Jedidiah
- (D) Her impression of recent sales activity

### 166. Which of the following will NOT occur during the meeting?

- (A) A new sales director will be introduced.
- (B) A new board member will be appointed.
- (C) A merger of regions will be proposed.
- (D) Participants will have an opportunity to discuss issues of their own choosing.

### 167. What can be inferred from the agenda?

- (A) Readers have received documents in addition to the agenda
- (B) The chairperson is going to retire
- (C) The meeting is open to the general public
- (D) Only nominations from the chairperson will be accepted after the meeting

Questions 168-171 refer to the following text message.

Messages	Benjamin Colfax	Edit
10:50		
Lombard Develop	ment Agent: Mr. Colfax, congratu	lations! You just won a 3-day 2-night
	stay at our Key Gra	nde Vacation Home facility. Thank
	you for your interes	t in our vacation giveaway!
10:52		
Benjamin:	Wow, I can't believe luck is in!	e I just won something. I guess my
10:53:		
Lombard Develop	ment Agent: Indeed. You can say	y that again.
10:54:		
Benjamin:	Oh, do I have to pay a	a minimum fee or do anything to get
the prize?		
10: 56:		
Lombard Develop	<b>ment Agent</b> : This is an all-inclusi	ve package and requires nothing
	from you except you	u attend our sales presentation
	introducing the new Grande Vacation Ho	rest phase of building at Key omes.
11:01:		
Benjamin:	Of course, I will not i	miss out on it! By the way, where can
	l get the details of th vacation?	he sales presentation and the free
11: 03		
		e within the next five days with more equest for your confirmation.

168. What is the purpose of the text message?

- (A) To sell properties to someone
- (B) To notify someone of winning a prize
- (C) To invite someone to a sales presentation
- (D) To familiarize oneself with a new holiday resort

169. What is required of Mr. Colfax?

- (A) Payment in advance
- (B) Attendance at a presentation
- (C) Participation in some outdoor activities
- (D) An introduction to the guests

170. What does the text message imply?

- (A) Lombard Development is a good company to work for.
- (B) Key Grande Vacation Homes are reasonably priced.
- (C) Lombard Development uses free vacations as a marketing strategy.
- (D) Mr. Colfax will be the one to give a presentation.
- 171. At 10:53, what does the agent mean when he/she writes, "You can say that again"?
- (A) The agent asks Mr. Colfax to repeat his words again.
- (B) The agent wishes Mr. Colfax the best of luck.
- (C) The agent agrees that Mr. Colfax is fortunate.
- (D) The agent thinks that Mr. Colfax is down on his luck.

Questions 172-175 refer to the following letter.

December 18 Ken Desmond Department Supervisor Clerical Group 14 Vector Corporation

Mr. Desmond,

I am writing to you as a matter of courtesy. As you may have discovered, you did not receive the holiday bonus check that your coworkers received this year. [1]. Your work over the past twelve months, as you know, has been less than satisfactory. [2]. Your constant tardiness, your belligerence at meetings, and the several harassment charges that were filed against you are more likely to get a man fired than to earn him a bonus.

I strongly suggest that you reevaluate your priorities. [3]. If this job is important to you, you must make changes—immediate changes—in both your attitude and your behavior. Ms. Morales, the Division Supervisor, convinced me to give you one final chance, given that it is the holiday season. To show my respect for her, I have done so, but will not do so again. [4].

This is your final warning.

Merle Haggard

Personnel Director

### 172. What does the letter mainly concern?

- (A) How to be courteous
- (B) An oversight
- (C) How to earn a bonus
- (D) The quality of Mr. Desmond's work

173. Which of the following was NOT cited in the letter?

- (A) Lack of punctuality
- (B) Behavior during meetings
- (C) Accusations of misconduct
- (D) The amount of the company's holiday bonus

### 174. What does the letter inply?

### (A) Mr. Desmond is in danger of losing his job

- (B) Ms. Morales is a relative of Mr. Desmond
- (C) Merle Haggard respects Ken Desmond
- (D) Mr. Desmond will soon receive a bonus check

175. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"This was not an oversight."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

#### Questions 176-180 refer to the following advertisement and letter.

#### Wanted: Antiques

You may have priceless treasures hidden right under your nose! Garibaldi Antiques pays cash for antique items including furniture, silverware and china, sculptures, paintings, photographs, and machinery. We buy estates. Call to arrange for an appraiser to come to your home or bring your piece to us. We offer the best prices in the business. No consignment sales accepted.

Garibaldi Antiques 44321 New Denver Rd. Brenton, MI 56446 (555) 888-8888 See the extensive collection of items we have for sale on our web page at www.gbldioldstuff.com

Garibaldi Antiques 44321 New Denver Rd. Brenton, MI 56446 Dear Sir, I'm writing in regards to a recent inheritance that I have come into. My grandmother recently passed away and left me her home and everything in it. She lived in Brenton, while I live over 300 miles away in Detroit. I would like to set up a meeting between my lawyer there in Brenton and a representative from your company to give me an estimate on the entire contents of the home. I understand that she had quite a collection of jewelry that may interest you. I also wondered if you might accept the contents of the house on consignment and simply accept a percentage of the resale proceeds as payment for your services. I look forward to hearing from you directly at my return address on the envelope or through my lawyer, whose address I have listed below. Sincerely, Solomon Associates 1243 Harrison Terrace J. Mason Jason Mason Brenton, MI 56446-909 (555)888-0009

176. What does Garibaldi Antiques do?

- (A) Auction furniture
- (B) Produce antiques
- (C) Arrange funerals
- (D) Buy and sell old items

177. Which of the following is NOT mentioned as an item of interest to Garibaldi?

- (A) Pictures
- (B) Furniture
- (C) Clothing

- (D) Plates and utensils
- 178. How can someone arrange to meet with a Garibaldi representative?
- (A) By contacting their lawyer
- (B) By going to their web page
- (C) By calling a phone number
- (D) By offering a good price
- 179. What can be inferred from the letter about Mr. Mason?
- (A) He lived with his grandmother
- (B) He recently moved
- (C) He lives too far away to meet with an appraiser in person
- (D) He doesn't expect payment for his grandmother's jewelry
- 180. What is Solomon Associates?
- (A) Mr. Mason's place of business
- (B) An antique shop located in Detroit
- (C) His grandmother's executor
- (D) Mr. Mason's lawyer's firm

#### **Forest Fairways Opens**

Local Golfers Express Satisfaction

Forest Fairways, the latest in a chain of low-priced, high-quality golf courses to be opened across the nation, opened for business yesterday and got rave reviews from our local golf fans. The 18-hole course was designed by Sandisen D. Bunker, the Norwegian golf legend, and should provide a challenge to golfers in the area for years to come.

Aesthetically, the course is beautiful, built on land purchased from the city in the northeastern corner of the Green Acres forest preserve. The clubhouse is modern, with changing and shower facilities, a small gym, and a restaurant featuring light fare and drinks. Sandisen Bunker designs all of his courses with families in mind (he is a father of 14) so it was no surprise to see the mini-golf course for the kids.

Perhaps the most innovative aspect of the Forest Fairways course is that it is covered with closed-circuit cameras, enabling family members who remain behind in the clubhouse restaurant to follow the golfers' progress.

Hartford Magazine Editorial Department

44132 Mesaview Dr.

Dear Sir/Madam,

My name is Deirdre Bouvire, superintendent of the newly opened Forest Fairways Golf Course. I was pleased to see the article in your edition of last weekend. However, there were a couple of slight errors that you might correct if you write about the course in the future.

First, the course was not built on the Green Acres forest preserve. That land is protected by law. The course actually borders the forest preserve on some farmland purchased from Jensen Freid. We merely needed permission from the local government to allow the construction trucks to use the access road that runs through the protected area.

Also, your article gave the impression that golfers could be watched along the whole course via CCTV. Actually, we have cameras only on the tees.

Finally, though it's just a small point. Mr. Sandisen Bunker and his wife just welcomed their 15th into the world last month!

Sincerely,

Deirdre Bouvire

181. What does the article suggest for the defining characteristic of Forest Fairways?

#### (A) Its beauty

- (B) Its price
- (C) Its location
- (D) Its level of difficulty

- 182. Where was the golf course constructed?
- (A) In Norway
- (B) In a forest preserve
- (C) In a nearby city
- (D) On some farmland
- 183. Why does the article mention a mini-golf course?
- (A) As evidence of the family-friendly atmosphere
- (B) To highlight one of Sandisen Bunker's inventions
- (C) To account for the high price
- (D) To suggest an alternative to the clubhouse restaurant
- 184. Who is Deirdre Bouvire?
- (A) A newspaper editor
- (B) A golfer
- (C) A reporter
- (D) A golf course administrator

185. Why was permission needed from the government?

- (A) To purchase some land
- (B) To preserve some forest
- (C) To install some cameras
- (D) To use a road

Questions 186-190 refer to the following announcement, e-mail, and schedules.

### Join the Community Watch Team!

We're looking for a few good men and women to join the Community Watch Team. Do you have the right stuff?

<u>We are</u> a group of civic-minded citizens who patrol the neighborhood on a nightly basis. We work in tandem with local law enforcement officials to discourage crime by our presence on the streets. Since the formation of Community Watch, burglaries in the area have dropped over 80%. Through our efforts, we have made our neighborhoods safe for law-abiding citizens.

<u>We need</u> seven people who are available for patrols at least two nights per week. No special training is necessary, though if you have a special skill, we'd appreciate your expertise (self-defense, first aid, etc.). Must be at least 18 years of age and a high school graduate. Senior citizens are welcome.

<u>We hope</u> to see you at our Open House on April 17 at 8:00 pm at our field office at 43 Hefflin Ave. Contact us at comm.watch@rotnail.com

From: Kimberly Chiu

To: comm.watch@rotnail.com Subject: I really want to join

I saw your notice and I am interested in joining up. I have two questions, though. First, I am a 19-year-old student, but I won't be graduating from high school until June. Would it still be OK to attend the open house? Also, I'm only available every other night (Weekends excluded). Will this be a problem to you? You might be interested to know that I have a

black belt in judo. Let me know what you think!

Kimberly Chiu

#### Schedule A

Sunday	Monday	Tueday	Wednesday	Thursday	Friday	Saturday
		$\checkmark$		✓		$\checkmark$

#### **Schedule B**

Sunday	Monday	Tueday	Wednesday	Thursday	Friday	Saturday
	✓		✓		~	

#### Schedule C

Sunday	Monday	Tueday	Wednesday	Thursday	Friday	Saturday
✓			✓			√

#### **Schedule D**

Sunday	Monday	Tueday	Wednesday	Thursday	Friday	Saturday
	$\checkmark$			$\checkmark$		

186. What is the Community Watch team?

(A) A group of police officers

- (B) A team of concerned citizens
- (C) A group of burglars
- (D) A team of high school students

187. Why does the announcement mention burglaries?

- (A) As a warning to citizens
- (B) In order to emphasize the need for the group
- (C) As a way to discourage crime
- (D) In order to show how effective the group is
- 188. Which of the following is NOT a requirement for joining the group?
- (A) Availability for patrols
- (B) A high school degree
- (C) An age of 18 years or more
- (D) Expertise in a specific field
- 189. What is the purpose of the e-mail?
- (A) To complain about the Community Watch
- (B) To request a change in the rules
- (C) To inquire about some of the group's requirements
- (D) To ask about appropriate clothing for the open house

190. Which schedule may be the correct one for Kimberly?

- (A) Schedule A
- (B) Schedule B
- (C) Schedule C
- (D) Schedule D

#### Questions 191-195 refer to the following three letters.

Bridal Designers
45 Lovely Lane
Freeton, OH
Dear Kelly Hunter,
After reviewing your résumé and looking through the photographs you included in your portfolio, we are
pleased to offer you a position as assistant designer in our downtown boutique. These are the terms we are
offering:
Annual Salary: <mark>\$45,000</mark>
Cash bonuses for design awards
Health insurance
A company car
If you are inclined to accept our offer, please notify us at your earliest possible convenience, preferably no
later than July 17.
Cinescoly
Sincerely
Lonnie Hendrix

The Bride's Nest 698 Modern Dr. Freeton, OH

Dear Ms. Hunter,

We were very impressed by our talk with you during your recent interview and are prepared to offer you the assistant manager position at our Freeton store. Your duties will be a combination of managerial and design work. Please accept the compensation package listed below as a starting point for discussion: Salary: \$40,000 + Profit Sharing

Health Insurance

Dental Insurance

2 weeks paid vacation

We'd like to set up a meeting with you to discuss your interest in the position. We are, however, constrained by the fact that the position is already vacant. We need to have someone in place at the Freeton location by July 10, at the latest.

We look forward to hearing from you.

Yours truly,

Gaia Tanaka

Dear Ms. Tanaka,

Thank you so much for offering me the role of assistant manager with the Bride's Nest. However, I have decided that this is not the right fit for my career goals at this time.

I sincerely enjoyed our conversations and very much appreciate your taking time to interview me.

Again, thank you for your time and consideration; best wishes in your continued success. I hope that our paths cross again in the future.

Sincerely,

Kelly Hunter

191. What type of position are both companies trying to fill?

(A) Manager

(B) Insurance Adjuster

(C) Designer

(D) Photographer

192. What do both companies offer Kelly Hunter?

- (A) A company car
- (B) Profit sharing
- (C) Health care coverage
- (D) Yearly income of at least \$45,000

193. What can be inferred about Bridal Designers?

- (A) They interviewed Kelly Hunter.
- (B) They reward prize-winning designs.
- (C) They need to hire a new manager.
- (D) Lonnie Hendrix will quit on July 17<sup>th.</sup>

194. What does Gaia Tanaka imply about the Bride's Nest compensation offer?

(A) It could be increased.

- (B) It may be rescinded.
- (C) It includes all income taxes.
- (D) It is better than most other managers receive.

195. What is indicated about Ms. Kelly Hunter?

- (A) She attempts to negotiate a better deal with Ms. Tanaka.
- (B) She has decided to decline Ms. Tanaka's job offer.
- (C) She had worked for the Bride's Nest before.
- (D) She has absolutely no interest in a managerial position.

### Questions 196-200 refer to the following memoranda and certificate.

### Interoffice Memorandum

- To: Maintenance Staff
- From: Physical Plant Director, Manuel Ortiz
- Re: Saving Energy

In light of rising fuel costs, we would like members of the maintenance team who work closest with the operation of our facilities to submit any suggestions they might have with regard to how we might make our building more energy efficient. If your idea is chosen to be implemented, we'll give you some special perks (You can select one of the following: transportation subsidies, paid vacation, free fitness centre membership, or complementary food and drinks).

Please submit your ideas to Vince Walker in Office 867. Your proposal should include a detailed description of the current wasteful situation, your proposal for how to solve it, and your estimate of how much energy will actually be saved. Questions about submissions can be directed to Vince at ext 867.

#### **MEMO to Vince Walker**

From: Lou Biggs Mr. Walker,

I am a new employee. I've only been with the company for about 3 months in the shipping department. However, ever since I started, I've noticed that you lose a lot of heat out of the warehouse when the large doors of the delivery bay are left open. This happens after a truck is loaded or unloaded. It sometimes takes a half hour before someone thinks to close the door. I propose using a motion detector and a timer to automatically close the door after a truck has left the loading dock. For a minimal investment in simple items that can be purchased at a local hardware store, you can save a lot of energy. I'm in the warehouse (EXT 112) if you want to ask me more about this idea.

# 

196. What is the purpose of the memo from Manuel Ortiz?

- (A) To solicit advice
- (B) To announce new renovations
- (C) To implement energy-saving measures
- (D) To praise the completion of a project

### 197. According to the memo, what may Lou Biggs not get in the end?

- (A) Free food
- (B) Free gym membership
- (C) The personal use of a company car
- (D) Paid holidays

198. Which of the following is NOT requested in Mr. Ortiz's memo?

- (A) A description of a problem
- (B) An estimate of renovation costs
- (C) A solution proposal

- (D) The expected amount of energy savings
- 199. Who is Lou Biggs?
  - (A) A worker in Vince Walker's Office
  - (B) The Physical Plant Director
  - (C) Manuel Ortiz's assistant
  - (D) A shipping clerk
- 200. What does Lou Biggs propose?
  - (A) Moving the delivery bay
  - (B) Closing a door automatically
  - (C) Reducing the temperature in the warehouse
  - (D) Investing in a hardware store
- Stop! This is the end of the test. If you finish before time is called, you may go back to Parts 5, 6, and 7 and check your work.